









# Key Figures

(EUR in thousands except number of employees and per share amounts)

FINANCIAL RESULTS	2017	2016
Total Revenue	18,854	20,250
EBITDA	1,575	2,065
Depreciation and Amortization Expense	1,416	1,280
Impairment Loss	2,287	-
Operating Result	(2,129)	786
Net Income	(2,533)	41
Cash Flow from operating activities	1,109	1,500
Net Cash Flow generated	(371)	1,194
SHARE PRICE		
Last Trading Day in reporting period	10.60	9.35
Highest	11.50	11.74
Lowest	8.85	7.00
EMPLOYEES (expressed as full time equivalents)		
Average Number of Employees	123	133
Average Revenue per Employee	154	152
EQUITY		
Total Assets	12,449	16,108
Total Shareholders' Equity	4,710	7,123
Total Equity Instruments	45	45
Total Equity	4,755	7,168
Solvency Ratio	38%	45%
PER SHARE OF ORDINARY SHARES		
Net Income	(1.57)	0.03
Shareholders' Equity	2.94	4.50
Number of Shares Outstanding at year-end (x 1.000)	1,617	1,593
Weighted Average Number of Shares Outstanding (x 1,000)	1,607	1,475
Weighted Average Number of Shares adjusted for diluted effect	1,612	1,830
Diluted earnings per share (x 1,000)	(1.30)	0.02

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TOTAL REVENUE 2017:

€ 18,854k

2016: € 20,250k

NET INCOME 2017:

€ -2,533k

2016: € 41k

OPERATIONAL CASH FLOW 2017:

€ 1,109k

2016: € 1,500k

SHAREHOLDER EQUITY 2017:

€ 4,710k

2016: € 7,123k

NUMBER
OF OUTSTANDING
SHARES 2017:

1,617k

2016: 1,593k

AVERAGE
NUMBER OF
EMPLOYEES IN 2017:

**123** 

2016: 133

SOLVENCY RATIO 2017:

38%

2016: 45%

DEMAND
GENERATION BUSINESS
LINE 2017:

€ 3,745k

2016: € 3,853k

AVERAGE REVENUE PER EMPLOYEE 2017 :

**154** 

2016: 152

ANALYTICS & OPTIMIZATION
BUSINESS LINE 2017:

€ 3,219k

2016: € 2,787k

SAAS REVENUE

1%

**2017: € 9,981k** 2016: € 9,818k

2017 SHAREHOLDER EQUITY PER SHARE

€ 2.94

2016: € 4.50

# Revenue type by Geographic Region

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TIE VINIETIV NI V ... ANINI IAI. DEDODT 2017



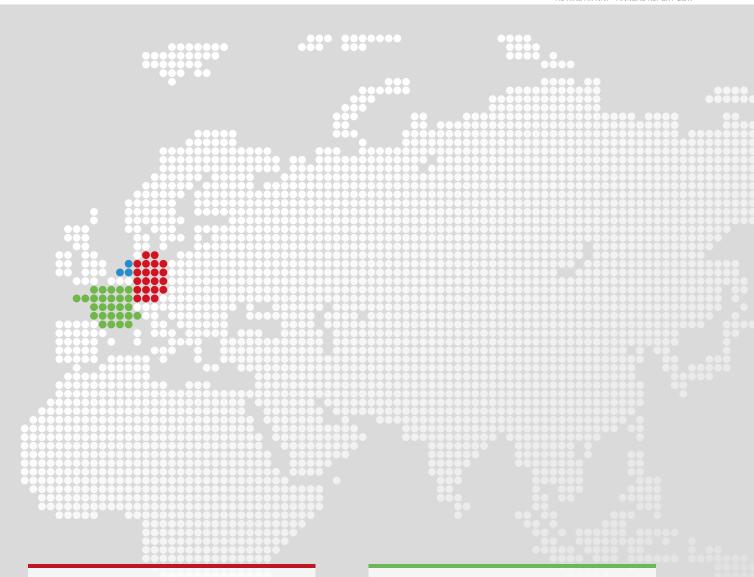


North America	2017	2016
Licenses	319	634
Maintenance and Support	2,103	2,064
Consultancy	1,172	1,295
Software as a Service	2,956	2,831
Other Income	4	(1)
Total Revenue	6,554	6,823



The Netherlands & International	2017	2016
Licenses	109	146
Maintenance and Support	482	651
Consultancy	1,674	2,131
Software as a Service	4,238	3,678
Other Income	318	639
Total Revenue	6,821	7,246

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DACH	2017	2016
Licenses	73	113
Maintenance and Support	212	111
Consultancy	1,814	2,055
Software as a Service	2,084	2,593
Other Income	6	101
Total Revenue	4,189	4,973



France	2017	2016
Licenses	74	13
Maintenance and Support	162	162
Consultancy	326	313
Software as a Service	728	717
Other Income	1	3
Total Revenue	1,291	1,208

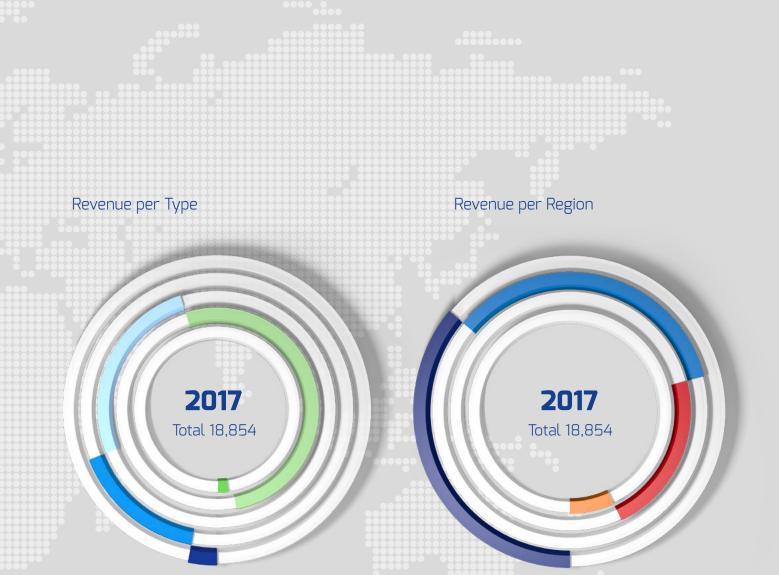
# Revenue per Business Line



Revenue per Business Line	2017		2016	
Integration	10,842	58%	11,082	55%
■ E-Commerce	1,666	9%	1,784	9%
Demand Generation	3,745	20%	3,853	19%
■ Analytics & Optimization	3,219	17%	2,787	14%
■ EU & Other projects*	(618)	-3%	743	4%
Total Revenue	18,854	100%	20,250	100%

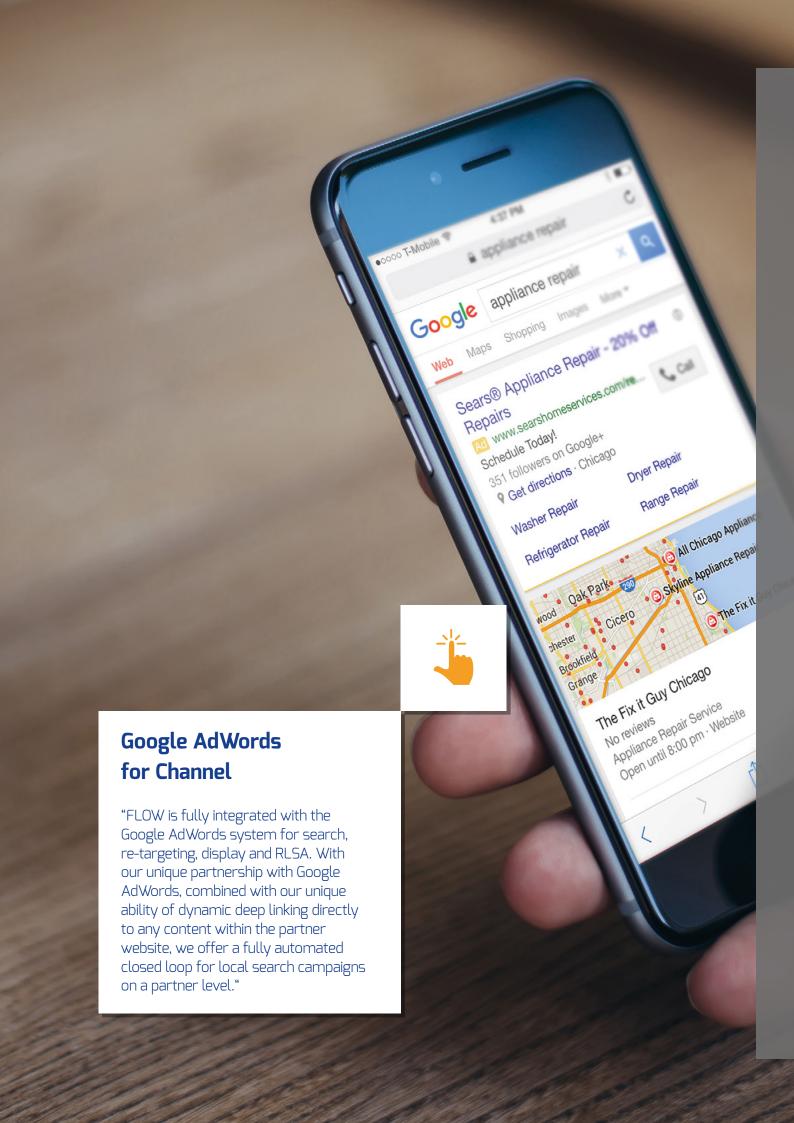
<sup>\*</sup> including intercompany sales/eliminations

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Dovenus ner Tres				
Revenue per Type	2017		2016	
Licenses	575	3%	906	5%
■ Maintenance and Support	2,960	16%	2,988	15%
Consultancy	4,987	26%	5,794	29%
Software as a Service	9,981	53%	9,818	49%
Revenues	18,503	98%	19,507	96%
Other Income	351	2%	743	4%
Total Revenue	18.854	100%	20.250	100%

Revenue per Region	2017		2016	
■ The Netherlands incl International	6,821	36%	7,246	36%
North America	6,554	35%	6,823	34%
France	1,291	<b>7</b> %	1,208	6%
■ DACH	4,189	22%	4,973	25%
Total Revenue	18,854	100%	20,250	100%



# Key Headlines FY2017

Financial Press Releases

04-10-2016

Order Intake in excess of € 1 million

02-11-2016

Private offer for the business received

16-11-2016

TIE Kinetix rejects private offer

16-11-2016

Trading Update Q4 and Full Year financial statements

07-12-2016

TIE Kinetix files lawsuit against Plusserver

04-01-2017

Order Intake in excess of € 1 million

11-01-2017

Publication of Annual Report 2016

02-02-2017

TIE Kinetix becomes certified Google Analytics 360 partner

03-02-2017

Order Intake in excess of € 1 million

15-02-2017

Interim Management Statement Q1, 2017

17-02-2017

Convocation Annual General Meeting of Shareholders

23-02-2017

TIE Kinetix signs partnership with Trustweaver for worldwide E-invoicing

08-03-2017

FLOW Partner Automation platform Recognized in Gartner guide

14-03-2017

Strategy update

04-04-2017

Order Intake in excess of € 1 million

13-04-2017

Launch of Business-to-government E-invoicing for Exact Software users

09-05-2017

Order Intake in excess of € 1 million

10-05-2017

Sizable FLOW order

17-05-2017

First Half year 2017 results

03-07-2017

Contract with city of Amsterdam for E-invoicing on FLOW platform

5-07-2017

Order Intake in excess of € 2 million

16-08-2016

Trading Update Q3

Subsequent Events

03-10-2017

Significant increase in FLOW Order

11-10-2017

Contract with city of Rotterdam for E-invoicing on FLOW platform

12-10-2017

Launch of Google Adwords for Channel module

18-10-2017

Strategy Update

31-10-2017

Launch of Business-to-Government E-Invoicing for Unit4 Wholesale users

15-11-2017

Trading Update Q4 and Full Year Financial Statements

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### Dear reader.

In 2017 we delivered the proof of our FLOW strategy with a 30% higher order intake, the highest Year on Year increase in Order Intake in the company's history. Our FLOW platform brings us new sources of revenue from existing and new accounts by combining connectivity with suppliers and sales channel partners on one platform. The availability of both supply side information and marketing information allows our customers to optimize their supply chain with more revenues against lower costs.

In 2017 we changed our Go-to-Market strategy to a multi partner approach to bring our FLOW platform deeper into our existing geographical markets. We concluded various distribution partnerships to execute this approach. In addition to our own IP for most of the applications on our FLOW platform, our technology partners provide knowledge for a limited number of Analytics applications.

Our focus on Business to Government E-invoicing has paid off with contracts with the city of Amsterdam and city of Rotterdam. And we expect more Business to Government business to follow. FLOW is the perfect platform with the self-service onboarding of suppliers and customers.

Following a successful trial phase our Google AdWords for Channel was officially launched late 2017. In close co-operation with Google we will be scaling up our joint sales efforts for this solution, which we consider to be an ideal customer entry point for our FLOW proposition.

The Google Analytics 360 suite of 6 new products for Big Data were launched in 2017 and introduced to our markets. We have initiated sales in Germany and have a roll out plan for our other markets in 2018.



Clearly, the distribution of our FLOW proposition is on track, while at the same time certain non-strategic solutions are being phased out.

The company is fully engaged in the transition from technology driven multi-product company into a sales driven platform with out-of-the-box solutions. We are investing in marketing, sales and internal IT to build a scalable suite of high margin solutions. This will provide a more homogeneous revenue base with higher quality of revenue coupled with efficient operating processes in the mid-term. The short term effects of this transition will be margin pressure combined with modest top line growth.

We are grateful to our shareholders, our customers, partners and staff for their continuous support in this important phase of the company.

Sincerely,

Jan Sundelin CEO, TIE Kinetix N.V.

Our Corporate Story

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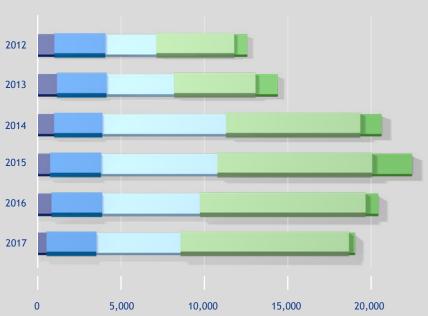
TIE Kinetix was founded in 1987 and started as an Electronic Data Interchange (EDI) provider focused on the food and distribution markets within the Netherlands.

Initial Public Offering (IPO) and listing on the Amsterdam stock exchange as an Internet orientated company. Introduction of Extensible Markup Language (XML) support and one of the first companies to offer	Addition of E-Commerce functionality to the product range. This can be a shop in a shop, but can also be a separate shop. With this, TIE Kinetix became a 100% E-Commerce solutions provider.
Development of an advanced Catalog Management product ogether with an article verification system	2012 Acquisition of Light B.V., strengthening both commercial and development teams in portal related front-end technologies.
dentification (RFID) technology.  Acquisition of Digital Channel (DC). DC's front-end marketing	Acquisition of ascention GmbH expanding geographical coverage and adding skills with respect to business intelligence solutions.
olution is in fact the predecessor of TIE Kinetix content Syndication Platform. Before customers curchase a product, they orientate themselves based in product- and marketing information. This information is made available at the point of sale by sing DC's solutions.	Acquisition of Tomorrow Focus Technologies GmbH (TFT) expanding coverage in Germany with respect to web business performance, user experience, e-commerce strategy, consulting and hosting.
	2016 Introduction of FLOW: the world's First Self Service Partner Automation Platform.

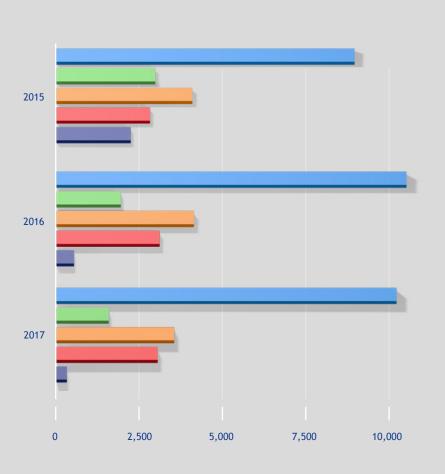
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### Revenue Mix Total 2012-2017









Our Vision

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# Optimizing the supply chain with higher revenue and lower cost

We consider the supply chain as a whole - both the demand side and the supply side. We combine supplier-connectivity with connectivity with sales channel partners on one single platform. The combination of supply side information with sale and marketing information enables users to optimize their supply chain with higher revenues and lower costs.

# Our Mission

We provide our customers with solutions that facilitate the exchange of data with their supply chain partner. Our FLOW platform is highly scalable to support our customers' demand for high volumes of data in best of market connectivity. Self-service functionality supports the onboarding of a large number of trading partners at minimal cost. Our applications in channel marketing automation and ecommerce are aimed at increasing our customers' revenue and our EDI and integration applications reduce our customers' cost of processing supply side trading information.

Our analytics applications provide relevant performance measurement information (document processed data per type - including revenue/cost aspects per document, lead conversion data per partner etc) enabling our customers to optimize their entire supply chain. In 2016 our solutions have converged under the name of FLOW: the world's First Partner Automation Platform, combining our supply chain integration solutions with our demand generation and E-commerce solutions on the same platform.

# 20 Our Strategy

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TIE Kinetix maximizes return on investment in the supply chain with Software as a solution based applications. Customers on our FLOW platform benefit from innovative, field-tested technology and are able to remain focused on their core business. TIE Kinetix develops cloud based solutions, backed with over 30 years of proven technology and awards.

These solutions empower organizations to improve their supply chain efficiency and coordination. Our integrated FLOW platforms enable trading partners to work seamlessly together on the major business processes throughout the supply chain: market, sell, deliver, optimize.

Our FLOW proposition is sold directly and indirectly. Indirect sales are managed through a network of distribution partners in our geographical markets, including Unit4, Exact, Epicor, Oracle and Syspro. Our market approach we refer to as a 'hub-and-spoke' approach. We have an initial implementation of our FLOW platform with an entreprise level customer with many trading partners. For the enterprise level customer (the 'hub') we connect the trading partners (the 'spokes'). Our business model includes low cost self-service onboarding with a recurring usage fee based on actual usage. Our Hub-and-Spoke model assures maximum low cost connectivity for our customers and healthy SaaS based revenue for TIE Kinetix.

Our Company Values

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TIE Kinetix has defined how it wants to achieve the goals:

- » Openness and Honesty.
- » Trust and Togetherness.
- » Competence and Quality.

### **Openness and Honesty**

We can only excel as an organization if we work closely with all of our stakeholders on all matters. Working closely together also means that we need to be communicative and as an organization to be open and honest in our dialogue with colleagues, clients, suppliers and shareholders.

### **Trust and Togetherness**

Only from openness and honesty, trust and togetherness arises. We believe that we need to form a team with our colleagues, clients and all other stakeholders in all of our operations, activities and initiatives. Trust and togetherness enable us to reach our common and individual goals together.

### **Competence and Quality**

As a software based company, we continuously build our competence and our quality on an organizational and individual level. We believe with competence and quality, in addition to software solutions, we can add value to all of our stakeholders and further strengthen our competitive edge.

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# The next generation Supply Chain Integration

Our supply chain integration technology has transformed the digital supply chain for 30 years:

- » we enable the seamless integration of all data, documents, content and information through (independent) suppliers, trading partners and channel partners connected in any supply chain;
- » we ensure a seamless integration with the full technology stack of our customers;
- » our solutions maximize revenue potential with minimal efforts for channel partners.



Traditionally, supply chain integration solutions are focused on individual collaboration processes. Such solutions either minimize cost by integrating with partner' systems on the supply side OR they maximize revenue by integrating Marketing or Sales processes on the demand side. We recognized a growing demand for unified data and analytics across both sides of the supply chain with the purpose to BOTH minimize costs AND optimize revenue potential.

Our next generation supply chain integration solutions provide the seamless integration of data, including trading documents, product information, marketing information between trading partners. The added benefit is a full visibility of relevant customer data ready for commercial engagement.

The launch of FLOW Partner Automation from TIE Kinetix in 2016 marked the next generation of Supply Chain Integration. FLOW brings together BOTH supply side solutions AND demand side solutions in one unified open supply chain integration platform where all solutions work seamlessly together and integrate the supply chain processes for marketing, sales and fulfillment.

FLOW is a self-service portal in which customers can build their own community with partners and suppliers. Low cost, care free and easy to maintain.

FLOW unifies all data, and analytics and intelligence to ensure optimized processes and both the demand side and the supply side of our customers' supply chain.

# **Our TIE Kinetix and FLOW Partner Automation clients**







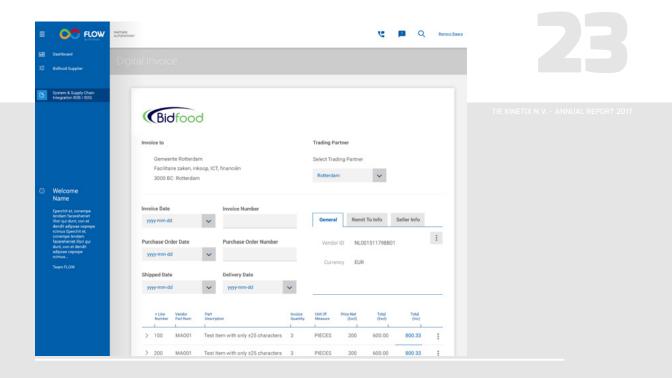








**CHANEL** 



FLOW Partner Automation offer End-to-End Partner Automation. It enables all independent channel and trading partners to seamlessly work together and lets them operate as if they are 1 company, optimizing the entire end user and buyers' journey.

FLOW Partner Automation offers more than 50 individual modules, standard connectors to all major ERP, Sales Automation, CRM, PRM, CMS and Marketing Automation systems and provides standard integrations with over 40,000 trading partners worldwide. Virtually, we can reach over 300.000 worldwide companies in our network.

FLOW is an open framework ensuring our customers that they can offer 3rd party solutions to their trading partners through the same platform.
FLOW's modularity is suitable for business of all sizes, is scalable and easily adaptable to changing requirements.

TIE Kinetix is recognized by major analysts for its vision, viability and the maturity of the solutions.

# **Gartner**

Effective Vision of the Nexus of Forces.

Gartner Magic Quadrant of Integration Brokerage.

# **Sirius**Decisions

Long-Term Viability is Strong. Channel Marketing and Management Platforms 2015 Strong Performer.

# FORRESTER®

Through-Channel Marketing Automation Platforms

### **Our Partners**





















Channel partners are expected to represent your brand, actively market your products and generate demand. The simple truth is they can't due to limited time, skills and resources.

FLOW helps your team and partner community by automating content adoption, co-branding and marketing tactics like social, email, AdWords, campaigns and many others - all creating a seamless customer experience.

# For the purpose of

Companies in the B2B E-Commerce market with large numbers of independent resellers.

## Revenue Model

SaaS & Consultancy (implementation)

# Markets (& Geographies)

Telecom (Global)
IT (Software, Hardware) (Global)
Consumer Electronics (Global)
Home Goods (EMEA)
Insurance (US, EMEA)
Publishers (US, EMEA)

### Demand Generation



Email Campaigns



Google AdWords Campaigns



Social Media Syndication



Events



Partner Locator



Campaign Automation

## Control Brand & User Experience



Campaign Program Builder



Showcase Syndication



Promotion Syndication



Solution Syndication



Asset Syndication



Marketing Collateral





Converting leads into sales through partners is challenging. Your partners often have limited capabilities to follow up and convert.

FLOW enables partners to convert leads and sell more online by facilitating micro-shops for partners without an e-commerce presence. It helps partners to increase conversion in their existing web shops. FLOW also delivers your sales focused content and tools directly to partner rep mobile devices, desktops and intranets to facilitate the offline sale process.

# For the purpose of

Companies in B2B & B2C that sell online.

## Revenue Model

SaaS & Consultancy (implementation)

# Markets (& Geographies)

Telecom (NL) Fashion (NL) Distribution (EMEA) Retail (EMEA)



Lead Qualification



Lead Distribution



Lead Management



Sales Resource Center



**Buy Button** Syndication



Inline Syndication



**Explore** Product Syndication



Upsell Syndication



Syndicated Webshop





The fulfillment process through trading partners often leads to costly manual work, errors and too much paper. You and your partners have limited resources to optimize these processes.

FLOW automates inbound and outbound orders, invoices and other B2B and B2G documents between your company, your partners and customers. Easily connect your business systems (ERP, WMS and finance systems) with FLOW. Leverage a rich library of trading partner maps and application connectors to exchange EDI and invoice messages with your partner community.

# For the purpose of

B2B and B2G companies that integrate and exchange electronic messages with their trading partners in the supply chain.

### Business-to-Business Solutions



Business Document Validator



Electronic Data Interchange (EDI)



elnvoicing

### Revenue Model

SaaS, License (in combination with Managed Services) & Consultancy

# Markets (& Geographies)

Food & Beverage (US, EMEA) Manufacturing (US, EMEA) Construction (US, EMEA) DIY (US, EMEA) Health & Pharma (US, EMEA) Retail (US, EMEA) Government (NL)

# Trading Partner Connections



Smart PDF



Trading Partner Connections

# Business-to-Government Solutions



Business Document Validator



Electronic Data Interchange -PEPPOL



eGov Invoicing



Invoicing Portal

# eArchiving



eArchiving

# System Connectors



System Connectors





From sales and marketing to IT, finance and operation, it's critical for all of your business stakeholders to understand what's happening throughout your partner ecosystem.

FLOW gives you a 360 degree view on what's influencing both sides of the demand and supply chain. Leverage actionable data and insights to constantly increase revenue and minimize cost for you and your partners.

# For the purpose of

To optimize the value of TIE Kinetix solutions and 3rd party online solutions for our customers.

## Revenue Model

SaaS, License & Consultancy

# Markets & Geographies

Across all existing markets.

# **Optimization Tools**



Google GSA



Optimizely



Searchmetrics

Warehouse



Google Analytics and Big Query



Integration Optimization Report

Analytics



Analytics

Business Intelligence



Business Intelligence



Data

Data Warehouse

# 28 TIE Kinetix Subsidiaries & Offices



TIE Kinetix has offices worldwide, with our most important regions being:

- » The Netherlands
- » US
- » Germany/DACH Region
- » France

On October 1, 2017, TIE has about 116 employees, of which:

- » About 43% is based in the Netherlands.
- » About 25% is based in the US.
- » About 21% is based in Germany/DACH region.
- » About 9% is based in France.
- » About 2% is based in Rest of the World.

TIE Kinetix has multiple offices over the world. Below the most important offices are listed, with the number of employees and the main activities described:



TIE Nederland B.V. / TIE International B.V. / TIE Kinetix N.V. The Netherlands (Breukelen)

Number of employees: 50 FTE
Activities: Headquarters and central back
office (finance/legal/administration) Executive Board and Group Management
- Sales and operations (Integration, Analytics & Optimization) - Development

The operations in The Netherlands are located in Breukelen, along the highway A2.



TIE Kinetix DACH Germany

Number of employees: 25 FTE's Activity: In Munich TIE Kinetix has an office servicing the German speaking markets in Germany, Austria and Switzerland. This office serves the German speaking market in Europe (DACH region) and is the worldwide headquarter for TIE Kinetix's Analytics and Optimization products.



TIE Kinetix France SAS France

Number of employees: 10 FTE Activity: In France TIE Kinetix has an office in Montpellier and satellite sales offices in Paris and Lille. The Montpellier office provides consultancy and customer support and sales.

•••••







### TIE Kinetix UK United Kingdom

Number of employees: 1 FTE Activities: Representation office for the UK clients.



# TIE Commerce Inc US (St. Paul and Boston)

Number of employees: 30 FTE Activity: The St. Paul office provides product support and maintenance for our integration clients. The Boston office serves the US markets. Part of TIE Kinetix's management is also stationed in this office. The Boston office also manages our off shore development center (Vietnam).



# TIE Kinetix Asia-Pacific Ltd. *Australia*

Number of employees: 1 FTE Activities: Representation office for the Asia-Pacific clients.

# 30 Organization Chart

TIF KINETIX N V ~ ANNUAL REPORT 2017

## The Executive Board / TIE Kinetix Management Team



Chief Executive Officer: Jan Sundelin



Chief Financial Officer: Michiel Wolfswinkel

# TIE Kinetix Management Team



Chief Technology Officer: Juan Vicente Vidagany



Senior Vice-president Demand Generation and Chief Marketing Officer: Patrick van Boom



David Fullen Managing Director of North America



Natascha Heijboer Country manager Benelux



Jean Luc Vignand Country manager France

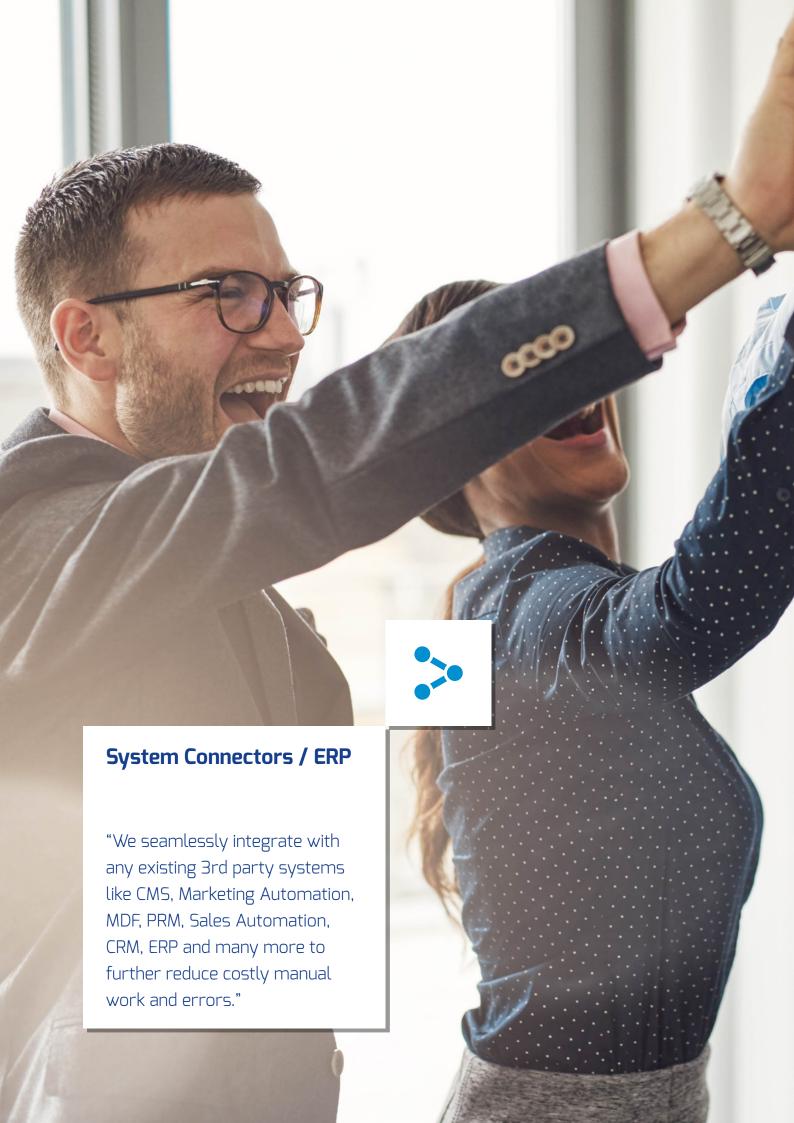


Senior Vice-president Analytics and optimization: Erik Jan Hengstmengel

For a full summary of the resumes, please visit TIE Kinetix's Investor Center.

# Corporate Management Structure







The role of the Supervisory
Board is to exercise supervision
over the policies adopted by the
Executive Board and over the
general conduct of business of
the Company as well as to
assist the Executive Board by
providing advice.

In the performance of their duty, the Supervisory Board shall be guided by the interests of the Company, and shall take into account the relevant interests of all the Company's stakeholders.

The Supervisory Board shall have due regard for the corporate social responsibility issues that are relevant to the Company. The Supervisory Board is responsible for the quality of its own performance.

With respect to the Supervisory Board the new legislation regarding diversity will be taken into account at the moment of new appointments of new Supervisory Board members.



Dr. Ir. A.F.L. (Ton) Veth – Chairman

Gender: Male

Date of birth: October 11, 1946

Nationality: Dutch

Principal position: Chairman Supervisory board TIE Kinetix NV

Other relevant positions: None
Date of initial appointment: May 2003
Current term of office ends: May 2019

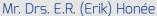
Supervisory Board memberships of other public companies:

None

Ton Veth has a background in electrical engineering (M.Sc) and Medicine (Ph.D). He started the first EDI projects in health care in the 80's as Director for Cendata B.V. He was appointed as Professor in EDI/eBusiness at the Technical University of Eindhoven (TU/e) in 1992. He was CEO of Cebra, a TU/e research Centre, which was dedicated to advising companies and government institutions on the application of ICT/EDI and the streamlining of their business processes and eBusiness.







Gender: Male

Date of birth: September 23, 1957

Nationality: **Dutch** 

Principal position: Informal investor Other relevant positions: None Date of initial appointment: May 2008 Current term of office ends: May 2020

Supervisory Board memberships of other public companies:

None



D. (Dirk) Lindenbergh

Gender: Male

Date of birth: March 6, 1949

Nationality: **Dutch** Principal position: -.

Other relevant positions: None

Date of initial appointment: March 2014 Current term of office ends: March 2018

Supervisory Board memberships of other public companies:

member of the supervisory board of Docdata NV,

Midlin NV

Erik Honée has a background in legal and organization sociology (Erasmus University, Rotterdam). He has over twenty years of experience as a lawyer and seven years experience as a Merger and Acquisitions consultant. In recent years, he has been a member of the Supervisory Board of Rabobank, Rotterdam (until May 2005) and member of the Supervisory Board of RT Company N.V. /Vivenda Media Group N.V. (until March 2008). Erik is currently Chairman of the Supervisory Board of Applied Radar Technology B.V., partner at Value and Creation Company (M & A), director of Merula Participaties and Beleggingen B.V., director of Honee Advocatuur Holding B.V. and investor in multiple companies.

Dirk Lindenbergh obtained a Masters of Business Administration from Nyenrode Business Universiteit and studied Business Valuation at Erasmus Universiteit Rotterdam. In 2004 he followed the Advanced Management Program at Nyenrode University. In 2005 he has taken up the supervisory directors program at the same University. He has studied Philosophy at Groningen University. He founded a Company in the gaming industry which he sold in 2000 to ABN Amro Equity and NPM Capital. During the period he has also held directorships within the employers' organization of the industry on domestic and European level. He holds supervisory positions for Docdata N.V. and Midlin N.V.

# The Executive Board



### Chief Executive Officer

Jan brings decades of executive management experience to TIE Kinetix. Before joining TIE Kinetix Jan served as CEO and president of TallyGenicom EMEA, where he was responsible for more than € 170mln in revenue. He helped the organization return to profitability by rationalizing operations and restructuring their sales channels, and was responsible for sales and marketing in more than 60 countries.

Previously, Jan served as senior vice president of strategic planning and global sales and marketing for Minolta-QMS Mobile, a company he joined in 1989 as a sales manager and later served as EMEA president. During his tenure as senior vice president of global sales and marketing, Jan was instrumental in increasing worldwide sales from € 250mln to € 300mln. Jan Sundelin is not a member of the Supervisory Board of another listed Company.

### J.B. Sundelin (Jan) Chief Executive Officer

Date of birth: October 21, 1960 Nationality: Swedish/Dutch

Date of initial appointment member of the Executive Board: February 14, 2007

Date of announcement reappointment as member of

the Executive Board: March 27, 2015 Current term of office: 4 years

Number of shares in the Company: 30,014 Number of options in the Company: 21,148 Number of warrants in the Company: 11,428



Dr. M. Wolfswinkel (Michiel) Chief Financial Officer

Date of birth: June 11, 1963

Nationality: **Dutch** 

Date of initial appointment member of the Management Board: **November 28, 2013** 

Current term of office: 4 years

Number of shares in the Company: 1,686 Number of options in the Company: 0 Number of warrants in the Company: 0

#### Chief Financial Officer

Michiel studied Economics at the Erasmus University in Rotterdam, Business Law at the University of Amsterdam and holds a PhD in Corporate Finance/ Financial Management from the Rotterdam School of Management/Erasmus University. His corporate career started with the AT&T / Unisource telecommunication venture, where he spent some 7 years. He subsequently held several financial management positions, taking restructuring assignments and increasingly complex mergers and acquisitions roles.

When the AT&T / Unisource venture was unwound he held senior financial management roles with MatrixOne and Eneco. At Eneco, he lead the € 250 mln project financing for the off shore wind farm Amalia. In subsequent roles as CFO at the Executive Board of VDM NV and Qurius NV, both publicly quoted companies, he actively worked with capital markets in the US and The Netherlands.

Investors in the Ordinary Shares are reminded that their investment carries financial risks.

Investors should therefore take careful notice of the entire contents of, and disclosures contained within, this report and the Financial Statements 2017 (October 1, 2016 - September 30, 2017).

Cautionary Statement on Forward-Looking Information.

Certain statements contained in this report are "forward-looking statements".

Such statements may be identified, among others by:

- » the use of forward-looking wording such as "believes", "expects", "may", "anticipates" or similar expressions;
- » discussions of strategy that involve risks and uncertainties:
- » discussions of future developments with respect to the business of TIE Kinetix N.V.

In addition, from time to time, TIE Kinetix N.V., or its representatives, have made or may make forward-looking statements either orally or in writing. Furthermore, such forward-looking statements may

be included in, but are not limited to, press releases or oral statements made by or with approval of an authorized executive officer of TIE Kinetix N.V.

Forward-looking statements are subject to risks, uncertainties and other factors that could cause actual results to differ materially from future results expressed or implied in such statements.

Important factors, which could cause actual results to differ materially from the information set forth in any forward-looking statements include, but are not limited to:

- » General economic conditions;
- » Performance of financial markets;
- » Levels of interest rates;
- » Currency exchange rates;
- » Changes in laws and regulations;
- » Changes in policies of Dutch and foreign governments;
- » Competitive factors, on a national and/or global
- » TIE Kinetix's ability to attract and retain qualified management and personnel;
- » TIE Kinetix's ability to successfully complete ongoing development efforts;
- » TIE Kinetix's ability to integrate acquisitions and manage the continuous growth of the company;
- » TIE Kinetix's ability to anticipate and react to rapid changes in the market.

Many of these factors are beyond TIE Kinetix' control or ability to predict. Given these uncertainties, investors are cautioned not to place undue reliance on any forward-looking statement.

## Report from the Supervisory Board



TIE KINETIX N.V. ~ ANNUAL REPORT 2017

To the shareholders,

As TIE Kinetix's Supervisory Board we on the one hand advise and supervise the added value and the realization of the company's goals and strategy, especially with respect to the development and sale of the new FLOW proposition. On the other hand we ascertain ourselves that our span of control is aligned with the increasing complexity of the Company. This report reflects an overview of what we have supervised and what we have discussed with the Executive Board. In the financial year 2017, the Supervisory Board met 12 times and no board members were absent.

#### Organizational aspects

The Supervisory Board currently consists of three members. For detailed information of each individual member, reference is made to page 34-35 of the annual report. During his assignment Mr. Erik Honée holds 1.67% of the shares (in total 26,600) in TIE Kinetix and as from March 29, 2016, Dirk Lindenbergh holds 9.1% of the shares in TIE Kinetix, through Blikkenburg BV (in total 144,791).

The Supervisory Board is construed in line with best practices provisions as stated in chapter II of the Code (dated December 8, 2016). With reference to the Code, all three members are considered independent.

The Supervisory Board notes that its composition is in line with the terms of reference and required profile of the Supervisory Board. Each board member has his specific field of complementary expertise.

#### General Business

The Supervisory Board supervised and monitored the following:

## The achievement of the objectives of the Company and its management

The Supervisory Board discussed the objectives of the Company and monitored the development of the results and the actual results versus the targets set. The supervisory Board monitored the cost structure of the Company and advised the Executive Board on all relevant aspects. The

Company aims at growing the business substantially on the FLOW propositions in order to reach the scale, required for a public company, to cover the costs of being "public" and to realize a healthy profit level. First of all, the Company has shown to be able to grow autonomously. TIE Kinetix was again cash flow positive (from operating activities) in the year 2017. While excuting the strategy related to the FLOW proposition, the Company decided in close co-operation with the Supervisory Board, not to invest in non-core business anymore.

## The corporate risk profile and the internal risk management and control system

The Supervisory Board discussed the Company's risk profile with the Executive Board and with the external auditor. The Supervisory Board recognizes that the risk profile of TIE Kinetix is adequately understood, monitored and acted upon by the Executive Board in a sufficient way. In the year 2016 and 2017 special attention was paid to the alignment of the internal IT systems. Also all systems used for delivering services to our clients were carefully screened on their security levels to ensure that all services comply with the highest security levels.

The Supervisory Board is satisfied with the structure and operation of the internal risk management and control system and is convinced that its (financial) consequences have been adequately reflected in the Company's processes and accounting principles.

#### **Audit Committee**

The Supervisory Board as a whole monitored the accounting and reporting processes in its functions as audit committee. In order to ensure the quality of the financial reporting process and to discuss the findings on the financial statements, the Supervisory Board has met with the Company's external auditors BDO, both with and without the Executive Board being present. The Supervisory Board closely followed whether the advices of the external auditors received a proper follow up by the Executive Board.

#### **Meetings of the Supervisory Board**

In 2017, the Supervisory Board as a whole met 12 times. Its members met several times with the member(s) of the executive board and the

management board team in order to advice and to follow the operations closely.

Apart from the meetings triggered by the monthly and quarterly results, the following subjects were discussed in depth:

- » Strategy; meetings with the Executive Board and Management Team members were devoted to all aspects of the chosen strategy, focusing all activities to the FLOW project;
- » Product development alignment with the strategy;
- » Positioning the hybrid hosting services;
- » Remuneration; evaluation personal targets and targets for the performance share plan;
- » Evaluation progress on country levels;
- » Evaluation of a non-binding offer.

#### Remuneration Policy

The Remuneration Policy outlines the terms and conditions for the members of the Executive Board of the Company. The objective of the Remuneration Policy is to provide a structure that retains and motivates the current members of the Executive Board by providing a well-balanced and incentive based compensation.

According to article 135 of book 2 of the Dutch Civil Code, the Remuneration Policy needs the approval of the General Meeting of Shareholders. On March 27, 2015, the General Meeting of Shareholders has adopted the Remuneration Policy for 2015 and thereafter. The Supervisory Board, within the scope of the Remuneration Policy, will determine the Remuneration Plan, which will be the basis of the remuneration of the members of the Executive Board.

#### Term of appointment

A member of the Executive Board will be appointed for a maximum period of four (4) years. On expiry of the four-year term, a member of the Executive Board may be reappointed for successive terms of four years each. In March 2018, the four year term of Mr D. Lindenbergh end. Mr Lindenbergh is available for another four year term, subject to approval of the General Meeting of Shareholders. The Supervisory Board (with the exception of Mr. Lindenbergh) endorses his reappointment.

#### **Termination of employment**

The contracts with the members of the Executive Board include an arrangement on the notice period required to terminate the contract. The contracts with the members of the Executive Board will not be renewed or will be terminated if the member of the Executive Board reaches the age of retirement, on the date as provided in the relevant pension scheme. Upon termination of the contract by the Company (or by a competent court on request of the Company) and provided that the special circumstances as described in the contracts with the members of the Executive Board do not apply, the member of the Executive Board will be entitled to a severance payment.

#### **Severance Package**

The members of the Executive Board have been offered a severance package with a maximum of one (1) year's salary.

#### **Remuneration Executive Board**

The remuneration of the members of the Executive Board may comprise of the following components:

- » Salary;
- » Variable compensation in the form of a cash bonus based on the realization of short term targets and the share based variable compensation as adopted by the General Meeting of Shareholders on March 27, 2015. The share based part was implemented in 2016, in accordance with the Performance Share Plan as adopted by the General Meeting of Shareholders on March 31, 2016.

The salary includes base salary, holiday allowance, pension arrangements and lease vehicles. The remuneration levels are set to reflect the requirements, performance and responsibilities regarding a position in the Executive Board and the targets of the Company. The Supervisory Board will review the salary level of the Executive Board regularly, considering circumstances that would justify adjustments, such as changes in the individual's responsibilities, the individual as well as collective performance, developments in the business environment and developments in the salary level of personnel in the Company. The Supervisory Board shall evaluate the remuneration structure regularly in order to ensure that it meets

the objective of the Remuneration Policy. The contract with the members of the Executive Board includes an arrangement for the reimbursement of all reasonable expenses incurred in the performance of its duties. The variable compensation is designed to strengthen the Executive Board member's commitment to the Company and its objectives. The variable compensation is linked to previously determined and objectively measurable performance targets. The Supervisory Board determined the performance targets for each individual member of the Executive Board, based on a long term operating plan. These performance targets reflect the individual responsibilities of the member of the Executive Board, such as, but not limited to. financial results and/or operational results per focus area. The performance targets are based on the Company's strategic agenda, which includes financial targets. Since these targets contain commercially sensitive information, the exact targets shall not be disclosed. However the information is available for the external auditor of TIE Kinetix.

The Executive Board updates the Supervisory Board on the achievement against the individual performance criteria on a quarterly basis. After the end of a financial year, the Executive Board prepares an evaluation of the past financial year. The evaluation includes the extent to which the individual performance targets have been met. On the basis of this evaluation and its own investigation, the Supervisory Board reviews the performance of the members of the Executive Board and decides whether the performance targets are met and therefore a member of the Executive Board should receive his variable compensation. The Supervisory Board may take special circumstances into consideration in determining the achievement of the targets.

#### **Remuneration Supervisory Board**

The remuneration of the members of the Supervisory Board remained unchanged in 2017. The date of initial appointment and the current term of end of office of the members of the Supervisory Board is scheduled as follows:

- » Dr. Ir. A.F.L. (Ton) Veth: Date of initial appointment: May 2003 Current term ends: May 2019
- » Mr. Drs. E.R. (Erik) Honée: Date of initial appointment: May 2008 Current term ends: May 2020

 D. (Dirk) Lindenbergh:
 Date of initial appointment: March 2014 Current term ends: March 2018

#### Shares

The members of the Executive Board will not be offered any TIE Kinetix shares without financial consideration, unless the specific approval of the Supervisory Board has been obtained (i.e. the shares are offered (as part of) an annual variable salary component). Shares in the Company, held by a member of the Executive Board, are long-term investments.

#### Loans

The Company does not grant its Executive Board members any personal loans, guarantees or the like, unless in the normal course of business and on terms applicable to the personnel as a whole, and after approval of the Supervisory Board. No remission of loans shall be granted.

Remuneration report J.B. Sundelin In 2017, Mr. Sundelin had a base salary of € 250k. The remuneration including expenses was paid to CAPTA Management B.V., Mr. Sundelin's consultancy company. The Supervisory Board evaluated the performance of the CEO along the references laid down in the applicable arrangements and decided that the CEO is entitled to receive variable compensation.

However, the CEO has decided to refrain from his entitlement to variable compensation in 2017.

Remuneration report M. Wolfswinkel In 2017, Mr. Wolfswinkel had a base salary of € 200k. The remuneration including expenses was paid to Mr. Wolfswinkel. The Supervisory Board evaluated the performance of the CFO along the references laid down in the applicable arrangements and decided that the CFO is entitled to receive variable compensation. However, the CFO has decided to refrain from his entitlement to variable compensation in 2017.

The remuneration of the Executive Board is disclosed in detail on page 103.

#### **Subsequent events**

For subsequent events we refer to page 112.

A.F.L. Veth

Chairman Supervisory Board, TIE Kinetix N.V.



## Business to Government e-invoicing

"We provide governments, municipalities and businesses with the secure exchange of electronic documents to guarantee compliancy to changing regulations and international legislation."



# Report from the Executive Board

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## Developments and achievements in view of the set targets and priorities

#### Prior year achievements

Market leader with state-of-the-art Integration products

Strategic partnership with Epicor

Successful conversion from license to SaaS business model

Recognition on Gartner's Magic Quadrant for Integration Brokerage

Recognition of Demand Generation business by Forrester

Acquisition Münich based TFT and subsequent expansion of Google Analytics business to the Benelux

Strategic partnership with Google AdWords

Launch of FLOW, the world's First Self Service Partner Automation Platform

#### Developments in 2017

Strategic partnerships with Exact, Unit4, Syspro, Oracle and Google

Enterprise level customers connected to FLOW platform



#### Accountability of set targets and priorities for 2017

In 2017 all efforts were aimed to turn FLOW into a commercial success. Our marketing and sales investments were directed to fully support FLOW and we hired new sales and business development representatives to fuel further growth. To further support the distribution and deployment of FLOW, a series of additional channel partners/resellers were engaged. These actions proved successful in 2017 with a 30% higher order intake for our FLOW platform. At the same time, investments in non-FLOW products were re-evaluated and scaled down. The anticipated revenue decline from non-FLOW products materialized, non-FLOW staff and operations were redeployed or terminated.

In order to achieve our goals TIE Kinetix set the following priorities for 2017:

Develop FLOW self onboarding	Successful
Market and sell FLOW	Successful
Expand Partnership network	Successful
Roll out E-invoicing to Government	Successful
Offer all solutions worldwide in all our markets	Not successful
Strengthen France	Successful
Expand Integration to Germany	Not successful

#### Review 2017

2017 was the first full year of our FLOW platform in the market, with management being eager to turn FLOW into a commercial success. In order to do that a series of actions were taken. First, all our marketing and sales investments were directed to fully support FLOW. Our existing sales staff was trained on the FLOW platform solutions, and in addition we hired new sales staff and business development representatives to fuel growth. To further support the distribution and deployment of FLOW, a series of additional channel partners/resellers were engaged, and with each partner development plans were drafted. These actions proved successful in 2017 with a 30% higher order intake for our FLOW platform.

At the same time, investments in non-FLOW products were re-evaluated and scaled down. The anticipated revenue decline from non-FLOW products materialized, and as a consequence thereof non-FLOW staff and non-FLOW operations were redeployed or terminated. For 2018 the company plans a further reduction of these non-FLOW revenues amounting to € 1.8-2.0 million.

Our FLOW business model is highly scalable and starts with the initial implementation of our platform with a large enterprise level customer (the 'hub'). The next step is the self-service onboarding of many of our customers' trading partners (the 'spokes'). Our business model provides nearly endless scalability to our customers with little or no implementation costs for their trading partners. Monthly subscription charges of our platform are largely usage (document, or otherwise) based.

The FLOW platform connects to a canonical database to which our customers connect only once. It requires less dedicated consultancy efforts than traditional 'one to one' connectivity typical for the supply chain. Furthermore it is based on largely self-service onboarding of customers. As a consequence our 2017 consultancy revenue came in below 2016, and the company deployed 14 consultants to different assignments or terminated their employment. For 2018 and beyond the company plans a further reduction of consultancy time for customers.

More and more the company becomes a centrally managed and controlled business. In 2017 most billing activities have been added to the central functions in our Breukelen headquarters. Local roles are fully responsible for customers' success with central management taking typical overhead roles (IT, G&A, branding, etc.).

Our internal IT landscape is continually streamlined. More and more of our application landscape is brought back to our core ERP system while outsourcing the maintenance thereof with external professional service providers. Increased efficiency will materialize in lower cost per unit and provides for a flexible and scalable business in line with our FLOW growth ambitions.

#### **Integrated Report**

TIE Kinetix attaches great importance to Corporate Social Responsibility (CSR), which is an essential component of our business strategy. In this Annual Report, we provide accountability for both our financial and social performance, and describe how we strive to create added value in diverse areas.

#### **Management Statement**

In accordance with the EU Transparency Directive as incorporated in chapter 5.25c paragraph 2 sub c of the Dutch Financial Supervision Act (Wet Financiael Toezicht), the Management Board confirms to the best of its knowledge that:

- a) the annual financial statements for the year ended September 30, 2017 give a true and fair view of the assets, liabilities and financial position and comprehensive income of TIE Kinetix N.V. and its consolidated companies;
- b) the management report presented in the Annual Report gives a true and fair view of TIE Kinetix N.V. and its consolidated companies as of September 30, 2017 and the state of affairs during the financial year to which the report relates;
- c) the annual management report describes the principal risks the Company is facing.

#### Management's Discussion and Analysis

(all amounts are in € x 1,000 unless otherwise stated)

#### **Annual Results of Operations and Financial Position**

The following table sets forth the main items in the Company's Statement of (Comprehensive) Income for the respective financial years:

Figure: Annual Result of Operations and Financial Position

Annual Result of Operations and Financial Position	2017	2016	Δ 2017
Total Revenue	18,854	20,250	-7%
Direct Purchase Costs	(8,551)	(9,516)	-11%
Gross Margin	10,303	10,734	-4%
Total Operating Expenses	(12,432)	(9,949)	20%
Non-Recurring expenses included in Operating Expenses	(139)	(22)	84%
EBITDA	1,575	2,065	-24%
Operating Result	(2,129)	786	-137%
Net Income	(2,533)	41	-102%
Balance Sheet			
Shareholders' Equity	4,710	7,123	-34%
Equity	4,755	7,168	-34%
Balance Sheet Total	12,449	16,108	-23%
Solvency Ratio	38%	45%	-15%
Cash flow from operating activities			
Cash flow from operating activities	1,109	1,500	-26%
Normalized Net Cash Flow from operating activities	1,248	1,523	-18%

In 2017, FLOW revenue (consisting of applications in Integration, Demand Generation and Analytics) amounted to  $\in$  16,471k (2016:  $\in$  16,456k), included FLOW SaaS revenue of  $\in$  7,831k (11,1% increase versus  $\in$  7,047k in 2016).

Since our FLOW proposition requires less consultancy efforts to onboard customers the consultancy/support revenue declined to  $\[ \in \]$  7,486k (2016:  $\[ \in \]$  7,500k). FLOW is principally run in a SaaS model, hence only in incidental cases FLOW modules are sold as a license. Therefore FLOW license revenue declined to  $\[ \in \]$  573k (2016:  $\[ \in \]$  899k).

The company has taken measures to reduce costs to counter the expected effect of the lower volumes of consultancy work and the lower amount of portal projects. As a consequence thereof several staff has been re-assigned and/or their contracts have been terminated. At the same time the company is building up sales resources to bring FLOW deeper into the existing markets. For FY 2018 this trend may be expected to continue.



The Company has an unused € 1.25 million senior revolving credit facility with RABO Bank. The facility includes a pledge on all receivables, has an indefinite term and bears interest at a EURIBOR based rate. The Company intends to use any funds borrowed under the Credit Facility from time to time for general corporate purposes, which may include working capital needs, capital expenditures, and satisfaction of other obligations of the Company.

In FY 2017 in total 24,577 shares have been issued, bringing the total number of issued shares to 1,617,281 as at September 30, 2017. Shareholders' Equity amounts to  $\le$  4,710k (or  $\le$  2.94 per share) on September 30, 2016 (2016:  $\le$  7,123k, or  $\le$  4.47 per share).

During 2017, the company was fully equity financed using net cash from operations. The company did not use any loans or debts from credit institutions. In the same period any remaining current liabilities, short term debt and bank overdrafts, were redeemed from €34k to nil.

#### Revenue Analysis

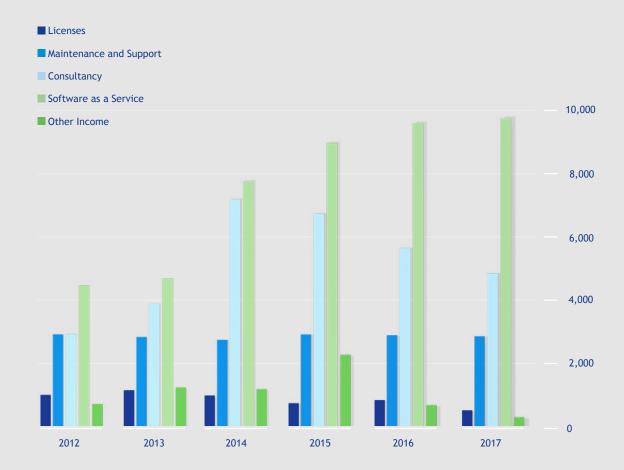
The following tables provide the breakdown of total income by category:

Figure: Total Revenue 2017 - 2016

Total revenue Net of Direct Purchase Costs	2017		2016	
Licenses	575	3%	906	4%
Maintenance and Support	2,960	16%	2,988	15%
Consultancy	4,987	26%	5,794	29%
Software as a Service	9,980	53%	9,818	48%
Revenues	18,502	98%	19,507	96%
Other Income	352	2%	743	4%
Total Revenue	18,854	100%	20,250	100%
Direct Purchase Costs	(8,551)	(45%)	(9,516)	(47%)
Revenue net of Direct Puchase Costs	10,303	55%	10,734	53%

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#### 5-year development of revenue for the period 2013-2017



The figure shows that revenue of Software as a Service (SaaS) is growing year on year and is the single largest revenue driver with 53% (2016: 48%). Revenue from maintenance and support activities is (in €) relatively stable over the years at € 2,961k (2016: € 2,988k). License revenue continues to decrease as our customers prefer SaaS delivery of our solution, in line with TIE Kinetix' strategy to deliver long term sustainable growth with a SaaS revenue stream. SaaS refers to the delivery of our hosting, webEDI (TiedByTIE), EDI managed services and Value Added Network services; they all are part of the Business Integration Solution. These services are generally provided on the basis of a 12, 24 or 36 months contract whereby fees are based on actual use of the service or a subscription fee or a combination of thereof. SaaS revenue also includes revenue from Demand Generation and E-Commerce; these services are provided on a subscription basis with a fixed contract period, generally 12 months upto 36 months. Revenues are accounted for on a percentage of completion bases based on IFRS standards. Maintenance and Support is the annual maintenance fee for maintenance/updates of sold licenses.

Other Income amounted to  $\le$  351k (2016:  $\le$  744k), and predominantly relates to EU Development Projects in 2017 the Company is only engaged in one EU Project (Accept), which is expected to be completed at the end of December 2017.



#### Order Intake (Intake Signed Proposals or "ISP")

During 2017 the Order Intake in FLOW applications from existing and new customers amounted to € 12.5 million (2016: € 9.7 million) an increase of 27.5% compared to FY 2016. Total order intake is split between FLOW and Non FLOW as follows:

		2016	2017	Growth	Growth %
FLOW ISP		9,766	12,451	2,685	27,5%
Non FLOW ISP		3,565	2,578	(987)	(27,7%)
	Total	13,331	15,029	1,698	12,7%

The company focuses on long term value creation with FLOW and strives to increase the % of FLOW SaaS ISP in its total FLOW ISP. In FY 2017 total FLOW ISP amounted to  $\leq$  12,451k, with 55% SaaS (2016:  $\leq$  9,766k with 45% SaaS), confirming our SaaS ISP growth strategy.

	Licen	se	Saas	S	Mainten	ance	Consult	ancy	Other In	come	Tota	ıl
	2017	2016	2017	2016	2017	2016	2017	2016	2017	2016	2017	2016
FLOW	652	857	6,893	4,402	282	430	4,621	4,076	3	2	12,451	9,766
as % of total ISP	5%	9%	55%	45%	2%	4%	37%	42%	0%	0%	100%	100%
Non-FLOW	0	0	1,893	2,293	0	18	676	1,254	9	1	2,578	3,565
as % of total ISP	0%	0%	74%	64%	0%	1%	26%	35%	0%	0%	100%	100%

#### Customers and Resellers

The Top 10 customers accounted for to 28% (2016: 33%), with an average sales value of € 593k (2016: € 607k).

#### Operating Expenses and Non-Recurring Expenses

The following table provides a breakdown of the total operating expenses for the financial years indicated:

Operating Expenses	2017	As % 2017	2016	As % 2016
Employee Benefits	5,195	42%	5,548	56%
Non-Recurring Expenses	139	1%	22	0%
Depreciation and Amortization Expense	1,416	11%	1,280	13%
Impairment	2,287	18%	-	0%
Other Operating Expenses				
Accommodation Expenses	681	6%	691	7%
Professional Services	735	6%	618	6%
Communication Expenses	434	3%	471	5%
Marketing	692	6%	512	5%
Travel Expenses	352	3%	458	5%
Supplies	230	2%	249	3%
General & Administration	270	2%	100	1%
Subtotal Other Operating Expenses	3,394	28%	3,099	32%
Total Operating Expenses	12,432	100%	9,949	100%

#### Product Development

In 2016 our Development efforts were fully aimed at the mid-year launch of FLOW. Some 30 modules and connectors have been developed and enhanced by our centrally managed development team. With FLOW our solutions have converged into one single platform offering, with seamless integrations to many third party systems. The FLOW modules allow (in part) easy to use, self-service onboarding, reducing the entry costs for our customers. Within FLOW, our customers can benefit from all data generated within their own community of suppliers, distribution partners and end users.

An important element of the FLOW offering is the deployment of our hybrid hosting strategy. Our hybrid hosting strategy allows TIE to offer our solutions in public, and private and hybrid cloud deployment with the objective to benefit from the latest and most efficient technologies. It allows our customers freedom of choice. Hybrid hosting is an aspect that sets TIE apart from its competitors, traditionally offering feature rich but expensive private hosting, hosted either on bare metal or on virtual machines.

With smart partnerships TIE Kinetix aims to expand its hybrid hosting strategy to all its solutions and markets in 2017.

#### Financial Income and/or Expense

Interest Income relates to received interest on the bank accounts; The Interest expense consists of interest paid.

Figure: Financial Income and/or Expense

Financial Income and/or Expense	2017	2016
Interest Income	2	29
Interest Expenses	(7)	(80)
Exchange gains/(losses)	48	(24)
Total	43	(74)



#### Impairment of Intangible Assets

Cash generating units are identified in line with the way management monitors, and will continue to monitor, the business. This is based on the internal reporting to the Executive Board as main decision-making body in the company. Our strategic planning is primarily based on Business Lines. Country segments are used for tactical purposes such as annual budgeting, statutory reporting, tax reporting and recognition of cash generating units. Revenue items, and direct cost items and fee earning staff are allocated to Business Lines. To avoid arbitrary and volatile allocation, indirect costs and non-fee earning staff are not allocated directly to business lines, but rather allocated to country operations (or holding functions). The Company applies an intercompany transfer pricing mechanism to account for the various roles the respective country operations have in the value chain towards its customers. As the case may be, the company identifies sales roles, product ownership roles and development roles, with each role rewarded commensurate with its place in the value chain. The intercompany pricing mechanism may distort the intra year as well as the year-on-year country segment comparison.

TIE Kinetix has four business lines (Integration, E-Commerce, Demand Generation and Analytics & Optimization) and country operations in the Netherlands, in the US, in Germany, and in France. This leads to the cash generating units TIE Kinetix Nederland/International, TIE MamboFive, TIE Kinetix France, TIE Kinetix US, TIE Kinetix Germany incl. DACH and TIE Product Development.

As in past years we used a discounted cash flow model to determine the value in use, based on a 12% WACC and 10 years horizon. Management has assessed the assumptions used and has conducted sensitivity tests with WACC of 13% and 14%.

#### **CGU TIE Germany**

TIE Germany was acquired by TIE Kinetix in December 2013. As at acquisition date TIE Germany was involved in a number of separate businesses, including a business as reseller for various Google solutions (Search and Search related products, Analysis solutions, Dashboards), including a consultancy business with solutions providing Website Design, A/B testing and User Experience, and including a business providing hosting for news media portals and travel portals. In 2013, part of the strategic goal of the acquisition was to gain access to the Google related expertise and to the relationship network within Google itself. Both were, and are, of key importance for TIE Kinetix Group to complete the FLOW product offering that was subsequently launched in 2016. Over the past years, TIE Germany played an important role in the design and delivery of Google expertise and Google solutions for FLOW. At the same time, TIE Kinetix has decided to strategically discontinue investing in certain non-FLOW related businesses such as hosting for news media portals and travel portals. Investments in sales were re-directed from selling hosting solutions for news media portals and travel portals towards selling core FLOW applications. As a consequence of these strategic choices the hosting for news media portals and travel portals business has gradually declined in the period 2015-2017. Simultaneously, the Google business and the Google related business within TIE Germany and within TIE Kinetix Group has flourished. Google solutions have evolved to become an integral part of the FLOW offering. Some of FLOW's applications are - in full or in part - based on technology provided by Google. TIE Germany staff plays an important role in the on-boarding and implementation of customers using such FLOW applications due to the decline of non-FLOW business in Germany, the cash generating potential of CGU TIE Germany was negatively impacted.

Taking into account the above information, management has assessed the impairment model for CGU TIE Germany. The outcome of the assessment is that 100% of the Goodwill of TIE Germany (amounting to € 2,282k) needs to be impaired, since the estimated future cash flows of TIE Germany, discounted at a post tax WACC of 12% is insufficient to cover the carrying value of goodwill.

Management has further conducted annual impairment testing and assessed that for all other cash generating units the Value in Use [IAS 36.30-57] exceeds Carrying Value [IAS 36.8-9]. Furthermore, management has no indications that individual assets of any cash generating units may be impaired.

#### TIE E-commerce (Mambo 5): headroom considerations

Management recognizes that for Mambo 5 the headroom between value in use and carrying value is limited. The current contract with T-Mobile has recently been extended until May 2018.

In 2017, TIE has won two important - and potentially large - tender processes for e-invoicing. Both the municipality of Amsterdam and Rotterdam have issued tender processes to select a technology partner for connecting and provisioning their suppliers. Amsterdam has some 28.000 suppliers, and Rotterdam 15.000. All suppliers need to be offered the possibility to provide e-invoicing, either through EDI connections, or through portals, or by means of sending pdf invoices. After careful selection both the city of Amsterdam and the city of Rotterdam have decided to award these contracts to TIE. The structure is that both the city of Amsterdam and the city of Rotterdam will direct their suppliers to TIE to assure that the suppliers will be able to electronically send their invoices. These tender processes, and technical verification and approval of TIE's capabilities in a Proof Of Concept, were run in FY Q4, 2017. It is now up to the suppliers to contract with TIE for the implementation. The first batch of suppliers will be implemented FY Q1, 2018 and it is expected that in FY 2018 and FY 2019 the majority of suppliers will be on-boarded. Difficulty in assessing the exact revenue impact is due to nature of the connection (three different connectivity types with different pricing), and the volume of transactions per type and the spin off potential (support and consultancy hours required).

In the TIE Group of companies, Mambo 5 is the company that possesses the technical know how and expertise to be delivering these services. The technical expertise to deliver these projects largely stems from work performed for T-Mobile, with the design, build and operation of their 14 portals by Mambo5. Mambo5 has set up a task force called 'de regiekamer' in which a dedicated team of resources are focused on onboarding e-Invoicing suppliers for Amsterdam and Rotterdam.

This business may be expected to grow with new cities coming to TIE following successful implementation of e-invoicing solutions to the cities of Amsterdam and Rotterdam.

Management has assessed that for Mambo 5 the headroom between currently estimated future cash flows and carrying value of goodwill is sufficient and may further increase in future.

#### Income Taxes

The carrying value of the Deferred Tax Asset in the US amounts to € 458k (\$ 540k) in the US (2016: € 693k or \$ 775k), and is caused by timing differences. The US net operating losses for both Federal Tax purposes and State tax purposes are fully utilized as a result of which the company's effective tax rate is increasing. The carrying value of the Deferred Tax Liability in Germany amounts to € 27k (2016: € 42k), and in the Netherlands € 8k (2016: € 18k).

#### Cash Position

In 2017, the Cash Generated in operations is  $\le$  1,466k (2016:  $\le$  1,500k). As at September 30, 2017 the Company held a cash position of  $\le$  1,537k (2016:  $\le$  1,887k).

#### Risk Assessment & Risks

The Company is exposed to various risks, including market risks (currency risk and interest rate risk), credit risk, and liquidity risk. Financial instruments held are accounted for under Assets (Loans and Receivables) and Equity (Convertible Bonds). The risks are monitored on a recurring basis at a Management Board level, applying input received from Management in the individual geographical areas, with whom the Management Board has contact on regular basis.



The risk analysis focuses predominantly on business risks that result in managerial decisions, in particular with respect to:

- » Span of control, i.e. oversight.
- » Commercial dependency of our partners.
- » Our churn rate and retention rate.
- » Downtime of datacenters.
- » Contractually agreed (SLA) obligations.
- » Legal aspects.
- » Financial Disclosure.
- » Acquisitions.
- » Entering new markets.

Financing and funding decisions are made by the Chief Financial Officer in the Executive Board, guaranteeing that management is aware of any changes and developments. Individual debtors with collectability issues are discussed on an item-by-item basis. The Company neither holds nor issues financial instruments for trading or hedging purposes.

#### Fair value

The Company does not hold any financial assets or liabilities accounted for at fair value through the Profit and Loss Account. Fair values disclosed are calculated based on current interest rates, taking into account the terms and conditions of the financial asset or liability. In most cases, fair values will equal the carrying value of the item.

#### **Currency Risk**

The Currency Risk is discussed on page 79 of this report.

#### **Credit Risk**

The Credit Risk is discussed on page 80 of this report.

#### **Liquidity Risk**

The Liquidity Risk is discussed on page 81 of this report.

#### **Interest Rate Risk**

The Interest Rate Risk is discussed on page 81 of this report.

#### **Brexit**

TIE Kinetix does not operate a separate business in the United Kingdom, nor does it have sales or purchasing contracts denominated in UK Pounds Stirling. The effects, if any, of the anticipated separation of the United Kingdom from the European Union, are expected to be minimal to the Company.

#### **Acquisition Strategy**

TIE Kinetix strives for long term sustainable growth of the SaaS value of its solutions. FLOW is our core product in all our markets. We aim to achieve our growth objectives through organic growth in our existing markets, supported - as and when the opportunity arises - by acquisitive growth. With the introduction and roll out of FLOW TIE Kinetix has refocused its acquisition strategy. Acquisitions will be considered by TIE Kinetix to support the roll out of FLOW in its existing markets.

Our acquisition strategy is based on the following considerations:

- 1. Customers are potential FLOW customers.
- 2. Within existing geographical footprint of TIE Kinetix.
- 3. Strengthens or expands current local country operation.
- 4. Cultural fit.
- 5. Customers are in vertical markets that strategically fit with TIE Kinetix.
- 6. Financing with newly issued shares only if the earnings per share improve with the acquisition.

It is the role of the Executive Board to manage the corporate responsibility issues that are relevant to the Company. As such the Company focuses on several subjects and the corporate responsibility aspects thereof. This chapter provides an overview of the important subjects in light of the corporate social responsibilities. As a whole, the Company is committed to achieve a correct balance between growing as a company and our corporate responsibility.

#### Our Employees

Employees are very important to TIE Kinetix and our employees are the driving force behind our success, and critical to TIE Kinetix's profitability, sustainability and long-term growth. We strive to be a good employer and invest in engaging, supporting and developing our people and treating their safety and wellbeing as a paramount concern. Personal growth of our staff is of great value to the Company. This can be obtained through setting challenging targets, guidance by management and education. The personal growth of the staff members is closely monitored and recurring evaluations and assessment meetings take place.

Since the worlds of mobile, social media, big data, and multi-channel are subject to constant change, TIE Kinetix and its business is changing as well. All these changes necessitate a more result-oriented approach. This belief is the reason for TIE Kinetix to further improve its existing performance and competency management towards its employees in 2017, in order to enable and optimize the realization and support of the organizational strategy.

The workforce of TIE Kinetix is diverse and multicultural as TIE Kinetix employs a large variety of nationalities. In official announcements and communication TIE uses English as the main international business language. As a result thereof the non-native English speakers may be offered training in the English language. In order to improve the integration, TIE Kinetix has additionally offered Dutch lessons to the foreign staff members in the Netherlands.

In general TIE Kinetix aims to provide its staff members with safe and healthy working conditions. The absence due to illness in financial year 2017 amounted to 1.5% (excl. pregnancy leave, 2016: 1.5%), which is low compared to the average of 3.2% in the same period for the commercial services sector in The Netherlands (source: Statistics Netherlands/Centraal Bureau voor de Statistiek).

TIE Kinetix provides extra encouragement to employees in the Netherlands by offering them an extra vacation day if they have not been ill during a certain period. By facilitating its employees the possibility to balance their private life with their business responsibilities, TIE Kinetix endorses "Het Nieuwe Werken" in the Netherlands. TIE Kinetix offers flexible working hours and an extensive special leave arrangement as well.

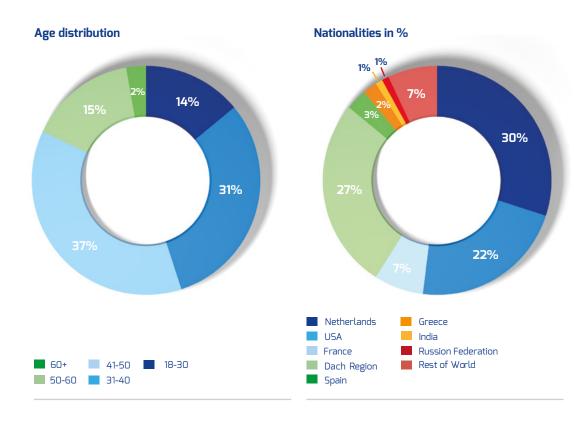
#### **Compliance with Laws and Regulations**

TIE Kinetix will abide by all human rights and supports the development of them wherever it operates within the legitimate role of business. TIE Kinetix rejects any restrictions to free trade other than duly enacted national and international laws.

TIE Kinetix offers its employees and applicants equal opportunities, and does not tolerate any form of harassment or unfair or unlawful discrimination based on race, age, gender, sexual orientation, disability or national origin. TIE Kinetix has a policy in place for dealing with complaints regarding harassment or discrimination. Additionally, TIE Kinetix has a Whistleblower's policy in place, allowing employees to report suspected irregularities without jeopardizing their positions.

The Code of Conduct has been drawn up to provide all of our employees with a clear set of guiding principles on integrity and ethics in business conduct.

Also, TIE Kinetix has regulations on insider knowledge in



place, preventing trading with insider knowledge. Every employee, executive, specified person, Executive Board member and Supervisory Board member is to inform the Compliance Officer of its intention to trade in TIE Kinetix shares prior to any transaction. The Compliance Officer is the Chief Financial Officer of the Company, ensuring that every employee, executive, specified person, Executive Board member and Supervisory Board member abides by the applicable laws and restrictions. The silent period, in which every employee, executive, specified person, Executive Board member and Supervisory Board member is prohibited from trying to execute and/or executing a transaction TIE Kinetix shares, irrespective of whether or not he or she possesses insider knowledge, is published on our website and communicated at the start of every silent period.

For members of the Supervisory Board and the Executive Board a personal liability insurance is in place. More information on compliance with laws and regulations can be found in the Code of Conduct and together with our other policies, published on our Investor Center, section Corporate Governance, Policies & Procedures.

#### **Workers Council**

TIE Kinetix recognizes the employees' right to organize them in order to protect their own rights. As of 1999, TIE has a Worker's Council (Ondernemingsraad) in the Netherlands. As of 2005, this Worker's Council has continued on a voluntary basis, due to the number of employees in the Netherlands. In 2015 both members of the Netherlands' workers council stepped down their position while no other candidates have stepped forward since. As at September 30, 2017 the appointment of a new Worker's Council in the Netherlands is pending.

#### **Investor Relations**

TIE Kinetix' Investor Relations objectives are aimed at maintaining and improving relationships with existing shareholders and developing relationships with new investors. The overall goal is to increase transparency, minimize information asymmetry and to reduce stock price volatility. We develop relations with analysts with the aim to clarify our strategy and achievements. We aim for transparent communication and we therefore provide detailed, clear and timely information to existing and potential shareholders, financial analysts and the media. We also operate an open-door policy with regard to enquiries.

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#### Our Carbon Footprint

#### **Our solutions**

At TIE Kinetix we are dedicated to fulfill our corporate social responsibility. This dedication reflects in our continuous efforts to develop software solutions which contribute to the digital processes and connecting business processes within the E-Commerce environment. Through our solutions, TIE Kinetix improves to the sustainability profile of all stakeholders within supply chain from end to end.

An example is e-invoicing as business processes within the E-Commerce supply chain, which decreases paper-usage. With our FreeConnect platform, we provide SME's a paper-free solution to digitally process their invoices. Our solutions in The Netherlands are predominantly hosted at LeaseWeb. LeaseWeb is dedicated to corporate social responsibility as they are constantly addressing their practices to ensure that they are kept sustainable, and for that reason LeaseWeb utilizes green datacenters. LeaseWeb is also connecting more clients to their cloud products daily, which results in improved resource utilization.

#### Our office in Breukelen, The Netherlands

Our office has a parking lot which is fully lit by LED-lights and is equipped with moving sensors for lighting the office. The office also accommodates charging of electric cars, various cars leased by TIE Kinetix are electric or hybrid.





TIE Kinetix provides its shareholders and financial market stakeholders with similar and simultaneous information about potentially price sensitive matters and is very careful with contacts between company executives and shareholders and analysts.

TIE will not engage in actions that might compromise analyst independence and does not assess, comment on or correct - other than factually - any analysts' reports or analyst valuations.

TIE Kinetix communicates with shareholders and analysts through regular meetings such as the Annual General Meeting of Shareholders or bilateral meetings as the case may be. Bilateral meetings are organized to ensure that (potential) shareholders receive a balanced and comprehensive view of our performance and strategy and the issues TIE Kinetix faces in the execution of its goals. In all our contacts we are always careful to observe the rules on fair disclosure, equal treatment of shareholders, insider trading and transparency in all our communications.

TIE Kinetix publishes an annual report and semiannual results. In addition, TIE Kinetix keeps its stakeholders informed through press releases. TIE Kinetix also issues press releases of a commercial or strategic nature, if and when the company deems that to be of interest to its stakeholders. Commercial sensitivity may prevent us from disclosing contract details (such as customer names, transaction value etc.). TIE Kinetix' policy is to issue a press release when it receives an order with an order value exceeding € 250,000, or an order of strategic nature or when TIE Kinetix engages in a strategic partnership. Contacts with the capital markets are always dealt with by the Executive Board or staff mandated by the Executive Board.

#### Outlook for Financial Year 2018

In 2018, the company will invest its resources fully in the commercial growth of its FLOW solutions. Emphasis will be placed on top line growth in dedicated vertical markets in line with the TIE Kinetix strategy. We intend to strengthen our operations in France and Germany. In order to enhance operational efficiency further steps are planned towards centralization of back office processes and investments in Internal IT are planned to support this ambition. Investment in (marketing and sales for) non-FLOW products will be further reduced as we expect a further ramp down of non-FLOW revenue in 2018. Top line revenue growth in FY 2018 may be limited, depending on the impact of reduced non-FLOW revenue.

We will continue to invest in the development of FLOW functionality. Our development team remains at the current deployment levels and may grow slightly in line with the deployment of FLOW with our customers.

We will continue our hybrid hosting strategy through partnering, with partners who secure access to best of breed, cloud independent and cost efficient internet infrastructure.

We will further consolidate our back office functions and functionality, with the aim to reduce cost per unit.

#### Financial Calendar 2018

March 30, 2018: Annual General Meeting of Shareholders

April 25, 2018 until May 16, 2018 - Closed Period

» May 16, 2018: Publication of the 1st half year results

November 1, 2018 until November 21, 2018 - Closed Period » November 21, 2018: Publication of the annual results

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## Corporate Governance

The Dutch corporate governance code is an important code for Dutch listed companies, regulating the relations between the company, its shareholders and its corporate bodies, the Executive Board and the Supervisory Board. The Code is self-regulatory in nature and is based on the principle known as "apply or explain".

This means that a company may deviate from the principles and the best practice provisions of the Code, provided that, in its annual report, it gives a sound reason as to why such deviation has been made.

#### Legal framework

TIE Kinetix N.V. (the "Company"), is a public limited liability company, established under the laws of the Netherlands. Its shares are listed on NYSE Euronext, Amsterdam. As such, several laws and regulations apply to the Company: the Dutch Civil Code, the Dutch securities laws such as the Dutch Financial Supervision Act, the NYSE Euronext listing rules and the Dutch corporate governance code of December 8, 2016 (the "Code"). Additionally, the Company, the Executive Board, the Supervisory Board and the staff members are bound by the Company's Articles of Association, the Terms of Reference of the Supervisory Board, the Terms of Reference of the Executive Board, the Code of Conduct, the Remuneration Policy, the Insider Knowledge Regulations, the Whistleblower Policy, the Privacy Policy and several internal procedures. More details and the most recent documents can be found on our website, https:// tiekinetix.com/nl/investor-relations.

#### Shares and shareholders

Up to June 3, 2015, the Company's authorized share capital amounts to € 14 million, consisting of 2 million ordinary shares, with a nominal value of € 7.00. Following the decision of the General Meeting of Shareholders on March 27, 2015, the Company has changed its Articles of Association on June 3, 2015, in order to change the Company's authorized share capital to € 500,000, consisting of 5 million ordinary shares, with a nominal value of € 0.10.

The General Meeting of Shareholders decides on resolutions with regard to the issuance of shares and may grant this authority to another company body for a period up to five years. At the issuance of shares, each shareholder has a pre-emptive right proportional to his existing shareholding, subject to statutory provisions. The pre-emptive right may be restricted or excluded by a resolution of the General Meeting of Shareholders or by another company body if it has been authorized to do so by a resolution of the General Meeting of Shareholders, for a period up to five years. On March 31, 2017 the General Meeting of Shareholders decided not to prolong the authorization of the Executive Board to issue shares and rights to acquire shares (options, warrants, convertibles). In case the Company wishes to issue shares or rights to acquire shares, the Company convenes a General Meeting of Shareholders or an Extraordinary General Meeting of Shareholders. The Company does not have an anti-takeover provision.

Shareholders who have reported their interest in the Company pursuant to Chapter 5.3 of the Dutch Act of Financial Supervision are Mr. C. Komen (through DW Vastgoed Beleggingen B.V.) 25.8 %, Mr. P. van Schaick (through Alto Imaging Group N.V.) 13.4 %, Objectif Lune International Inc. 9.9 %, Mr. D. Lindenbergh (through Blikkenburg BV) 9.1 %, and Mr. G. van Lookeren (through Loca Holding BV) 6.1%; all excluding potential interests. In 2017, no shareholders agreements have been concluded between the Company and these major shareholders.

Shareholders meeting and voting rights Responsible corporate governance requires the fully-fledged participation of shareholders in the decision-making in the General Meeting of Shareholders. The Company attaches great value to

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shareholder relations. In line with relevant laws and regulations, the Company provides all shareholders and other parties in the financial markets with equal and simultaneous information about matters that could have a significant influence on the price of the Company's listed securities, thereby taking into account possible exceptions permitted by those laws and regulations. The Company regularly issues press releases and maintains a mailing list of interested parties. The Company actively communicates its strategy and the developments of its business to the financial markets. The dates of publication of the interim financial statement are announced well in advance and these publications are accessible online via the Company's website. Meetings with analysts, investors and shareholders are announced on the Company's website or through press releases. At least once a year a General Meeting of Shareholders is convened by a notice on the Company's website, announcing the meeting date and place, the registration date, the agenda of the meeting with explanatory notes and the procedure for attendance. In accordance with Dutch law the shareholding at the registration date is decisive for the right to attend and address the meeting and to exercise voting rights, notwithstanding a subsequent sale of the shares. Each share entitles its holder to cast one vote. Resolutions are passed by a simple majority of the votes cast, unless Dutch law or the Articles of Association require a larger majority.

Amongst other things the General Meeting of Shareholders decides on the adoption of the financial statements, the appropriation of the net results, the (re)appointment, discharge and remuneration of the members of the Supervisory Board, material changes of the Remuneration Policy, the (re)appointment and the discharge of the members of the Executive Board, the appointment of the external auditor, the authorization of another company body to issue new shares, the amendment of the Articles of Association. and other important matters such as major acquisitions or the sale of a substantial part of the Company. The Company prepares a list of decisions made during a shareholders meeting and publishes it on the Company's website. The Company also prepares the minutes, which will be set by the shareholders at the next General Meeting of Shareholders.

The Company has discussed the option to enable shareholders to vote remotely in the General Meeting of Shareholders by using electronic communication

devices. At present the opinion of the Executive Board is that, given the size of the Company, the use of such devices will not improve the transparency of the decision-making process.

Amendment of the Articles of Association At the Annual General Meeting of Shareholders of March 27, 2015, it has been decided to amend the articles of association of the Company as described above. Other amendments have not been made since March 27, 2015.

#### **Executive Board**

The Executive Board is entrusted with the management of the Company. This means that it is responsible for the achievement of the Company's targets, its strategy with the associated risk profile, the development of the results and the social aspects of doing business relevant to the Company. For its management the Executive Board is accountable to the Supervisory Board and the General Meeting of Shareholders. In the performance of its duties, the Executive Board and the Supervisory Board are guided by the interests of the Company, taking the relevant interests of all stakeholders into account and to create long term value in accordance with article 1.1.1 of the Code. In this respect, the Executive Board and the Supervisory Board have assessed the Company's long term growth strategy related to its FLOW proposition. This included assessment of the required investments and financial aspects, control of related risks and opportunities subject to article 1.2.1 and 1.2.2 of the Code and communication with its stakeholders.

The Executive Board performs its activities under the supervision of the Supervisory Board. The Executive Board attends the meetings of the Supervisory Board with exception of the meetings focusing on the evaluation of the Supervisory Board and the Executive Board and the annual meeting with the external auditor. The Executive Board provides the Supervisory Board timely with all information essential for the Supervisory Board to exercise its duties.

The Executive Board consists of Mr. J.B Sundelin and Dr. M. Wolfswinkel. Mr. J. Sundelin, CEO, has been a member of the Executive Board since February 2007. His term is renewed at the Annual General Meeting of Shareholders of March 27, 2015 and will end on March 13, 2019. Dr. Wolfswinkel

joined the company as CFO on August 19, 2013 and has been appointed to the Executive Board on November 28, 2013. His term is renewed at the General Meeting of Shareholders of March 31, 2017 and will end on March 31, 2021. The remuneration of the members of the Executive Board has been set in conformance with the Remuneration Policy of the Company and is in line with the provisions of the Code. In the Remuneration policy a claw back clause on variable pay has been incorporated. The severance package of the Executive Board is in line with best practice provision 3.2.3. of the C. More information about the remuneration of the Executive Board can be found in the notes to the consolidated statement of comprehensive income.

The Executive Board avoids (the appearance of) conflicts of interests between the Company and a member of the Executive Board. All transactions in which a conflict of interest exists or is deemed to exist must be concluded on terms at least customary in the sector concerned. Resolutions for entering into such transaction must be approved by the Supervisory Board. In the financial year 2017, there were no reports on conflicts of interest.

#### Supervisory Board

The role of the Supervisory Board is to exercise supervision over the policies adopted by the Executive Board and over the general conduct of business of the Company as well as to provide the Executive Board with advice. The general duties of the Supervisory Board include supervising, monitoring and advising the Executive Board on the realization of the Company's operational and financial objectives, the corporate strategy, the risks inherent in the business activities, the design and effectiveness of the internal risk management and control systems, the main financial parameters, the financial reporting process, compliance with applicable laws and regulations, the relationship of the Company with its shareholders and the corporate social responsibility issues that are relevant to the Company. In the performance of its duties, the Supervisory Board is guided by the interests of the Company and takes the relevant interests of all the Company's stakeholders into account. The Supervisory Board is responsible for the quality of its own performance.

The Supervisory Board of the Company consists of Dr.

Ir. A.F.L. Veth, chairman, Mr. Drs. E.R. Honée and D. Lindenbergh. Further information about the members of the Supervisory Board can be found in the report of the Supervisory Board as included in this annual report. All members of the Supervisory Board are independent, subject to the relevant requirements of provision 2.1.6, 2.1.7, 2.1.8 and 2.1.9 of Code. The composition of the Supervisory Board is such that its members are able to act critically and independently of one another and of the Executive Board and any particular vested interests. Each member of the Supervisory Board is capable of assessing a broad outline of the overall strategy of the Company and its business. As a whole, the composition is such that it enables the Supervisory Board to best carry out the variety of its responsibilities and duties to the Company and other stakeholders. The Supervisory Board is constituted in a balanced manner as to reflect the nature and variety of the Company's businesses and the desirability to have available expertise in such fields as finance, economics, management, legal/ corporate governance, information technology and the Company's business in general and more specifically the national and international E-Commerce market. The Supervisory Board members are appointed by the General Meeting of Shareholders. A Supervisory Board member is appointed or reappointed for a term commencing on the date of his appointment and ending at the day of the first General Meeting of Shareholders held after the fourth anniversary of this appointment. On March 27, 2015 the General Meeting of Shareholders approved the fourth appointment of Mr. A.F.L. Veth until May, 2019.

Furthermore, the General Meeting of Shareholders approved the remuneration of the members of the Supervisory Board. The remuneration of Mr. Lindenbergh and Mr. Honée is  $\leq$  10k and the remuneration of Mr. Veth is  $\leq$  20k. The members of the Supervisory Board abstained from voting about their reappointment and remuneration.

In the financial year 2017 the Supervisory Board met 12 times. Since the Supervisory Board comprises only three members, no separate remuneration committee and selection and appointment committee have been formed. The audit committee consists of all members of the Supervisory Board and meets during Supervisory Board meetings. It is the opinion of the Supervisory Board that, at present, there is no need for an



internal audit function in the Company.

The Supervisory Board avoids (the appearance of) conflicts of interests between the Company and a member of the Supervisory Board and/or a member of the Executive Board. In the financial year 2017, there were no conflicts of interest.

Notes on the Company's corporate governance. All members of the Executive Board and the Supervisory Board comply with the rules of Dutch corporate governance regarding the limitations of the number of board positions in Dutch large companies as all members of the Executive Board and the Supervisory Board have no other positions than their position within the Company. BDO Audit & Assurance B.V. has been the external auditor during the financial year 2017, being appointed at the General Meeting of Shareholders of March 31, 2017.

#### Deviations

On March 27, 2015, the General Meeting of Shareholders reelected Mr. A.F.L. Veth for a fourth term. Members of the Supervisory Board of the Company are appointed for a period of four years, commencing at the date of (re-)appointment and ending at the day of the first General Meeting of Shareholders held after the fourth anniversary of the appointment. This implies that, Mr. A.F.L. Veth has completed his third term, he has been a member of the Supervisory Board of the Company from May 2003 until the date of this General Meeting of Shareholders and therefore for a period exceeding the maximum of three four-year terms as described in best practice provision III.3.5. of the Code of 2008 and from provision 2.2.2 of the new Code. The Company notes that it has deviated from this provision as of May 14, 2015 because Mr. Veth has in-depth knowledge of TIE Kinetix products and development, and will consider the possible deviation at a point later in the future. Although the composition of the Executive Board and the Supervisory Board are currently not in accordance with the statutory requirements on gender diversity, the Boards recognize the importance of a gender balanced composition and will take this into account when selecting potential nominees. However, as gender is only part of diversity, the Boards will continue to select their members on the basis of their background, knowledge and experience.

#### In control statement

In order to ensure adequate and effective internal risk management and control systems, all internal business processes are recorded in an internal instrument called My-TIE, based on Exact Synergy. This system gives the Executive Board complete visibility on all transactions that have taken place anywhere within the company and provides detailed reports. It also provides for strong procedures to control purchasing, order fulfillment and support. It provides information on policies and procedures, customers and prospects, human resources, assets, documentation and pricing of products and services. My-TIE is the platform to collaborate with other employees, customers and resellers. The system has been outsourced in order to ensure 24/7 global availability.

Functionality and design are continuously developed to further improve supporting business processes and upgraded to the latest version of Exact Synergy. In 2016, we phased out our time tracking application and we migrated this functionality towards Exact Synergy. Furthermore in 2016, we consolidated our customer resource management processes within Synergy allowing tighter control and management. In 2017 we phased out our legacy bespoke billing application for subscription based contracts and migrated this functionality to an out-of-the-box add on to Exact Synergy. My-TIE has proven to be a very effective instrument of the internal risk management and control system. Any shortcomings that come to light as the Executive Board continues to evaluate processes and procedures, also in light of changing circumstances and business processes, are addressed and resolved as soon as possible.

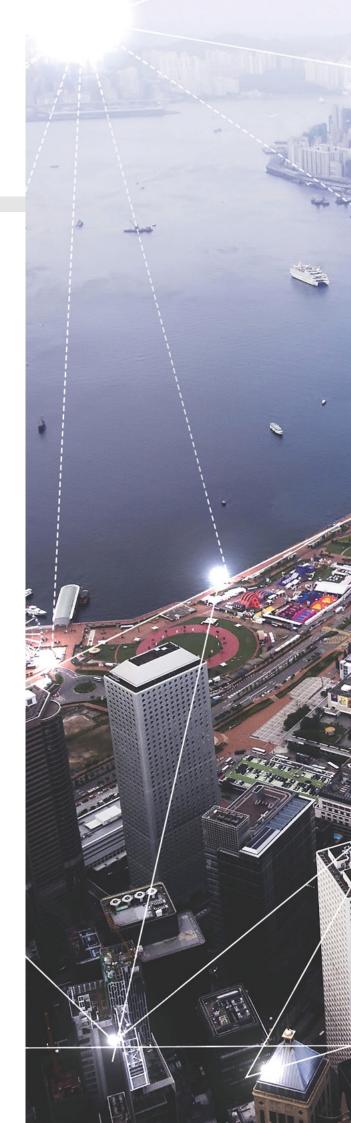
In view of the above, the Executive Board believes that with the implementation of My-TIE as a system of monitoring and reporting, it has taken adequate steps to implement an appropriate risk management and internal control system. This system provides, with reasonable certainty, reliable internal and external reports. These reports supply adequate information to determine in how far the company is achieving the strategic goals it has set and assurance that the company is operating within the boundaries of the law.

My-TIE significantly reduces, but cannot fully eliminate the possibility of poor judgment in decision-making, human errors, abuse and control processes being deliberately circumvented by employees and others, management overriding

controls and the occurrence of other unforeseeable circumstances. Another limiting factor is the need to consider the relative costs and benefits of risk responses. A properly designed and implemented risk management and internal control system will therefore provide reasonable but not absolute assurance that a company will not be hindered in achieving its business objectives, in orderly and legitimate conduct of its business. It can also not provide absolute insurance that a misstatement in the financial reporting would be prevented or detected. In this context, reasonable assurance refers to a degree of assurance that would be satisfactory for a prudent manager in the management of his affairs in the given circumstances. Notwithstanding the forgoing and in view of the above, the Executive Board makes the following statement:

- » The Executive Board is of the opinion that it has implemented an internal risk management and control system that is adequate and effective, suitable for the company's business;
- » The internal risk management and control system provide a reasonable assurance that the financial reporting does not contain any errors of material importance; the financial statements therefore provide as far as the Executive Board is aware, a fair view of the financial position, the assets and liabilities and the financial results of the company and consolidated enterprises as of September 30, 2017;
- » The internal risk management and control system has worked properly in financial year 2017 and there are no indications to believe that the internal risk management and control system will not continue to function properly in financial year 2018.

The Executive Board has discussed the internal risk management and control system with the Supervisory Board.





## Consolidated Financial Statements of TIE Kinetix NV for the Year 2017

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1,887

6,672

16,108

Notes to the Consolidated Statement of Financial Position from page 82.

#### **Assets**

Cash and Cash Equivalents

**Total Current Assets** 

**Total Assets** 

(€ x 1,000)	Notes	30 September 2017	30 September 20	016
Non Current Assets				
Intangible fixed assets	1)			
Goodwill		2,242	4,549	
Other intangible fixed assets		3,587	3,383	
		5,8	329	7,931
Tangible fixed assets	2)			
Property, Plant and Equipment		246	362	
			246	362
Financial fixed assets	3)			
Loans and Receivables		83	449	
Deferred Tax Asset		458	694	
		Ţ.	541	1,143
Total Non Current Assets		6,6	16	9,436
Current Assets	4)			
Trade Debtors	-	2,769	2,833	
Income Tax Receivable		30	34	
Taxation and Social Security		119	57	
Other Receivables and Prepayments		1,377	1,861	
		4,2	295	4,785

1,538

5,833

12,449

## **Equity and Liabilities**

(€ x 1,000)	Notes	30 September 2017	30 September 2016
Equity	5)		
Shareholders' Equity		4,710	7,123
Convertible Bonds		45	45
	Total Equity	4,755	7,168

Non Current Liabilities 6)		
Loans	8	8
Deferred Tax Liability	35	60
Deferred Revenue	149	562
Contingent Consideration	-	55
Provisions	374	514
Total Non Current Liabilities		566 1,19

Current Liabilities	7)			
Short term debt	-		34	
Trade Creditors	1,080		826	
Deferred Revenue	3,411		3,676	
Taxation and Social Security, Income tax	704		872	
Other Payables and Accruals	1,933		2,333	
Total Current Liabilities		7,129		7,741
Total Equity and Liabilities		12,449		16,108

## Consolidated Statement of Comprehensive Income for the year ending September 30, 2017

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(Notes to the Consolidated Statement of Comprehensive Income from page 100 onwards).

<b>Revenues</b> (€ x 1,000)	Note		2017		2016
Licenses		575		906	
Maintenance and Support		2,960		2,988	
Consultancy		4,987		5,794	
Software as a Service		9,980		9,818	
Revenues		_	18,502		19,507
EU Projects			323		552
One-time income			29		192
Total Revenue			18,854		20,250
Third party hire			(523)		(730)
Direct Employee Costs			(4,826)		(5,430)
Direct Purchase Costs			(3,202)		(3,356)
Gros	s Margin		10,303		10,734
Operating Expenses	8				
Employee Benefits		5,195		5,548	
Acquisition costs and non recurring expe	nses	139		22	
Depreciation and Amortization		1,416		1,280	
Impairments		2,287		-	
Other Operating Expenses		3,394		3,099	
Total Operating E	xpenses		12,432		9,949
Operating Incom	ne/(loss)		(2,129)		786
Interest and other Financial Income	9		2		29
Interest and other Financial Expense	9		41		(103)
Income/(loss) be	fore Tax		(2,087)		711
Corporate Income Tax	10		(446)		(670)
Net Incom	ne/(loss)		(2,533)		41
Comprehensive Income			2017		2016
Net Income/(loss)			(2,533)		41
Exchange differences on translating of for operations	preign		(86)		20
Total Comprehensive Income/(loss) net Tax	after		(2,619)		61
Attuibutable to Charabeldone of TIC Vised	sive 11		2017		2016
Attributable to Shareholders of TIE Kinet Income after Tax	tix: 11		(2,533)		41
Comprehensive Income net after Tax			(2,619)		61
Net result per share - basic			(1.58)		0.03
Weighted average shares outstanding - b	asic				
(thousands)	asic		1,607		1,475
Net result per share - diluted			(1.57)		0.02
Weighted average number of shares fully (thousands)	diluted		1,612		1,830

## Consolidated Statement of Changes in Equity for the year ending September 30, 2017



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More details are explained in note 5 on page 91.

(€ x 1,000)	Share Capital (Incl Surplus)	Retained Earnings	Foreign Currency translation reserve	Share- holders Equity	Convertible Bonds	Total Equity
Balance per September 30, 2015	58,431	(54,264)	141	4,308	45	4,353
Foreign currency translation reserve	-	-	20	20	-	20
Net Income	-	41	-	41	-	41
Total Comprehensive Income (loss)	-	41	20	61	-	61
Shares issued and Share Premium	2,762	-	-	2,762	-	2,762
Costs of shares issued	(6)	-	-	(6)	-	(6)
Share based payments	-	5	-	5	-	5
Other movements	-	(7)	-	(7)	-	(7)
Balance per September 30, 2016	61,187	(54,225)	161	7,123	45	7,168
Foreign currency translation reserve	-	-	(86)	(86)	-	(86)
Net Income	-	(2,533)	-	(2,533)	-	(2,533)
Total Comprehensive Income (loss)	-	(2,533)	(86)	(2,619)	-	(2,619)
Shares issued and Share Premium	206	-	-	206	-	206
Balance per September 30, 2017	61,393	(56,759)	75	4,709	45	4,754

There are no Other Comprehensive Income items that will be recycled in future periods.

## Consolidated Statement of Cash Flows for the year ending September 30, 2017

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(€ x 1,000)	Note		2017		2016
Income before tax			(2,087)	711	
Adjustments:				,	
Share based payments expense	5	146		5	
Depreciation and amortization	8	1,416		1,280	
Impairments	8	2,287		-	
Increase (decrease) provisions		(129)		(7)	
			3,720		1,278
Working Capital Movements					
(Increase) decrease in debtors and other receivables		922		357	
(Decrease) increase in deferred revenue		(741)		170	
(Decrease) increase in current liabilities		(349)		(944)	
	_		(168)		(417)
Cash generated (applied) in operations			1,466		1,572
Interest paid			(6)		(58)
Interest received	9		2		29
Income tax paid			(341)		(21)
Sales taxes paid			(11)		(22)
Net Cash flow from operating activities			1,109		1,500
Investments in intangible fixed assets		(1,477)		(1,522)	
Acquisition of subsidiary net of cash acquir	ed	-		-	
Investments in tangible fixed assets		(29)		(85)	
Net Cash flow generated / (used) in investactivities	ting		(1,506)		(1,607)
Increase (decrease) short term loans		(34)		(1,157)	
Issue of new shares		60		2,457	
Net Cash flow generated / (used) by finan activities	ncing		26		1,300
Net increase (decrease) in Cash and Cash Equivalents	1		(371)		1,193
Currency Exchange Rate Difference on ope balance Cash and Cash Equivalents	ning		21		2
Opening balance Cash and Cash Equivalent	S		1,887		692
Closing balance Cash and Cash Equivalent	ts		1,537		1,887

# Notes to the Consolidated IFRS Financial Statements

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### General information and Summary of significant accounting policies

#### Company Information

TIE Kinetix N.V. is a public company incorporated in the Netherlands with its registered address of De Corridor 5d, Breukelen. Subsidiaries are located in Asia-Pacific, France, Germany, Switzerland, the Netherlands and the US. TIE Kinetix is listed on the NYSE EuroNext in Amsterdam. In the following pages. the name "TIE Kinetix" or "the Company" will be used to refer to TIE Kinetix N.V. and its various subsidiaries. TIE Kinetix develops, sells, and distributes software and services under TIE Kinetix's Total Integrated E-Commerce concept around the world through a network of subsidiaries and resellers. The Company has been active not only in the software development but in the standardization process as well. The consolidated financial statements for the year ending September 30, 2017 are authorized for issuing through a resolution of the Executive Board dated January 29, 2018. The Annual General Meeting of Shareholders, to be held on March 30, 2018 will be requested to decide on the Consolidated Financial Statements.

#### Statement of Compliance

The consolidated financial statements of the Company included on pages 66 to 118, have been prepared in accordance with the International Financial Reporting Standards (IFRS) and its interpretations, as issued by the International Accounting Standards Board (IASB) and endorsed by the European Commission.

#### Basis of Preparation

The principal accounting policies applied in the preparation of these consolidated financial statements are detailed below and have been prepared on a historical cost basis, unless stated otherwise. These policies have been consistently applied to all the presented years, unless stated otherwise. The consolidated financial statements are presented in Euros, and all values are rounded to the nearest thousand ( $\in \times 1,000$ ), unless stated otherwise.

### Implications of new, amended and improved standards

The following amendments have no impact for the

financial statements of TIE Kinetix NV:

- » Accounting for Acquisitions of Interests in Joint Operations (Amendments to IFRS 11);
- » Agriculture: Bearer Plants (Amendments to IAS 16 and IAS 41);
- » Equity Method in Separate Financial Statements (Amendments to IAS 27);

The Company has adopted the following new standards with a date of initial application of 1 October 2016:

- » Disclosure Initiative (Amendments to IAS 1);
- » Clarification of Acceptable Methods of Depreciation and Amortisation (Amendments to IAS 16 and IAS 38):
- » Annual Improvements 2012-2014 Cycle.

Annual Improvements 2012-2014 Cycle makes amendments to the following standards:

- » IFRS 5 Adds specific guidance in IFRS 5 for cases in which an entity reclassifies an asset from held for sale to held for distribution or vice versa and cases in which held-for-distribution accounting is discontinued
- » IFRS 7 Additional guidance to clarify whether a servicing contract is continuing involvement in a transferred asset, and clarification on offsetting disclosures in condensed interim financial statements
- » IAS 19 Clarify that the high quality corporate bonds used in estimating the discount rate for post-employment benefits should be denominated in the same currency as the benefits to be paid
- » IAS 34 Clarify the meaning of 'elsewhere in the interim report' and require a cross-reference

There was no significant effect from the adoption of these amendments.

### Future Changes in Accounting Policies and Disclosures

A number of standards and/or interpretations which have been issued, but are not yet effective, may impact future financial statements. These standards and interpretations are:

» IFRS 9 contains a new classification and measurement approach for financial assets that reflects the businiess model in which assets are managed and their cash flow characteristics. Under IFRS 9, derivatives embedded in contracts where the host is a financial asset in the scope of the standard are never bifurcated. Instead, the hybrid

- financial instrument as a whole is assessed for classification. Cash and cash equivalents are held with financial counterparties with Aa2 rating (Moody's) as at November 29, 2017, and the Company considers that its cash and cash equivalents have low credit risk based on the credit ratings of the counterparty. Based on this assessment, the Company does not believe that the application of IFRS 9 will have a material impact on its accounting for trade receivables and loans.
- » IFRS 15 will become effective after January 1, 2018; Revenue from Contracts with Customers: Replacing IAS 18 Revenue and IAS 11 Construction contracts including all relevant interpretations. The company is currently investigating the possible impact of IFRS 15. The Company provides Software as a Service in a subscription model, plus related services as the case may be. If the services under a single arrangement are rendered in different reporting periods, then the consideration is allocated on a relative fair value basis between the different services. Under IFRS 15, the total consideration in the services contracts will be allocated to all services based on their stand-alone selling prices. The stand-alone selling prices will be determined based on their list prices at which the Company sells the services in separate transactions. Based on the Company's assessment the fair value and the stand-alone selling prices of the services are broadly similar. Therefore, the Company does not expect the application of IFRS 15 to result in significant differences in the timing of revenue recognition for these services. The Company plans to adopts IFRS 15 using the cumulative effect method, with the effect of initially applying this standard recognised at the date of initial application. As a result, the Company will not apply the requirements of IFRS 15 to the comparative period presented.
- » IFRS 16 Leases sets out the principles for the recognition, measurement, presentation and disclosure of leases for both parties to a contract and replaces the previous leases standard, IAS 17-Leases. IFRS 16, which is not applicable to service contracts, but only applicable to leases or lease components of a contract, defines a lease as a contract that conveys to the customer (lessee) the right to use an asset for a period of time in exchange for consideration. IFRS 16 eliminates the classification of leases for the lessee as either operating leases or finance leases as required by IAS 17 and, instead, introduces a single lessee accounting model whereby a lessee is required to

recognize assets and liabilities for all leases with a term that is greater than 12 months, unless the underlying asset is of low value, and to recognize depreciation of leases assets separately from interest on lease liabilities in the income statement. As IFRS 16 substantially carries forward the lessor accounting requirements in IAS 17, a lessor will continue to classify its leases as operating leases or finance leases and to account for those two types of leases differently. The Group is currently evaluating the method of implementation and impact of adoption on its Consolidated Financial Statements.

#### Going Concern Considerations

Based on Budget 2018, the Company expects positive operational cash flow. The Company has become less sensitive to intra year cash flow fluctuations as a result of the large proportion of recurring subscription based revenue in combination with maintenance and support income. With certain commercial counterparties, the Company is occasionally accepting extended credit terms that may impact working capital negatively. Taking everything into account, management believes it will have adequate cash to run its operations for the next year. The company has a credit facility with Rabobank (in the amount of € 1,250k) to cover working capital balances. In the event the Company needs additional funding, the Company could consider attracting additional credit facilities, or issue loans, or alternatively issue Convertible Bonds or shares. Based on all items discussed above, Management concludes that it is correct to prepare the accompanying financial statements on a 'going concern' basis.

#### Basis of Consolidation

The consolidated financial statements include the financial statements of TIE Kinetix N.V. and its subsidiaries.

Where the Company has control over an investee, it is classified as a subsidiary. The Company controls an investee if all three of the following elements are present: power over the investee, exposure to variable returns from the investee, and the ability of the investor to use its power to affect those variable returns. The assessment of control is based on the substance of the relationship between the Company and the entity and, among other things, considers existing and potential voting rights that are presently exercisable and convertible.

Subsidiaries are fully consolidated from the date of acquisition, which is the date on which the Company obtains control. It will continue to be consolidated until the date in which such control ceases. All intra-company balances, transactions, and income and expenses resulting from intra-company transactions are eliminated in full.

### Foreign Currency Translation

Foreign operations prepare their financial statements in the currency of the primary environment in which they operate (functional currency). For consolidation purposes, foreign operations are translated into Euro, the functional currency of TIE Kinetix N.V. and the designated presentation currency. Assets and liabilities are translated using the closing rate at September 30, 2017. Income and expenses are translated using weighted average exchange rates or the actual rate at the date of the transaction, if more appropriate. All resulting exchange rate differences are recognized in

a special component of equity. In the event of a sale of a foreign operation, the relevant part of the special component of equity pertaining to the entity sold will be released from Equity and included in the realized gain or loss on the sale.

Per September 30, 2017, monetary assets and liabilities are translated against the closing rate. Non-monetary items carried at a cost are translated by using the exchange rate at the date of the transaction. Exchange rate differences on monetary items are recognized in income whenever they arise.

Inter-company monetary items, which form part of an enterprise net investment, are translated against the closing rate per September 30, 2017. An intercompany current account between TIE Kinetix N.V. and the US subsidiary, TIE Commerce Inc. is denominated in USD.

All transactions are accounted for at the transaction rate at TIE Kinetix N.V. Currency Exchange Rate Differences are taken to the special component of Equity.

## Significant Accounting Judgments and Estimates

The preparation of the financial statements involves making assumptions and estimates on the recognition and measurement of assets and liabilities, contingent liabilities and income and

expense items, revenue recognition, assumptions pertaining to income tax, DTA significant assumptions for future and other key sources estimation uncertainty at balance sheet date that have a significant risk of causing a material adjustment to the carrying amount of assets are in note 1, page 82.

## Impairment of Assets

Impairments of assets (intangible and tangible) are tested on a Cash Generating Unit (CGU) level. In assessing whether there are indications for impairment or reversal of impairment, management considers changes in the economic and technological environment, sales trends and other data that may be, or become relevant. When testing for impairment, a discounted cash flow model is applied to determine net present values of future cash flows for CGU's in order to compare with asset-carrying values. In accordance with IFRS no reversal of impairment of Goodwill has been considered.

The models applied to determine the net present value of these future cash flows encompasses management's judgment and estimates with respect to the following elements:

- » Discount rate;
- » Reasonable reliably estimable future cash flows;
- » Estimated business growth rates.

## Offsetting

Ofsetting a financial asset and a financial liability (IAS 32.42). TIE Kinetix NV adopts IAS 32.42 and only offsets a financial asset with a financial liability when TIE Kinetix has the legal right to such an offset and when TIE Kinetix intends to settle on a net basis or realise the asset and settle the liability simultaneously. Deferred tax assets and liabilities are offset if there is a legally enforceable right to offset current tax liabilities and assets, and they relate to income taxes levied by the same tax authority on the same taxable entity, or on different taxable entities which intend either to settle current tax liabilities and assets on a net basis or to realise the assets and settle the liabilities simultaneously. Intangible Fixed Assets

## **Development Costs**

Product development costs are eligible for capitalization only when a projected outcome is determined technically feasible and deemed probable that future economic benefits will flow from the released product. Also, these economic benefits must be expected to exceed capitalized development cost. In determining both technical and economic feasibility of a project, management exercises judgment with respect to the current economic and technical environment, as well as expected developments therein. This not only establishes a potential market for the product under development, but also estimates potential sales volumes.

#### **Customer Base**

The Customer Base of recent acquisitions has been identified as a separate intangible asset upon acquisition. The asset has been recognized at fair value. Since there is no direct active market for the Customer Base to use for valuation, a valuation model has been used to determine the fair value of the asset. This valuation model encompasses management's judgment and estimate with respect to the following elements:

- » Renewal rate customer contracts;
- » Discount rate;
- » Net Cash Flow starting point;
- » 10 years of discounted Cash Flow (5 years for Customer Base of TFT);
- » No new business.

## Detailed Description of Accounting Principles

## Intangible Fixed Assets

### Goodwill

Goodwill is recognized as an intangible asset for interests in subsidiaries and is measured as the positive difference between the cost of the business combination and the Company's interest in the net fair value of the entity's identifiable assets, liabilities and contingent liabilities. Subsequently, goodwill is carried at a cost less accumulated impairment charges. Upon disposal of an entity in relation to which a goodwill balance is held, the remaining goodwill balance will be taken to income as part of the gain or loss on disposal of the entity.

#### **Demand Generation Concept/FLOW**

Upon initial recognition of the assets and liabilities

and activities during 2006, a separate intangible fixed asset representing the Content Syndication Concept was recognized. The fair value has been determined as described on page 85 under Trademarks.

Initially, and awaiting the convergence of all TIE Kinetix' business applications in one common platform, the Content Syndication Concept was considered to have an indefinite useful life and no amortization was applied. Upon the introduction of FLOW, the concept has been developed further and several product modules have now been developed that can only be sold using this concept. Upon the introduction of these FLOW product modules, TIE Kinetix management has re-assessed the concept and its useful life and considers an economic life of 7 years as viable. Management projects a useful life of 7 years in line with the useful life of generally used ERP software in the industry. As from January 1, 2016 onwards, all FLOW development efforts are allocated per commercial module. All FLOW modules are developed under the direction of the CTO and

TIE Kinetix Management Team. FLOW product modules compete with products developed by other vendors in the market place and may be expected to be replaced by our next generation products over a 5 year period. For that reason management has assessed a useful life of 5 years.

## **Development Costs**

Projects for the development of software are broken down into a research phase and development phase. The costs pertaining to research are expensed immediately. The development costs are recognized as an intangible asset after establishing the technical feasibility of the project. Future economic benefits from the project are deemed probable and sufficient resources are available and devoted to the project to facilitate successful completion. Development costs are carried at a cost minus amortization and accumulated impairments. Development costs of products other than FLOW are amortized based on an expected useful life of three years. The useful life assessment is based on the current experience and the present economic and technological environment. The useful life of this asset is reassessed periodically and adjusted when circumstances give rise to such action.

#### Software

Software purchased from third parties, as well as

the related development and implementation costs, are recognized at a cost without accumulated amortization and impairment charges and are amortized based upon a straight-line method over an estimated useful life of three years. The useful life of these assets is reassessed periodically and adjusted when circumstances give rise to such action.

## Tangible Fixed Assets

## Property, Plant and Equipment

Office equipment (including Furniture, Fixtures and Office Machinery), Hardware and Leasehold Improvements are recognized as Property, Plant and Equipment and measured at cost less accumulated depreciation and impairments. Costs include expenses directly attributable to the acquisition of the asset and the expense of replacing a part of the Property, Plant and Equipment when that cost is incurred and the recognition criteria are met. Each component of an item of Property, Plant and Equipment with an initial carrying value (cost) significant in relation to the total cost of the item is separately depreciated. Property, Plant and Equipment is depreciated against income on a straight-line basis over its estimated useful life to its estimated residual value (generally nil). Depreciation periods are as follows:

- » Leasehold improvements 10 years or the term of the lease;
- » Hardware 3-5 years;
- » Office equipment 3-5 years.

Useful life estimates are based on management's best estimate of the amount of time over which economic benefits from these assets will flow to the Company. For Leasehold improvements, this period has been limited to the term of the rental agreements of the respective office buildings.

Computer hardware is generally replaced after a maximum of three years of service.

An annual assessment is performed to establish whether circumstances exist to call for an impairment of an individual asset. Residual values and useful lives are reviewed annually and are adjusted when appropriate. Assets are impaired to recoverable value when carrying values are found to be in excess of the recoverable amount of the

individual or as part of a CGU for assets that do not generate an independent cash flow. Impairment losses for CGU's as a whole are first charged against the Goodwill balances of the CGU. Any remaining impairments are allocated to the assets of the CGU as a whole. Any reversal of an impairment loss is immediately recognized in income.

The carrying amount of an asset is derecognized in the event that no future economic benefit is expected to arise from its use or disposal. Gains and/ or losses on derecognition are the differences between the net disposal proceeds and the carrying value of the asset. Gains and/or losses on derecognition are accounted for in income.

#### Financial Assets

#### **Deferred Tax Assets**

Deferred Tax Assets reflect the net tax effect of losses carried forward and temporary timing differences between the carrying amounts of assets for financial reporting purposes and the amounts used for income tax purposes. Deferred Tax Assets are recognized when they are considered to be realizable in the future, which is reassessed each year-end.

Deferred Income Tax Assets are measured at the tax rates that are expected to apply to the year when the asset is realized, based on tax rates (and tax laws) that have been enacted or substantively enacted per year-end. Deferred Tax Assets and Deferred Tax Liabilities are offset if a legally enforceable right exists to set off current tax assets against current income tax liabilities and the deferred taxes relate to the same taxable entity and the same taxation authority.

#### Loans and Receivables/Trade Receivables

Loans and Receivables are recognized initially at fair value plus transaction costs. After initial measurement loans and receivables are measured at amortized cost, using the effective interest method net of impairments. This involves calculating the net present value of future cash flows using the current market rate at the time of initial recognition of the asset. Interest is accounted for in the Statement of Comprehensive Income at the effective interest rate at the time of the initial recognition of the asset.

## Notes to the Consolidated IFRS Financial Statements

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Impairments are only considered when there are indications of impairment. The difference between the effective interest rate and the (notional) interest receivable is allocated to the asset balance changing its carrying value. Trade Receivables are recognized at amount receivable less a provision for uncollectability. The provision for uncollectability is set up on an item for item basis when there is evidence of uncollectability. The provision represents the difference between carrying value of trade receivables and management's best estimate of the future cash flow resulting from the item. All strengthening and releases from the provision are accounted for in income.

Other receivables include unbilled turnover for services already provided, other receivables and accrued income. Accrued income also includes amounts receivable for projects in progress at the balance sheet date insofar as these receivables have already exceeded the amounts billed for these projects. If the amounts billed for current projects exceed the sum of costs incurred and gains realized, the balance of these projects is recognized within `other payables´.

### Cash & Cash Equivalents

Cash and Cash Equivalents are valued at face value and include cash in hand, deposits, and other short-term highly liquid investments with original maturities of three months or less. For the purpose of the consolidated cash flow statement, cash and cash equivalents consist of cash and cash equivalents as defined above, excluding bank overdrafts.

## Equity

## Shareholders' Equity

Financial instruments issued by the Company to the extent that they indicate a residual interest in the assets of the Company are classified as Equity. All proceeds from the issue of equity instruments, or considerations paid for the purchase of equity instruments, are recognized in Equity. Incremental external costs that are directly attributable to the issuing of TIE Kinetix equity instruments are also recognized in Equity, net of tax. Dividends and other distributions to holders of equity instruments are recognized in Equity net of tax. A liability for dividends payable is not recognized until the dividends have been declared and approved by the General Meeting of Shareholders.

#### **Convertible Bonds**

Convertible Bonds issued by the Company have been classified as Equity, based on the fact that under the terms and conditions of these bonds, there is evidence of a residual interest in the Company's assets after deducting all of its liabilities. If applicable, split accounting has been applied for. Distributions to holders of equity instruments are recognized directly in Equity net of tax. For Convertible Bonds in which a liability component has been identified with respect to interest payments in cash, a liability is established against Equity.

## **Non-Employee Stock Options**

Stock Options/Warrents issued to non-employees are Gross Settled Stock Options under the terms of the respective contracts, and, therefore, qualify as Equity Instruments. Any considerations received for such options will be accounted for in Equity. Any cash flows at settlement are accounted for in Equity as well.

### Liabilities

#### Loans

Loans are recognized initially at fair value plus transaction costs. After initial recognition, interest bearing loans and borrowings are subsequently measured at amortized cost using the effective interest rate method. Gains and losses are recognized in the income statement when the liabilities are derecognized as well as through the amortization process. Amortized cost is calculated by taking into account any discount or premium on acquisition and fees or costs that are an integral part of the effective interest rate. The effective interest rate amortization is included in finance costs in the Statement of Comprehensive Income.

## **Provisions**

The Company recognizes a provision in cases in which a present obligation resulting from a past event, with a probable future outflow of resources, settles the obligation at an amount that can be reliably estimated.

Provisions are measured at the present value of the future outflow required to settle the obligation, using a pre-tax rate that reflects current market assessments of the time value of money and the risks specific to the obligation. The change in the time value of future outflows is recognized under

expenses. The time value is considered a material component.

To the extent that future events are likely to occur and are expected to have an effect on the amount required to settle a recognized liability, these future events are taken into consideration in determining the appropriate provision level. Provisions are reviewed at each balance sheet date and will be adjusted to reflect the current best estimate.

#### **Deferred Tax Liability**

Deferred tax is provided using the liability method on temporary differences between the tax bases of assets and liabilities and their carrying amounts for financial reporting purposes at the reporting date.

Deferred tax liabilities are measured at the tax rates that are expected to apply in the year when the liability is settled, based on tax rates (and tax laws) that have been enacted or substantively enacted at the reporting date. Deferred Tax Assets and Deferred Tax Liabilities are offset if a legally enforceable right exists to set off current tax assets against current income tax liabilities and the deferred taxes relate to the same taxable entity and the same taxation authority.

Recognition and Measurement of Income and Expenses

## **Recognition of Income**

Income is recognized to the extent that it is probable that economic benefits will flow to the Company and be reliably measured. Revenue is measured at the fair value of the consideration received, excluding taxes and following the deduction of discounts and rebates as well as the transferring of all significant risks and rewards. The Company generates income from the following sources:

- » Software license fees;
- » Maintenance and Support;
- » Consultancy Services;
- » Software as a Service;
- » Other income.

### Licenses

Revenues from software licenses are recognized at once when the purchase agreement has been reached with the customer and the software has been shipped to the client. At that point:

» A non-revocable agreement has been reached;

- » The delivery of the software has been made;
- » The fee is determinable;
- » The collection of the receivable outstanding is deemed probable by management.

#### **Maintenance and Support**

Maintenance subscriptions include relevant updates of TIE Kinetix products and (telephone) support. The related revenues are recognized over the contract period where services are provided.

#### **Consultancy Services**

While consultancy services are generally provided over a short period of time, the outcome of the transaction can be reliably estimated. Revenues are recognized in the period in which the service is provided on a percentage of completion. Revenue from fixed-price contracts for delivering design services is recognized by reference to the stage of completion of a transaction as a proportion of the total transaction (percentage of completion (POC) method), where the services performed on the balance sheet date can be reliably measured and the costs incurred for the transaction and the costs required to complete the transaction can be reliably estimated. Under the POC method, revenue is recognized based on the services performed to date as a percentage of the total estimated costs to meet the contractual obligations. This estimate is primarily based on the services/hours already performed/ booked in relation to the services/hours still to be performed/booked. If circumstances arise that may change the original estimates of extent of progress toward completion, estimates are revised. These revisions may result in increases or decreases in estimated revenues or costs and are reflected in income in the period in which the circumstances that give rise to the revision become known by management.

## Software as a Service (SaaS)

SaaS consists of webEDI, Managed Services, Value Added Network services, Content Syndication and E-Commerce. These services are generally provided on the basis of a 12, 24 or 36 month contract whereby fees are based on actual use of either the service or a subscription fee or a combination of both.

Other SaaS revenues consist of revenues from marketing campaigns, which are invoiced on a "pay as you go" basis.

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#### Other Income

EU and other grants are accounted for under other incomes. EU and other grants are recognized only when there is reasonable assurance that the Company will comply with the conditions attached to them and the grants will be received. These EU and other grants are recognized as income over the periods necessary to match them with the related costs, which they are intended to compensate.

#### **Deferred Revenues**

Deferred Revenues consist of the unearned portion of revenues pertaining to maintenance and subscriptions as well as amounts invoiced in advance on software design, installation, and consultancy projects.

#### **Direct Purchase Costs**

Direct Purchase Costs represent the cost directly associated with revenue. This includes hosting costs, third party consultants, and costs of third-party software.

## Employee Benefits and Expenses

### **Short term Employee Benefits**

Short-term Employee Benefits entail salaries payable over past service, short-term compensated absences in which they are expected to occur within twelve months after the end of the period in which the employee renders the related service, profit sharing, or bonus arrangements. A liability is set up to the extent that amounts are due based on rendered services. WBSO (Wet Bevordering Speur- en Ontwikkelingswerk) received as a grant on wage tax has been deducted upon the employee benefits expenses.

### **Termination Benefits**

Termination Benefits are the result of the Company's decision to terminate an employee's employment before normal retirement date. Termination benefits are expensed immediately when the Company is demonstrably committed to terminate employment prior to normal retirement date. The termination benefits include all termination of employment related expenses.

## **Post-Employment Benefits**

The Company operates with insured defined contribution pension plans in the Netherlands and Germany. Under the terms and conditions of this plan, the Company has no obligation towards the

employees covered under the plan, other than to pay a fixed contribution. The contributions payable are recognized as an expense in income. To the extent that the paid amount exceeds the amount due for services rendered, an asset is recognized. Plan contributions payable to a third-party insurer are recognized as a liability.

TIE Kinetix France has an arrangement resulting in a retirement bonus, which qualifies as a Defined Benefit post- employment arrangement under IFRS. While the present value of this retirement bonus liability is recognized on the face of the Statement of Financial Position, movements in this liability are accounted for in income. The calculation of the defined benefit obligations is performed annually by a qualified actuary using the projected unit credit method. When the calculation results in a potential asset for the Group, the recognized asset is limited to the present value of economic benefits available in the form of any future refunds from the plan or reductions in future contributions to the plan. To calculate the present value of economic benefits, consideration is given to any applicable minimum funding requirements. In the US, the Company staff participates in a corporate 401(k) savings plan with its discretionary contributions. These discretionary payments are recognized in income if and when they are paid into the plan.

## **Share Based Payments**

In prior years, the Company has issued stock options under a Stock Option Plan to TIE Kinetix staff that entitles staff members to receive equity instruments it has issued. These Stock Options Plans are classified as Equity Settled Instruments. Stock Options granted under the annual Stock Options Plan have a vesting period of three years after issuance. The expense resulting from the options is based on the fair value of the options at grant date. The expense is recognized in income, with the offsetting entry in Equity over the term in which the services are rendered, i.e. the vesting period of the options. The expense reflects management's best estimate of the number of Stock Options expected to vest. Any considerations received net of any directly attributable transaction costs are accounted for in Equity upon exercise of the options. When a Stock Option is cancelled, it is treated as if it had vested on the date of cancellation, and any expense not yet recognized for the Stock Option is recognized immediately. However, if a new Stock Option is awarded in substitution of the cancelled Stock

Option, the substitution is treated as if it is a modification of the original. An additional expense is recognized to the extent the modification results in an increased fair value of the modified Stock Options, compared to the original ones.

In 2016 the Company has implemented a Performance Share Plan. Under this Plan, certain members of the TIE Kinetix Management Team may be awarded shares, based on achievement of performance conditions tied to the company's operational performance and achievement of strategic goals.

Shares issued under the Performance Share Plan are subject to transfer restrictions.

#### Leases

Arrangements have been assessed to determine the extent in which the fulfillment is dependent on the use of a specific asset, and secondly, whether the arrangement conveyed the right of use of that specific asset. Arrangements satisfying both criteria have been classified Leases. Reassessment of these arrangements will take place under the following circumstances:

- » Change in the terms of the contract;
- » Exercise of a renewal option;
- » A change in determination of the arrangement;
- » An asset subject to the arrangement undergoes a substantial physical change.

To the extent that an arrangement contains, among other components, a lease, the lease element is accounted for separately from other components. Classified as operating leases are ones in which a significant portion of the risks and reward of ownership are retained by the lessor. Payments made under operating leases are charged to the Statement of Comprehensive Income on a straight-line basis over the period of the lease.

## Earnings per Share

Basic Earnings per Share are calculated by dividing net income attributable to equity holders of TIE Kinetix after deduction of interest on Convertible Bonds, by the weighted average number of outstanding shares. Diluted Earnings per Share take into effect the dilutive effect of convertible instruments and stock options upon exercise or conversion. The dilutive effect of these instruments equals the number of shares issuable under the terms and conditions of these arrangements for no consideration. Stock Options are considered

non-dilutive when the exercise price of the Stock Options is in excess of the average market price of the shares during the period. Convertible Bonds are considered non- dilutive when the related interest net of tax and other changes to income and expense, per ordinary share obtainable upon conversion, exceed the basic earnings per share.

#### **Post Balance Sheet Events**

These financial statements include the effects of events occurring between balance sheet date and the date these financial statements are authorized for issue, to the extent that these events provide evidence of conditions that existed at the balance sheet date. While effects of events that arise post-balance sheet date are disclosed, they have not resulted in an adjustment of the financial statements.

## Financial Risk Management

The Company's activities expose it to a variety of risks, including market (currency risk and interest rate risk), credit, and liquidity risks. Financial instruments are accounted for under Assets (Loans and Receivables) and Equity (Convertible Bonds). The Company neither holds nor issues financial instruments for trading or hedging purposes. The principal financial instruments, from which financial instrument risk arises, are trade receivables, cash and cash equivalents, trade and other payables, and bank overdrafts.

#### Fair Value

The Company does not hold any financial assets or liabilities accounted for at fair value through the profit and loss. Fair values disclosed are calculated based upon current interest rates, taking into account the terms and conditions of the financial asset or liability. In most cases, fair values will equal the carrying value of the item.

## **Derecognition of Financial Assets**

All items derecognized during this financial year have been taken from the face of the balance sheet if and when substantially all risks and rewards of ownership have been transferred.

## **Reclassification of Financial Assets**

No Reclassification of Financial Assets has been applied in 2017 (nor in 2016).  $\label{eq:continuous}$ 

#### **Currency Risk**

The Company operates across the globe in various

currency environments and is exposed to foreign exchange risks, mainly with respect to the US dollar. To minimize the exposure, it is the intention to balance assets and liabilities in foreign currencies as much as possible. The local balance sheet contains no foreign currency other than the functional currency of the entity. Currency effect arised during the year are directly accounted for in the Consolidated Statement of (Comprehensive) Income, limiting the exposure for currency risk per balance sheet (IFRS 7.35 and 42). Reference rates include 1.18 (2016: 1.12) for the year-end closing rate, USD against the Euro.

For net income, the average rate of USD against the Euro was 1.09 (2016: 1.11).

Management has provided an analysis of the effects of multiple scenarios, all within a range that may be considered likely to occur, rather than limiting the analysis to a single scenario.

### **Credit Risk**

The Company has assessed its credit risk. The Company has no significant concentrations of credit risk. The Top 100 customers account to 64% (2016: 68%) of total revenue, while no individual customers accounts to more than 7.7% (2016: 8.3%). The Company serves a number of verticals like Business

Services, Industry & Home Improvement, Telecom, Insurance, Food Industry & Food Retail, Non Food, Consumer Electronics, Transport & Logistics, Office Supplies, Automotive, Medical and Others mitigating the risk of being dependent from one sector.

Management has policies in place to ensure that sales of products are made to customers with an appropriate credit history. In the event of collectability issues, the Company takes an impairment charge to cover the potential loss. The requirement for impairment is analyzed at each reporting date on an individual basis for major clients. Additionally, based on actually incurred historical data the remaining receivables are assessed for impairment collectively.

The maximum risk is the outstanding balance of Loans and Trade Receivables, for details see page 90. The Top 10 outstanding debtors amount to 46% (2016: 47%) of the outstanding receivables. Credit Risks form balances with banks relates to the risk that certain financial covenants are not met, which could trigger early termination resulting in redemption of the loan. Outstanding bank balances are recorded against their carrying amount. The Company has no derivative financial instruments in use.

Summary of financial liabilities (including long term liabilities) based on contractual undiscounted payments per year-end 2017 and 2016:

		Short term		Long te	erm		
Summary of Financial Liabilities	,	> 0 months < 3 months	> 3 months < 12 months	> 1 year < 5 years	> 5 years	Total 2017	
Trade Creditors		723	356	-	-	1,080	
Other Payables		239	716	-	-	955	
	Total	962	1,072	-	-	2,035	

		Short term		Long te	erm		
Summary of Financial Liabilities		> 0 months < 3 months	> 3 months < 12 months	> 1 year < 5 years	> 5 years	Total 2016	
Loans		40	42	-	=	82	
Trade Creditors		553	273	-	-	826	
Other Payables		334	1,001	-	-	1,335	
	Total	927	1,316	-	-	2,243	

#### **Liquidity Risk**

In the past, the Company experienced from time to time temporary cash flow shortages, caused by incidental events such as the EU damages or occasionally caused by seasonal effects such as increased debtor balances. In the past, such cash flow shortages have been resolved either through issuing additional shares, or the conversion of financial instruments (bonds or warrants) to fund working capital. Due to the fact that the Company SaaS business is growing, the Company is becoming less sensitive to cash flow seasonality. However, with the expansion of our business the Company also engaged in contracts with commercially dominant counterparts with who occasionally extended payment terms have been agreed. These payment terms put a strain on working capital balances. The company has a working capital facility in place for working capital purposes. The Company's current liabilities consist for a substantial part out of deferred revenue, limiting the Liquidity Risk that may exist.

The remaining liquidity risk of the Company originating from financial instruments is limited. Management regularly assesses the outstanding debt position as well as the outstanding equity instruments. It also evaluates funding opportunities, like issuing new shares and/or Convertible Bonds and obtaining a new credit facility, further limiting the liquidity risk.

During 2017, the company was fully equity financed using net cash from operations. The company did not

use any loans or debts from credit institutions. In the same period any remaining current liabilities, short term debt and bank overdrafts, were redeemed from €34k to nil.

#### Interest Rate Risk

Interest Rate Risk is defined as the risk that the fair value or future cash flows of a financial instrument will fluctuate due to changes in market interest rates. The exposure of the Company to this risk is limited to the financial instruments with Rabobank (EURIBOR based). Due to the nature of the financial instruments as well as the fact that assets are held to maturity the Convertible Bonds are expected to be converted into common shares, either on or prior to maturity date. The Convertible Bonds outstanding at 2017 year-end are non-interest bearing. Management regularly assesses the outstanding debt position and evaluates funding opportunities.

At 2017 year-end, the Company held  $\in$  0k (2016:  $\in$  34k) short term (interest bearing) debt, resulting from the acquisitions of Light (bearing interest at 6.5%). At 2016 year-end the remaining payments of the settlement of the Samar claim were included under current liabilities ( $\in$  73k). These liabilities have been paid in 2017.

#### **Business Combinations**

## **Acquisitions 2017**

No acquisitions have been made in 2017.

The impact of a variable interest rate on the liabilities are as follows:

Liability Interest rate		Outstanding 30-9-2017	+10 basis points	-10 basis points
Rabobank	RABO BASE + 500bps	-	0	0
TF AG	EURIBOR + 300 bps	-	0	0
DZ Bank	EURIBOR + 275 bps	-	0	0

## Notes to the Consolidated Statement of Financial Position

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(Accounts on page 66)

## 1) Intangible Fixed Assets

The movements in Intangible Assets are summarized below:

Intangible Fixed Assets	Goodwill	CSP Trade- mark	Customer Base	Software develop- ment costs	Purchased Software	Total
Carrying value as per September 30, 2015	4,495	800	662	1,196	449	7,602
Movements 2016:				,		·
Additions	-	-	-	1,519	52	1,571
Amortization	-	(57)	(152)	(773)	(78)	(1,060)
Reclassification	-	(800)	-	800	-	-
Reversal of Amortization on disposals	-	57	-	(57)	-	-
Translation adjustments on Investments	2	-	-	(8)	-	(6)
Carrying value as per September 30, 2016	4,549	-	285	2,753	344	7,931
Accumulated Investments per September 30, 2016	6,210	330	857	6,128	774	14,299
Accumulated Amortization per September 30, 2016	-	-	(555)	(3,337)	(380)	(4,272)
Accumulated Impairments per September 30, 2016	(1,661)	(330)	(17)	(38)	(50)	(2,096)
Carrying value as per September 30, 2016	4,549	-	285	2,753	344	7,931
Movements 2017:						
Additions	-	-	-	1,363	114	1,477
Amortization	-	-	(123)	(917)	(89)	(1,129)
Impairment	(2,282)	-	-	-	-	(2,282)
Reversal of Amortization on disposals	-	-	-	-	(43)	(43)
Reversal of Impairment on disposals	-	-	-	-	41	41
Translation adjustments on Investments	(528)	-	-	(45)	-	(573)
Translation adjustments on Amortization	-	-	-	(96)	-	(96)
Translation adjustments on Impairments	503	-	-	-	-	503
Carrying value as per September 30, 2017	2,242	-	162	3,058	367	5,829
Accumulated Investments per September 30, 2017	3,400	330	857	7,446	888	12,921
Accumulated Amortization per September 30, 2017	-	-	(678)	(4,350)	(512)	(5,540)
Accumulated Impairments per September 30, 2017	(1,158)	(330)	(17)	(38)	(9)	(1,552)
Carrying value as per September 30, 2017	2,242	-	162	3,058	367	5,829
Useful life	Indefinite	Indefinite	5/10 years	3/7 years	3 years	
						2017
Goodwill	2,242	-	-	-	-	2,242
Other Intangibles	-	-	162	3,058	367	3,587 <b>5,829</b>
					_	2016
Goodwill	4 E40					
	4,549		705	2 752	244	4,549 3,382
Other Intangibles			285	2,753	344	7,931
						1,731



With the introduction of FLOW, the company has re-assessed the useful life of the trademark CSP (from indefinite to 7 years) and amortizes this Intangible Asset accordingly. This asset was transferred in 2016 from the category trademark to software development costs. Other movements consist of Foreign Currency movements for the North American CGU and TIE Ascention in Switzerland.

The movement of the software development costs predominantly consists of the year's capitalized-developed software, the depreciation thereupon and disposal of fully amortized (and impaired) software that is not in use anymore.

#### **Impairments**

Cash generating units are identified in line with the way management monitors, and will continue to monitor, the business. This is based on the internal reporting to the Executive Board as main decision making body in the company. Our planning and reporting is based on business line segments, as well as using country segments. All revenue, direct costs and fee earning staff are allocated to business lines. To avoid arbitrary and volatile allocation, indirect costs and non-fee earning staff are not allocated directly to business lines, but rather allocated to country operations (or holding functions).

TIE Kinetix has four business lines (Integration, E-Commerce, Demand Generation and A&O) and country operations in the Netherlands, in the US, in Germany, and in France. This leads to the following cash generating units:

» TIE Nederland+International

» TIE US

» TIE E-Commerce / Mambo 5

» TIE France

» TIE Germany

» TIE Product Development

As in past years we used a discounted cash flow model to determine the value in use, based on a 12% post tax WACC and 10 years horizon. Management has assessed the assumptions used and has conducted sensitivity tests with post tax WACC of 13% and 14%.

Management has conducted annual impairment testing and assessed that for all cash generating units the Value in Use [IAS 36.30-57] exceeds Carrying Value [IAS 36.8-9]. Furthermore, management has no indications that individual assets other than CGU TIE Germany of any cash generating units may be impaired.

## CGU TIE Germany

TIE Germany was acquired by TIE Kinetix in December 2013. As at acquisition date TIE Germany was involved in a number of separate businesses, including a business as reseller for various Google solutions (Search and Search related products, Analysis solutions, Dashboards), including a consultancy business with solutions providing Website Design, A/B testing and User Experience, and including a business providing hosting for news media portals and travel portals. In 2013, part of the strategic goal of the acquisition was to gain access to the Google related expertise and to the relationship network within Google itself. Both were, and are, of key importance for TIE Kinetix Group to complete the FLOW product offering that was subsequently launched in 2016. Over the past years, TIE Germany played an important role in the design and delivery of Google expertise and Google solutions for FLOW. At the same time, TIE Kinetix has decided to strategically discontinue investing in certain non-FLOW related businesses such as hosting for news media portals and travel portals. Investments in sales were redirected from selling hosting solutions for news media portals and travel portals towards selling core FLOW applications. As a consequence of these strategic choices the hosting for news media portals and travel portals business has gradually declined in the period 2015-2017. Simultaneously, the Google business and the Google related business within TIE Germany and within TIE Kinetix Group has flourished. Google solutions have evolved to become an integral part of the FLOW offering. Some of FLOW's applications are - in full or in part - based on technology provided by Google. TIE Germany staff plays an important role in the on-boarding and implementation of customers using such FLOW applications. Over time therefore, the external hosting for news media portals and travel portals revenue has been replaced by consultancy revenue - in part charged Inter Company.

## of Financial Position

Notes to the Consolidated Statement

Due to the decline of non-FLOW business in Germany, the cash generating potential of CGU TIE germany was negatively impacted. Taking into account the above information, management has assessed the impairment model for CGU TIE Germany. The outcome of the assessment is that 100% of the Goodwill of TIE Germany (amounting to € 2,282k) needs to be impaired, since the estimated future cash flows of TIE Germany, discounted at a post tax WACC of 12% is insufficient to cover the carrying value of goodwill.

Management has further conducted annual impairment testing and assessed that for all other cash generating units the Value in Use [IAS 36.30-57] exceeds Carrying Value [IAS 36.8-9]. Furthermore, management has no indications that individual assets of any cash generating units may be impaired.

#### CGU E-commerce / Mambo 5: headroom considerations

Management recognizes that for Mambo 5 the headroom between value in use and carrying value is limited. The current contract with T-Mobile has recently been extended until May 2018.

In 2017, TIE has won two important - and potentially large - tender processes for e-invoicing. Both the municipality of Amsterdam and Rotterdam have issued tender processes to select a technology partner for connecting and provisioning their suppliers. Amsterdam has some 28.000 suppliers, and Rotterdam 15.000. All suppliers need to be offered the possibility to provide e-invoicing, either through EDI connections, or through portals, or by means of sending pdf invoices. After careful selection both the city of Amsterdam and the city of Rotterdam have decided to award these contracts to TIE. The structure is that both the city of Amsterdam and the city of Rotterdam will direct their suppliers to TIE to assure that the suppliers will be able to electronically send their invoices. These tender processes, and technical verification and approval of TIE's capabilities in a Proof Of Concept, were run in FY Q4, 2017. It is now up to the suppliers to contract with TIE for the implementation. The first batch of suppliers will be implemented FY Q1, 2018 and it is expected that in FY 2018 and FY 2019 the majority of suppliers will be on-boarded. Difficulty in assessing the exact revenue impact is due to nature of the connection (three different connectivity types with different pricing), and the volume of transactions per type and the spin off potential (support and consultancy hours required).

In the TIE Group of companies, Mambo 5 is the company that possesses the technical know how and expertise to be delivering these services. The technical expertise to deliver these projects largely stems from work performed for T-Mobile, with the design, build and operation of their 14 portals by Mambo5. Mambo5 has set up a task force called 'de regiekamer' in which a dedicated team of resources are focused on onboarding e-Invoicing suppliers for Amsterdam and Rotterdam.

This business may be expected to grow with new cities coming to TIE following successful implementation of e-Invoicing solutions for suppliers of Amsterdam and Rotterdam.

Management has assessed that for Mambo 5 the headroom between currently estimated future cash flows and carrying value of goodwill is sufficient and may further increase in future.



Allocation of the carrying value of the Intangible Fixed Assets tested to the CGU's and segments for impairment per September 30, 2017 and comparative number per September 30, 2016 are as follows:

CGU		NL+Int	France	US	DACH	E-com- merce	Prod. Dev.	Total 2017
Goodwill		594	153	449	-	1,046	-	2,242
Trademarks		-	-	-	-	-	629	629
Customer Base		12	-	-	74	66	-	152
Software Development Costs		-	-	21	-	-	2,418	2,439
Purchased Software		362	-	5	-	-	-	367
	Total	968	152	475	75	1,113	3,047	5,829
CGU		NL+Int	France	US	DACH	E-com- merce	Prod. Dev.	Total 2016
Goodwill		594	153	473	2,282	1,046	-	4,549
Trademarks		-	-	-	-	-	743	743
Customer Base		24	-	-	134	119	-	277
Software Development Costs		-	-	162	-	-	1,858	2,020
Purchased Software		329	01	13	-	-	-	343
	Total	946	155	648	2,416	1,165	2,601	7.931

As in previous years impairment test was based on a discounted cash flow model to determine the value in use. In 2017 the goodwill of TIE Germany was fully impaired.

For all Cash Generating Units modest annual growth rates have been applied (varying between 0-15% for all operations in line with our multi-year planning assumptions and based on market estimates of external advisory firms. These growth rates are used to extrapolate cash flow beyond budget 2018, as approved by the Management Board and Supervisory Board and the following nine years. After ten years no residual value is taken into account. A post tax WACC discount rate 12% has been used;

Growth Rate Estimates: Growth rates are based on published industry research and management's assessment of how the CGU develops in the forecast period. Residual Value: Our discounted cash flow calculation showed no residual value after 10 years; adding additional years to the cash flow calculation have limited effect under the applied discount rate and the residual value becomes less predictable. Discount Rate: The discount rate is based on the post tax WACC and reflects the current market assessment of the risks specific to each CGU. The discount rate used was estimated on the weighted average costs of capital for shareholders' equity and loan capital. The cost structure of shareholder's capital is determined on the basis of the interest rate adjusted for cyclical and market risks. The rate of loan capital is determined on the basis of an interest rate for long term state loans for business risks and also adjusted due by a reasonable risk premium for SME's. The assumptions have been used for the analysis of each CGU within the operating segment for Intangible assets and Goodwill as well as over the total Company. As in previous years, currency exchange results caused by the movement of the \$ versus the € related to the \$ denominated value of the goodwill in CGU TIE US are accounted for in equity.

## Sensitivity analysis

With regard to the assessment of the recoverable amount of each CGU and the total Company, management believes that reasonably possible change in any of the above key assumptions could cause changes to the results of the executed impairment test.

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## 2) Tangible Fixed Assets

## Property, Plant and Equipment

Movements in Property, Plant and Equipment are shown below:

Tangible Fixed Assets	Fixtures & Fittings	Hardware	Total
Carrying value as per September 30, 2015	348	185	533
Movements 2016			
Additions	12	104	116
Depreciation per Statement of (Comprehensive) Income	(87)	(201)	(288)
Disposals	(18)	(15)	(33)
Depreciation on Disposals	10	6	16
Impaired value on Disposals	8	9	17
Translation Adjustments Investments	-	1	1
Carrying value as per September 30, 2016	273	89	362
Accumulated Investments per September 30, 2016	611	857	1,468
Accumulated Depreciation per September 30, 2016	(338)	(768)	(1,106)
Carrying value as per September 30, 2016	273	89	362
Movements 2017			
Additions	9	20	29
Depreciation per Statement of (Comprehensive) Income	(81)	(56)	(137)
Impairments	-	(6)	(6)
Translation Adjustments Investments	(12)	(11)	(23)
Translation Adjustments Depreciation	9	12	21
Carrying value as per September 30, 2017	198	47	246
Accumulated Investments per September 30, 2017	608	866	1,474
Accumulated Depreciation per September 30, 2017	(410)	(812)	(1,222)
Accumulated Impairments per September 30, 2017	-	(6)	(6)
Carrying value as per September 30, 2017	198	48	246
Useful life	4 to 10 years	3 years	

At balance sheet date there are no restrictions on title. No items of Property Plant and Equipment have been pledged as security against liabilities. The fair value of the Property, Plant and Equipment is deemed to be a close approximation of the carrying value. The investments in Fixtures & Fittings predominantly relate to Leasehold and Office Equipment in the US; while Hardware relate to new computer equipment in all territories. The translation adjustment on Investments and Depreciation predominantly results from the fluctuation of the US Dollar.

## 3) Financial Assets

## Deferred Taxes

Deferred Taxes	Balance as of October 1,	2017	2016
From US operations		458	694
From Dutch operations		-	-
	Balance as at September 30,	458	694

The deferred tax and movements thereupon are discussed below.

## **United States**

The carrying value of the Deferred Tax Asset in the US amounts to € 458k (\$ 540k) in the US (2016: € 694k or \$ 775k). The Deferred Tax Asset in the US pertains in full to the activities of the Company in the United States and represents temporary differences. A summary of the detailed breakdown of movements in the deferred tax amount is provided below:

Temporary Differences (Asset)	2017	2016
Deferred Revenue	1,118	1,308
Acrrued vacation days	126	152
Bad debt impairments	21	-
R&D capitalization	234	108
Depreciation of fixed assets	54	48
Rent	30	35
Accrued commission	3	-
AMT credits	-	44
Total Temporary Differences (Asset)	1,586	1,695
Temporary Differences (Liability)	2017	2016
Goodwill	(473)	(473)
Total Temporary Differences (Liability)	(473)	(473)
Total Temporary Differences (Net position)	1,113	1,222
Net deferred Tax Asset	2017	2016
Deferred Tax Asset at 40% on temporary differences	455	483
Deferred Tax Asset at 40% on loss carry forward	3	211
Net deferred Tax Asset	458	694
Movements	2017	2016
Balance as at October 1,	694	1,168
Debited to Income on temporary differences	(2)	84
Debited to Income on loss carry forward	(197)	(561)
Net Currency Translation Effect	(37)	3
Balance as at September 30,	458	694

The principle item included in the temporary difference is the tax pertaining to the change in the temporary difference between the carrying value and the tax base of the Goodwill and deferred revenues. As at September 30, 2017 the company had fully utilized its tax loss carry forward position for US tax purposes (2016: recognition of € 632k (\$ 707k) included in carrying value of the Deferred Tax Asset).

#### The Netherlands

In the Netherlands, the available but substantially unrecognized loss carry forward totals € 7,660k (2016: € 9,075k), which is available to offset future taxable income for a maximum period of 9 years. The total amount that lapsed in FY 2017 amounts to € 1,6 mln. In 2016 the company structured to prevent exhausting the tax loss carry over position. Although the Dutch Tax authorities have not yet reviewed this structure, the tax loss carry forward position includes the effects of this structure. A possible, adverse position taken by the Dutch Tax authorities will have no effect on the carrying value of the value of the Deferred Tax assets since the carrying value of the Deferred Tax Asset in the Netherlands amounts to € 0k (2016: € 0k). Management has decided not to recognize the carrying value of the Netherlands Deferred Tax Asset because of low track record of cash flow against plan realization, and history of taxable income.

In previous years no deferred tax liability was recognized for temporary fiscal differences in the Netherlands, because of the availability of sufficient unrecognized carry forward losses to compensate. In 2015 it was decided to adjust this and disclose the deferred amounts separately. A Deferred Tax Liability has been created for temporary differences in the Netherlands amounting to € 245k (2016: € 267k) resulting from Goodwill CSP and Trademark CSP. Comparative figures are adjusted for this purpose as well. Based on IAS 12.34 and in view of the available tax loss carry forward position a Deferred Tax Asset has been created for the same amount as it is expected that the temporary fiscal differences will be settled in the same period that unrecognised tax losses are available. Both amounts are offset against each other and therefore the net impact of this adjustment is nil.

Net deferred Tax Asset	2017	2016
Deferred Tax Asset at 20/25% on temporary differences	(245)	(267)
Deferred Tax Asset at 20/25% on loss carry forward	245	267
Net deferred Tax Asset	0	0
Temporary Differences	2017	2016
Goodwill	(594)	(594)
Trademark	(629)	(743)
Total Temporary Differences (Asset)	(1,223)	(1,337)
Total deferred tax liability for Temporary Differences at 20/25%	(245)	(267)
Loans and Receivables		
Loans and Receivables > 1 year	2017	2016
Balance as of October 1,	449	895
Movement from short term receivables	54	63
Movement to short term receivables	(420)	(509)
Balance as at September 30,	83	449

The movement relates to the movement in supplier prepayments.



## 4) Current Assets

## Trade Receivables and Other Receivables

2017	2016
2,814	2,893
(45)	(61)
2,769	2,833
30	34
119	57
79	86
62	159
333	376
13	6
890	1,234
1,377	1,861
4,269	4,785
	2,814 (45) 2,769 30 119 79 62 333 13 890 1,377

## Trade Receivables

The following table reflects the gross outstanding Trade Receivable balance as of September 30, broken down into 1) balances that have not passed their due dates and 2) balances that have passed their due dates. The latter category is further broken down into categories detailing the extent to which they have passed their due dates. The "less than 30 day" outstanding category represents receivables that have not yet passed their respective due dates and are not impaired.

Trade Receivables by region						
		Less than 30 days	31 to 61 days	61 to 90 days	In excess of 90 days	Total 2017
The Netherlands + International		771	19	-	38	828
North America		574	233	147	31	985
France		298	80	3	73	454
DACH		405	124	9	9	547
	Total	2,048	456	159	151	2,814

	Past due not impaired						
Trade Receivables by region		Less than 30 days	31 to 61 days	61 to 90 days	In excess of 90 days	Total 2016	
The Netherlands + International		1,096	15	2	57	1,171	
North America		736	208	82	32	1,058	
France		145	10	12	41	208	
DACH		378	74	-	3	456	
	Total	2,355	308	96	134	2,893	

## Notes to the Consolidated Statement of Financial Position

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Trade receivables from Tie Kinetix Nederland BV, TIE Mambo 5 and TIE International BV are pledged to RABO Bank as collateral for a working capital facility provided by Rabobank.

The fair value of Trade Debtors amounts to € 2,814k (2016: € 2,893k).

Details on the movements in the provision for doubtful debt (excluding recoverable VAT) are found below:

Individually Impaired	Collectively Impaired	Total
369	20	389
5	-	5
(314)	(20)	(334)
60	(0)	60
(4)	-	(4)
(12)	-	(12)
45	(0)	45
	1mpaired  369  5  (314)  60  (4)  (12)	Impaired         Impaired           369         20           5         -           (314)         (20)           60         (0)           (4)         -           (12)         -

In 2016, the unused amounts reversed relates to revenue generated under the Tommorrow Focus revenue guarantee and was offset following a settlement agreement.

## Other Receivables and Prepaid Expenses

Other Receivables predominantly consist of security deposits for rental agreements. Subsidized projects consist of EU projects completed and awaiting final approval and settlement. Projects to be invoiced relate to work that has been performed, but not yet invoiced. Prepayments include short term prepaid amount to suppliers (resulting from SaaS sales to customers < 1 year) prepaid rent, car lease, and insurance premiums.

## Cash and Cash Equivalents

Under this heading, the company only includes cash at banks, potentially short term deposits, and payments in transfer. The reported cash balance was available at balance sheet date; there were no restrictions with respect to availability.

The Fair Value of Cash and Cash Equivalents approximate the nominal value of these items.

## 5) Equity

## Shareholders' Equity

Management policy with respect to managing Capital, consisting of all components of Equity, including the Convertible Bonds, is to maintain a positive Equity, while limiting funding through Debt as much as possible due to the liquidity risks attached to Debt. This implies that Business Combinations, Investments and Operations are funded primarily by issuing Equity Instruments, also in the event of a cash component payable arising from a Business Combination.

## Share Capital

The company's authorized share capital amounts to € 500k (2016: € 500k), consisting of 5 million ordinary shares with a nominal value of € 0.10 each. In 2017 in total 24,577 shares were issued, bringing the total number of issued shares to 1.617.281 as at September 30, 2017. Shareholders' Equity amounts to € 4,710k (or € 2.91 per share) on September 30, 2017 (2016: € 7,125k, or € 4.47 per share).

The movements in the number of Common Shares outstanding can be summarized as follows:

(number of shares)		2017	2016
	Balance as of October 1,	1,592,704	1,227,377
Issued		24,577	365,327
	Balance as at September 30,	1,617,281	1,592,704
	In € (x 1,000)	162	159

Details on movements in Issued Capital in nominal values and Share Premium Account are found below:

	Share Capital		Share Premium A	ccount
(€ x 1,000)	2017	2016	2017	2016
Balance as of October 1,	159	123	61,030	58,308
Issue of new shares	3	36	203	2,425
Other Movements	-	-	(1)	297
Balance as at September 30,	162	159	61,232	61,030

In 2016, Other Movements predominantly results from the fact that the Company and a guarantor have agreed to a guarantee fee of € 300k payable in shares. The shares for the guarantee fee were issued in 2016, whereas the liability for the guarantee fee was recorded in 2015.

## Equity Settled Share Based Payments

## **Annual Stock Options Plan**

The Stock Options granted under the Annual Stock Options Plan have a three-year vesting period and a subsequent exercise period of 7 years. Staff members leaving the Company within the vesting period lose their Stock Options. During 2017, no new Stock Options have been issued under the Annual Stock Option Plan. The weighted remaining average lifetime of all Stock Options is 1.93 years (2016: 2.81 years).

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Movements in the number of Stock Options to staff members and management of the Company:

Movement of Stock Options	Excercise Price	2017	Excercise Price	2016
Options outstanding as of October 1	, 17.66	64,202	15.48	80,877
Options lapsed	26.00	(5,146)	33.00	(5,499)
Transferred to 3rd party	-	-	10.00	(6,500)
Options forfeited	10.00	(2,429)	18.35	(4,676)
Option outstanding at September 30	, 13.45	56,627	17.66	64,202
Movement of Warrants	Excercise Price	2017	Excercise Price	2016
Wassanta autota diamana af Oatabaa 4	7.00	220.046	7.00	200.046

Movement of Warrants	Excercise Price	2017	Excercise Price	2016
Warrants outstanding as of October 1,	7.00	338,846	7.00	388,846
Warrants converted during the year	7.00	(8,570)	7.00	(50,000)
Warrants outstanding at September 30,	7.00	330,276	7.00	338,846

For the acquisition of TFT in 2013, 388,846 warrants have been issued on December 2, 2013. Each warrant entitles to holder to purchase a newly issued TIE Kinetix share at a share price of  $\in$  7.00 until December 2, 2023. In 2017, 8,570 warrants have been exercised against the issue of new shares at a share price of  $\in$  7.00 each. Total transaction amounted  $\in$  59,990 in cash.

Balance of Stock Option fair value (in Euro) at issue to be expensed:

Fair Value of Stock Options	2017	2016
Balance as of October 1,	-	4,631
Expense for the year	-	(4,631)
Balance at September 30,	-	-

The aforementioned balance reflects the future expense of outstanding Stock Options at balance sheet date, based on management's current best estimate of the number of Stock Options that will actually vest. This balance is not reflected on the face of the Statement of Financial Position. A Black & Scholes model was used to calculate the fair value of the Stock Option plans. Our model applies, amongst other volatility metric used and a risk free interest rate. The expected volatility is based on the historical share price over the past 5 years.



Stock Options outstanding to staff members and management of the Company, as per September 30, 2017, are detailed as follows:

2017	Issue Date	Options Granted	Con- verted	Moved to 3rd party	Lapsed	Forfeiture	Out- standing Options	Weighted average exercise price	Maturity Date
2007 Management Board	Sep 30, 2007	2,182	-	-	848	1,333	0	€ 26.00	Oct 01, 2017
2009 Management Board	Mar 11, 2009	7,500	-	-	-	-	7,500	€ 10.00	Mar 11, 2019
2010 Management Board	Mar 10, 2010	7,500	-	-	-	-	7,500	€ 19.10	Mar 10, 2020
2010 Management Board	Aug 31, 2010	300	-	-	-	-	300	€ 10.00	Aug 31, 2020
2013 Management Board	Mar 13, 2013	5,000	-	-	-	-	5,000	€ 10.00	Mar 13, 2023
Sub Total Management Board		22,482	-	-	848	1,333	20,300		
2007	Sep 30, 2007	10,394	-	-	4,298	6,096	-	€ 26.00	Oct 01, 2017
2008	Jun 03, 2008	18,500	-	5,500	-	7,429	5,571	€ 10.00	Jun 03, 2018
2008	Sep 30, 2008	15,550	-	-	-	6,745	8,805	€ 10.00	Sep 30, 2018
2009	Feb 24, 2009	27,500	8,000	10,000	-	310	9,190	€ 10.00	Feb 24, 2019
2009	Jun 01, 2009	1,000	-	-	-	-	1,000	€ 17.00	Jun 01, 2019
2009	Aug 04, 2009	4,500	-	-	-	-	4,500	€ 18.00	Aug 04, 2019
2010	Jan 05, 2010	16,215	-	-	-	8,954	7,261	€ 21.60	Jan 05, 2020
Sub Total personnel	1	93,659	8,000	15,500	4,298	29,534	36,326		
Total	Sep 30, 2017	116,140	8,000	15,500	5,146	30,868	56,627		

During the 2017 no (2016: no) Stock Options have been awarded to staff members of Members of the Executive Board. In 2017 no options have been exercised. The Stock Options from managers, who left the Company, that were issued in relation to credit facilities offered to the Company, have been classified as Stock Options held by Third Party Investors.

## Stock Options held by Third Party Investors

Stock Options outstanding with non-staff members as per September 30, 2017:

<b>Stock Options Third Party Investors</b>	Issue Date	<b>Options Granted</b>	Exercise Price	Maturity date
Third Party Investors	June 3, 2008	5,000	€ 10.00	June 3, 2018
Third Party Investors	February 24, 2009	-	€ 10.00	February 24, 2019
Third Party Investors	June 19, 2009	250	€ 18.00	June 19, 2019
Third Party Investors	August 31, 2010	3,400	€ 10.00	August 31, 2020
Third Party Investors	December 27, 2010	-	€ 12.60	December 27, 2020
Total		8,650		

The outstanding non-staff member Stock Options were issued in relation to credit facilities offered to the Company by the various lenders. It is the Company's policy and intention to issue new shares upon exercise of these Stock Options. Outstanding non-staff member Stock Options do not have vesting periods, but rather contain a one-year lock-up period and no requirement to be expensed. Considerations received for these Gross Equity Settled Instruments at issue were credited to equity.

## Notes to the Consolidated Statement of Financial Position

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## Convertible Bonds

Convertible Bonds issued by the Company have been classified as Equity, based on the fact that under the terms and conditions of these bonds, there is evidence of a residual interest in the Company's assets after deducting all of its liabilities. The conversion rates are fixed, and all Convertible Bonds are non-interest bearing. Distributions to holders of Equity Instruments are recognized directly in equity net of tax. There were no movements to report in 2017. In 2017 no Convertible Bonds were issued. At the discretion of the Company, Convertible Bonds can either be redeemed at par or converted into equity at  $\in$  18 per share at maturity date (FY 2019). When redeemed at par, the Company expects a cash outflow of  $\in$  45k.

The Balance outstanding as of September 30, 2017 consists of the following Convertible Bonds:

Convertible Bonds	Issue date	Maturity date	Conversion rate in €	(€ x 1,000) 2017	(€ x 1,000) 2016
Related Party	August 4, 2009	August 4, 2019	€ 18.00	40	40
	Sub Total Related Party			40	40
Third Party Investors	June 19, 2009	June 19, 2019	€ 18.00	5	5
	Sub Total Third Party Investors			5	5
	Total Convertible Bonds			45	45

## 6) Non Current Liabilities

Long Term Liabilities	2017	2016
Loans/Long term Debt	8	8
Deferred Revenue	149	562
Deferred Tax Liability	35	60
Contingent Consideration	-	55
Pension Provisions	154	110
Other Provisions	220	404
Total Long Term Liabilities	566	1,199

2017	2016
8	1,165
-	(600)
-	(450)
-	(107)
8	8
	8 -

<sup>\*</sup>Settlement TFAG



Movement of Deferred Reven	ue	2017	2016
	Balance as of October 1,	562	886
To Current Liabilities		(413)	(324)
	Balance as at September 30,	149	562

Deferred Revenue represents the long term part of the unearned portion of revenues earned and invoiced for contract lasting over 12 months.

The deferred tax liability is discussed on page 97.

Movement of Contingent Consideration		2017	2016
	Balance as of October 1,	55	55
To Current Liabilities		(55)	-
	Balance as at September 30,	-	55

The Contingent Consideration relates to the acquisition of Light BV.

<b>Movement of Pension Prov</b>	risions	2017	2016
	Balance as of October 1,	110	91
Charged to income		-	19
	Balance as at September 30,	110	110

The pension provision relates to a retirement provision in France (€ 38k) and in Germany (€ 72k).

Movement of Other Provisions		2017	2016
	Balance as of October 1,	404	401
To Short Term Liabilities		(184)	-
From Short Term Liabilities		-	3
	Balance as at September 30,	220	404

The other provision relates to the EC claim.

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## 7) Current Liabilities

#### **Provisions**

Movement of Provisions	2017	2016
Balance as of Octo	ober 1, -	29
Charged to income	-	-
To short term provisions	-	(29)
Balance as at Septemb	er 30 -	-

## Short Term Debt

Short Term Debt		2017	2016
	Balance as of October 1	34	860
Redeemed		(34)	(326)
Settlement, non cash *		-	(500)
	Balance as at September 30,	-	34

<sup>\*</sup> Settlement TFAG, & obligation to shareholder

The short term debt related to the debts from Light, TFT and the short term amount resulting from the settlement of the Samar Claim. In 2017 current liabilities, short term debt was redeemed from € 34k to € 0k.

## Deferred Revenue

Deferred Revenue represents the unearned portion of revenues earned over a specific period. The maintenance and support agreement entitles the user to support and updates of the software. These maintenance contracts are deferred (100%) and recognized over the related contract period, usually 12 months. The deferred revenue is the difference between the amount invoiced and revenue recognized. In the event of overspending, the outstanding amount is expensed through the Comprehensive Statement of Income. SaaS contracts consist of a subscription fee, which is deferred and recognized over the related contract period.

## Taxation and Social Security

The Taxation and Social Security balance are detailed as follows:

## Other Payables and Accruals

Taxation and Social Security		2017	2016
Payroll Tax	'	105	150
Social Security Contributions		104	104
VAT/Sales tax US		355	334
Income Tax payable		141	284
	Total	704	872

Other Payables and Accruals		2017	2016
EC and other Grants		47	135
Accrued Expenses		1,268	1,518
Other Accruals and Payables		604	664
Pension Premiums		1	2
Supervisory Board Compensation		13	14
	Total	1,933	2,333

Other Payables and Accruals include accrual for holiday allowance, holiday days not taken, pension accrual, prefunded amounts received on EU projects and accrued expenses.

## Deferred tax Liabilities

The carrying value of the Deferred Tax Liability in Germany amounts to  $\in$  27k (2016:  $\in$  42k) and in the Netherlands  $\in$  8k (2016:  $\in$  18k).

Deferred tax liability	Netherlands	TIE Light	DACH	Total
Carrying value as per September 30, 20	)15 -	18	62	80
Movements 2016				
Release to Statement of (Comprehensive) Income on amo	or-	-	(20)	(20)
Carrying value as per September 30, 20	016 -	18	42	60
Movements 2017				
Release to Statement of (Comprehensive) Income on amortisation	-	(10)	(15)	(25)
Carrying value as per September 30, 20	)17 -	8	27	35

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## Segment Information

Business Lines are the primary reporting segment, and the company applies intercompany pricing to account for the various roles country operations have in developing, marketing, selling and delivering our products to the customers. As the case may be, the company identifies sales roles, product ownership roles and development roles, with each role rewarded commensurate with its place in the value chain. For statutory reporting and tax reporting country segments are used.

	Integra	Integration		E-Commerce		Analytics & Optimization		Demand Generation	
In € x 1.000	2017	2016	2017	2016	2017	2016	2017	2016	
Licenses and hardware	572	899	-	-	-	-	3	7	
Maintenance and support	3,095	2,988	12	-	-	-	-	-	
Consultancy and Implementation	2,267	2,591	523	863	1,434	1,609	1,033	763	
Software as a service	4,904	4,637	1,079	921	1,449	1,185	2,454	3,083	
Other income and inter- company	4	42	52	257	336	487	255	522	
Total Revenue	10,842	11,157	1,666	2,041	3,219	3,280	3,745	4,376	
Total cost of sales	(3,619)	(3,629)	(457)	(857)	(2,463)	(2,727)	(2,317)	(2,619)	
Gross margin	7,223	7,529	1,209	1,184	756	553	1,428	1,757	

	Total Ope incl. elimi		EU projects		Total	
In € x 1.000	2017	2016	2017	2016	2017	2016
Licenses and hardware	575	906	-	-	575	906
Maintenance and support	2,960	2,988	-	-	2,960	2,988
Consultancy and Implementation	4,987	5,794	-	-	4,987	5,794
Software as a service	9,980	9,818	-	-	9,980	9,818
Other income and intercompany	29	192	324	552	352	743
Total Reve	nue 18,531	19,699	324	552	18,854	20,250
Total cost of sales	(8,298)	(8,751)	(254)	(765)	(8,551)	(9,515)
Gross mai	rgin 10,233	10,948	70	(213)	10,303	10,736
Employee Benefits	(5,298)	(5,298)	103	(250)	(5,195)	(5,548)
Other operating expenses	(3,332)	(2,673)	(62)	(425)	(3,394)	(3,099)
Total Operating exper	nses (8,630)	(7,971)	41	(675)	(8,589)	(8,647)
EBITDA (excl. one-time expenses)	1,603	2,977	111	(889)	1,714	2,089
One-time expenses	(139)	(22)	-	-	(139)	(22)
EBI	TDA 1,464	2,955	111	(889)	1,575	2,066
Depreciation and amortization	(1,415)	(1,280)	(1)	(1)	(1,416)	(1,280)
Impairment	(2,287)	-	-	-	(2,287)	-
E	EBIT (2,238)	1,676	110	(890)	(2,129)	786



Segment items included in the Segment Statement of Financial Position as of September 30, 2017 or further details of items in the segment Statement of Income account are:

Revenues	Netherlands incl. International	TIE Mambo 5	US	France	DACH	Product Develop- ment	Holding and Elimi- nations	Total
Licenses	109	-	319	74	73	-	-	575
Maintenance and Support	458	24	2,103	162	212	-	-	2,960
Consultancy	1,208	466	1,172	326	1,814	-	-	4,987
Software as a Service	3,334	904	2,956	728	2,059	-	-	9,980
Revenues	5,109	1,394	6,550	1,290	4,158	-	-	18,502
EU Projects & Other Income	339	-	691	15	543	568	(1,804)	352
Total Revenue	5,448	1,394	7,241	1,306	4,701	568	(1,804)	18,854
Total Cost of Sales	(2,480)	(483)	(3,178)	(510)	(3,085)	(575)	1,760	(8,551)
Gross Margin	2,968	911	4,064	796	1,616	(7)	(44)	10,303
Operating Expenses								
Employee Benefits	(1,517)	65	(1,208)	(592)	(792)	238	(2,100)	(5,906)
One-time expenses	(53)	-	(55)	271	(31)	-	(271)	(139)
Other Operating Expenses	(782)	(413)	(1,585)	(348)	(1,385)	(337)	2,167	(2,683)
Total Operating expenses	(2,352)	(348)	(2,848)	(669)	(2,208)	(99)	(204)	(8,728)
EBITDA	616	563	1,216	127	(590)	(106)	(250)	1,575

Assets	Netherlands incl. International	TIE Mambo 5	US	France	DACH	Product Develop- ment	Holding and Elimi- nations	Total 2017
Intangible Fixed Assets	606	66	475	-	75	3,047	1,561	5,830
Tangible Fixed Assets	7	1	61	7	8	-	162	246
Financial Assets (deferred tax) & Loans	(23)	-	458	-	-	-	-	435
Current Assets	1,131	387	1,555	707	1,098	93	732	5,703
Total Asset	s 1,721	454	2,549	714	1,181	3,140	2,455	12,214
Liabilities  Non Current Liabilities	540	8		72	108			729
Current Liabilities	1,994	(521)	(4,232)	598	992	10,402	(2,225)	7,008
Total Liabilitie	s 2,534	(513)	(4,232)	670	1,100	10,402	(2,225)	7,736
Other Selected Income State	ement Items							
Capital Expenditure	14	1	10	3	-	1,363	114	1,505
FTE at year end	28	7	30	11	25	-	15	116

# Notes to the Consolidated Statement of Comprehensive Income

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TIE Netherlands: reported 24% higher SaaS revenue generated with both existing and new accounts. Consultancy revenue remains solid with high chargeability ratios and good hourly rates.

TIE Mambo 5: the contract with T-Mobile may be expected to be terminated in FY 2018, and in anticipation of this T-Mobile has already insourced certain projects previously carried out by TIE Mambo 5 in FY 2017.

TIE France: actions to improve the performance of TIE France are bearing fruit. Higher sales are realized both in SaaS (+26%) and consultancy revenue (+8%).

TIE Germany (DACH): following the decision to discontinue certain non-FLOW businesses, TIE Germany suffered a loss in both SaaS revenue (-20%) and consultancy revenue (-12%). However, TIE Germany reported a FLOW Order Intake of  $\leqslant$  2.4 million (2016:  $\leqslant$  1.7 million) on the back of the introduction of various Google solutions in our FLOW proposition.

TIE Commerce (US): consultancy revenue came in well below 2016 levels following the decision of our main US reseller Epicor to insource certain customer implementation projects. This loss of consultancy revenue could not be compensated with growth in SaaS revenue. SaaS revenue grew only marginally with the loss of two large Demand Generation contracts (Avaya went out of business; non FLOW customer Hartfort discontinued one of TIE Kinetix' legacy products). Sizable new FLOW customer Parker Hannifin was implemented successfully at the end of Q4, 2017, with SaaS revenue commencing FY 2018.

Segment items included in the Segment Statement of Financial Position as of September 30, 2016 or further details of items in the segment Statement of Income account are:

	Netherlands incl.	TIE				Product	Holding	
2016 (€ x 1,000)	International	Mambo 5	US	France	DACH	Develop- ment	and Elimi- nations	Total
Licenses	146	-	634	13	113	-	-	906
Maintenance and Support	628	23	2,064	162	112	-	-	2,988
Consultancy	1,248	884	1,295	313	2,055	-	-	5,794
Software as a Service	2,727	951	2,831	717	2,593	-	-	9,818
Revenues	4,749	1,858	6,824	1,204	4,872	-	-	19,507
EU Projects & Other Income	553	(1)	-	-	-	-	-	552
Onetime expenses	31	(33)	572	3	796	542	(1,785)	192
Total Revenue	5,333	1,890	7,396	1,208	5,668	542	(1,785)	20,250
Total Cost of Sales	(136)	(104)	(225)	(1)	(259)	(5)	-	(730)
Direct Employee Costs	(981)	(431)	(1,972)	(277)	(1,705)	-	(84)	(5,430)
Other Direct Purchase Costs	(1,622)	(409)	(848)	(312)	(1,712)	(257)	1,803	(3,356)
Gross Margin	2,595	945	4,350	619	1,991	280	(46)	10,734
Operating Expenses								
Employee Benefits	(1,161)	(95)	(796)	(538)	(1,088)	(43)	(2,103)	(5,823)
Onetime expenses	(22)	-	-	-	-	-	-	(22)
Other Operating Expenses	(1,505)	(503)	(1,714)	(217)	(612)	(544)	2,273	(2,822)
Total Operating expenses	(2,688)	(599)	(2,510)	(755)	(1,699)	(586)	170	(8,668)
EBITDA	(94)	347	1,840	(136)	292	(306)	124	2,066



Assets	Netherlands incl. International	TIE Mambo 5	US	France	DACH		Holding and Elimi- nations	Total 2016
Intangible Fixed Assets	617	119	648	1	2,417	2,601	1,528	7,931
Tangible Fixed Assets	7	4	92	8	29	-	222	362
Financial Assets (deferred tax)& Loans	218	55	694	-	176	-	-	1,143
Current Assets	1,438	713	1,607	413	1,374	720	406	6,672
Total Assets	2,280	891	3,040	422	3,996	3,321	2,157	16,108
Liabilities								
Non Current Liabilities	684	26	29	38	366	-	55	1,199
Current Liabilities	2,094	715	(3,688)	461	1,776	9,591	(3,508)	7,741
Total Liabilities	2,778	741	(3,659)	499	2,142	9,591	(3,453)	8,940
Other Selected Income	Statement Items	i						
Capital Expenditure	6	-	27	-	4	1,515	57	1,609
Capital Divestment	-	-	-	(8)	(144)	-	-	(152)
Other Non Cash Expenses	2	-	-	-	-	-	3	5
FTE at year end	27	8	33	12	36	-	13	129

The actual geographical distribution of intangible assets differs from the intangible assets distribution displayed above as part of the segment infromation. The geographical distribution of intangible assets is displayed below:

Geographical distribution of non current assets		2017	2016
The Netherlands incl International and Product De	velopment	5,126	4,713
US		475	648
DACH/TFT		75	2,416
France		153	155
	Total	5,829	7,931

The assets in the Netherlands include 100% of the TIE Kinetix N.V. assets.

## Notes to the Consolidated Statement of Comprehensive Income

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The breakdown shows the number of FTE per department at year-end:

FTE per department		2017	2016
Research and Development		8	8
Sales and Marketing		33	28
Consulting and Support		56	70
General and Administrative		19	21
	Total	116*	129

<sup>\*</sup> of which 66 are employed abroad

## 8) Operating Expenses

The Consolidated Statement of Comprehensive Income has been prepared using a classification based upon the nature of the expenses. The expense categories identified have been included below for further disclosure.

Direct Purchase Costs consist of expenses directly associated with revenue. This includes third party software licenses, consultant fees and hosting costs.

## **Employee Benefits**

Employee benefits can be broken down as follows:

Employee Benefits		2017	2016
Salaries		7,953	8,418
Salaries variable component		740	917
Social Security Charges		1,099	1,208
Contributions to Post Employment arrangements		319	295
Share based payments		-	5
Other Employee Benefits		1,273	1,576
Capitalized R&D employee cost		(1,363)	(1,440)
	Total	10,021	10,978
Employee Benefits		2017	2016
Direct Employee Costs		4,805	5,430
Employee Benefits		5,216	5,548
	Total	10,021	10,978

The WBSO grants received for FY 2017, amounting to € 190k (2016: € 211k), have been deducted from the social security charges. The contributions to Post Employment Arrangements include premiums payable with respect to the Netherlands operations' Defined Contribution Post Employment Plan as well as the discretionary employer contributions to the tax facilitated retirement plan (401(k)) in the United States. Other employee Benefits includes € 69k (2016: €158k) for the 2016 Performance Share Plan for certain members of the Management Team.



## **Key Management Personnel Compensation**

The total key management personnel compensation, including the remuneration of the Executive Board, amounted to  $\le$  511k (2016:  $\le$  734k).

Remunerations and expenses of Jan Sundelin are paid to his personal management B.V., CAPTA Management B.V.

The CEO received the following remuneration:

The CFO	received	the	following	remuneration:
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Short Term employee Benefits	2017	2016	Short Term employee Benefits	2017	2016
Remuneration	250	250	Remuneration	200	200
Bonus	-	96	Bonus	-	86
Car expenses	21	19	Car expenses	23	24
Total	271	365	Total	223	310
Post employment Benefits	2017	2016	Post employment Benefits	2017	2016
Contributions to Post Employment arrangements	-	-	Contributions to Post Employment arrangements	25	25
Share Based payments	2017	2016	Share Based payments	2017	2016
Stock Option Expense	-	5	Stock Option Expense	-	-
Performance share plan	20	40	Performance share plan	16	32

The remuneration policy is discussed in detail on page 40.

## Remuneration of the Supervisory Board

The General Meeting of Shareholders sets the remuneration of the members of the Supervisory Board. All members are entitled to a remuneration of  $\in$  10k per year, the Chairman  $\in$  20k per year. The total amount of compensation of the Supervisory Board for FY 2017 amounted to  $\in$  40k (2016:  $\in$  40k).

## Depreciation and Amortization Expense, Divestment and Impairment Losses

Depreciation, Impairment, Divestment and Amortization		2017	2016
Depreciation and Amortization Expense		1,416	1,280
Impairment on disposal Goodwill & Software		2,287	-
	Total	3,703	1,280

## Notes to the Consolidated Statement of Comprehensive Income

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## Other Operating Expenses and Non-Recurring Expenses

Other Operating Expenses		2017	2016
Accomodation Expenses		681	691
Professional Services		735	618
Communications		434	471
Marketing		692	512
Travel expenses		352	458
Office Supplies		230	249
General & Administration		270	100
	Total	3,394	3,099
One-time Expenses		2017	2016
Liquidation result Ascention Germany & Austria		-	22
EU Costs		25	-
Severance costs		83	
Other Non-Recurring costs		31	-

In 2016, the former Ascention companies have been liquidated resulting in € 22k unwinding costs.

## **Research and Development Expenses**

	2017	2016
Employee Benefits	1,232	1,955
Other R&D related expenses	43	350
Capitalized Development expenses	(1,363)	(1,515)
Amortization of Capitalized Development expenses	804	635
Total	715	1,425

Total

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A project executed by the R&D team in the Netherlands have funding from the European Commission and from RVO. The EU and other grants received have been accounted for under Other Income. The EU and other grants in 2017 amounted to  $\leqslant$  324k (2016:  $\leqslant$  552k).

## 9) Financial income and/or Expense

Financial Income and/or Expense		2017	2016
Interest Income		2	29
Interest Expenses		(7)	(80)
Exchange gains/(losses)		48	(24)
	Total	43	(74)

Interest Expenses are attributable to the loans for the acquisition of Light and TFT.

## 10) Corporate Income Tax

The company operates predominantly in the Netherlands, Germany, France and North America. Applicable tax rates are 25%/20% (2016: 25%/20%) for the Netherlands, France 33.3% (2016: 33.3%), for the US 34% (2016: 34%) for federal tax and 7% (2016: 6%) for state tax, and for Germany 33% (Körperschaftssteuer 15.8%, Gewerbesteuer 17.2%) (2016: 33% (Körperschaftssteuer 15,8%, Gewerbesteuer 17.2%)). These rates represent a weighted average rate as income tax returns are filed on a calendar year basis, whereas these financial statements have been drawn up to reflect the Company's financial year, which runs from October 1 through September 30. The effective tax rate based on income before taxes is 27.3% (2016: 57.7%); the weighted average tax rate amounts to 21.1% (2016: 12.2%).

Reconciliation between standard and effective income tax is as follows:

Reconciliation between Standard and effective income tax	2017	2016
Pre Tax Income	(2,087)	711
Corporate Tax	(446)	(670)
Net Income (loss) after tax	(2,533)	41
Weighted local statutory tax rate (17-40%) on pre tax income	(569)	410
Adjustment on (temporary) differences pre tax income and taxable income in fiscal books	1,010	(117)
Income tax per fiscal books using weighted local statutory tax rate (17-40%)	440	293
Utilisation of loss carry forward in the US	(197)	(561)
Tax losses in the Netherlands not recognised as deferred tax asset	34	457
Utilisation of not recognised loss carry forward in the Netherlands	(51)	-
Tax losses in Germany not recognized as deferred tax asset	88	-
Utilisation of not recognised loss carry forward in France	(40)	-
Alternative Minimum Tax France	-	12
Alternative Minimum Tax US	-	12
Current Income tax charge	274	213
Income Tax reported in the Comprehensive Income Statement	2017	2016
Movement deferred taxes during the year	(172)	(457)
Current Income tax charge	(274)	(213)
Other tax items	-	-
Income Tax reported in the Comprehensive Income Statement	(446)	(670)

# Notes to the Consolidated Statement of Comprehensive Income

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Movement deferred taxes during the year	2017	2016
Credited to Income: movement from loss carry forward in the Netherlands (DTA)	-	12
Debited to Income on temporary differences in the Netherlands (DTL)	(10)	(12)
Credited to Income: movement in temporary differences in the US (DTA)	2	(84)
Debited to Income: movement in temporary differences in the US (DTA)	(2)	-
Debited to Income: utilization of losses carry forward in the US (DTA)	197	562
Credited to Income: movement in temporary differences in Germany (DTL)	(15)	(20)
Movement deferred taxes during the year	172	457

The changes in the Deferred Tax Asset are discussed on page 87 in detail. The main item of the Deferred Tax Asset in FY 2017 are the timing differences in TIE Commerce as described in more detail on page 87.

All Dutch subsidiaries of TIE Kinetix N.V. and TIE Kinetix N.V. form a tax unit and are jointly and severally liable for all tax liabilities originating within the tax unit.

Summary of expiration of tax loss carry forward in years:

Overview on Tax Loss Carry Forward expiration		0 ≤ 5 years	6 ≤ 10 years	≥ 10 years	Total 2017
TIE Kinetix NV		3.22	4.44 -	7.66	
	Total	3.22	4.44	_	7.66

## 11) Earnings per Share

## Basic Earnings per Share

Basic Earnings per Share are calculated by dividing net income attributable to equity holders of TIE by the weighted average number of shares outstanding.

Basic Earnings per Share	2017	2016
Net income attributable to equity holders of TIE	(2,533)	41
Net Income adjusted for calculation of basic earnings per Share	(2,533)	41
Weighted average number of shares outstanding in thousands	1,607	1,475
Basic Earnings per Share (€ per Share)	(1.58)	0.03

## Diluted Earnings per Share

Diluted Earnings per Share take into effect the dilutive effect of convertible instrument and Stock Options upon exercise or conversion. The dilutive effect of these instruments amounts to the number of shares issuable under the terms and conditions of these arrangements for no consideration. The fair value of future service for (partially) unvested Stock Options has been taken into consideration by adjusting the exercise price for these Stock Options. Stock Options are considered non-dilutive when the exercise price of the options is in excess of the average market price of the shares during the period. Convertible Bonds are considered non-dilutive when the related interest net of tax and other changes to income and expense per ordinary share obtainable upon conversion exceeds the Basic Earnings per Share.

Diluted Earnings per Share	2017	2016
Net Income adjusted for calculation of basic earnings per Share	(2,533)	41
Weighted average number of shares outstanding	1,607	1,475
Dilutive effect of stock options outstanding at September 30,	-	-
Dilutive effect of warrants outstanding at September 30,	330	339
Dilutive effect on Convertible Bonds	5	5
Weighted average number of shares adjusted for calculation of diluted earnings per Share	1,942	1,819
Diluted Earnings per Share (€ per Share)	(1.30)	0.02

The Stock Options have been excluded from the calculation of the Diluted Earnings per Share as the exercise price of these Stock Options exceeded the TIE Kinetix N.V. average share price over the period. The Convertible Bonds and warrants outstanding are considered dilutive and have been included from date of issue.

## Commitments and Contingent Liabilities

## Leases (Including Rental Agreements)

Company cars were contracted under an operating lease agreement (mainly 4 year term) in The Netherlands and Germany only. The monthly lease charge at September 30, 2017 amounted to € 22k (2016: € 22k).

The remaining terms of leases in the Netherlands are 2.5 years. The lease contract for the Boston office in the United States was renewed till June 30, 2022; the lease contract for the French office was renewed till January 2023; the lease in Germany was renewed and till June 30, 2020. Office Rentals due within one year amount to  $\in$  0.4 mln, rentals due between one and five years are approximately  $\in$  1.8 mln and over 5 years  $\in$  0.1 mln.

Hosting costs relates to leasing of hosting infrastructure € 0.4 mln annually. In the Netherlands this is for one remaining year, in Germany this varies from 3 months to 5 years.

## Notes to the Consolidated Statement of Comprehensive Income

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In summary, detailing amounts payable within one year, between one and five years and over five years under this contract means:

		2017		2016			
Leases	< 1year	> 1 year < 5 years	>5 years	< 1year	> 1 year < 5 years	>5 years	
Office Leases	566	1,301	5	554	1,627	101	
Hosting Contracts	113	1	-	382	380	-	
Operational leases company cars	219	214	-	263	174	-	
Operational leases servers and photocopiers	38	73	-	59	128	-	
Total	936	1,589	5	1,258	2,310	101	

#### Collateral

The Company has a working capital facility with Rabobank amounting to € 1,250k. The facility includes a pledge on all receivables, has an indefinite term and bears interest at a rate of EURIBOR plus a margin. Although currently no drawings are scheduled, the Company intends to use any funds borrowed under the Credit Facility from time to time for general corporate purposes, which may include working capital needs, capital expenditures, and satisfaction of other obligations of the Company.

For the rent of the office in Breukelen the company issued a bank guarantee of  $\in$  69k. For the rent of its office in Münich the company has issued a bank guarantee of  $\in$  39k.

### TIE Kinetix N.V. and subsidiaries

The consolidated financial statements include the financial data of TIE Kinetix N.V., Breukelen and its subsidiaries:

Name	Statutory Seat	2017	2016
TIE Nederland B.V.	Amsterdam (Schiphol-Rijk), The Netherlands	100%	100%
TIE Product Development B.V.	Hoofddorp, The Netherlands	100%	100%
TIE International B.V.	Hoofddorp, The Netherlands	100%	100%
TIE MamboFive B.V.	Utrecht, The Netherlands	100%	100%
TIE Light B.V.	Amsterdam, The Netherlands	100%	100%
Gordian Investments B.V.	Hoofddorp, The Netherlands	100%	100%
Pingli B.V.	Hoofddorp, The Netherlands	100%	100%
TIE Commerce Inc.	Burlington, MA, USA	100%	100%
TIE France S.A.S.	Montpellier, France	100%	100%
TIE Asia-Pacific Ltd	Hongkong, People's Republic of China	100%	100%
TIE TFT Holding GmbH	Munchen, Germany	100%	100%
TIE Kinetix GmbH (TFT)	Munchen, Germany	100%	100%
TIE Ascention GmbH	St Gallen, Switzerland	100%	100%

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#### Related Party Transactions

September 30,	2017		September	30,	2016

Name	Position	Shares % o	of Shares	Options	Position	Shares % o	of Shares	Options
Jan Sundelin	CEO	34,404	2.1%	20,300	CEO	30,014	1.9%	21,148
Erik Honée	SB	26,600	1.6%	-	SB	26,600	1.7%	-
Dirk Lindenberg*	SB	144,791	9.0%	-	SB	144,791	9.1%	-

<sup>\*</sup> Via Blikkenburg B.V.

Stock option expenses are included in note 8 under Key Management Personnel Compensation.

The company applies an intercompany pricing mechanism to account for the various roles the respective country operations have in the value chain towards the customers. As the case may be the company identifies sales roles, product ownership roles and development roles, with each role rewarded commensurate with its place in the value chain.

#### EU Development Grants repayment

In October 2014 TIE Kinetix received a first invoice from the European Commission ("EC") for a repayment of EU development grants of € 705,075, following an audit carried out under supervision of the EC over the period 2008-2011.

As at September 30, 2017 the European Commission had fully collected the amount of the initial claim of € 705,075. The Company has not yet received any further EC claims following its extrapolation of audit findings sent to the EC on July 15th, 2015. However, in July 2016 the company did receive a pre-notification that the EC intends to study the letter that TIE Kinetix sent on July 15th, 2015. At this stage the company considers that it has taken adequate provisions for damages following the 2013 EC audit.

As at September 30, 2017 the Company currently only participates in project Accept. The company will not engage in large scale European Commission projects anymore in future.

#### Performance Share Plan

Certain objectives under the performance share plan have been met in FY 2017.

However, the company decided to convert the share issue into cash in view of the very limited amount of shares to be issued under the plan.

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## Dutch GAAP TIE Kinetix N.V. Balance Sheet as at September 30, 2017

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#### (Before proposed appropriation of results)

Assets					
(€ x 1,000)	Notes	2017		2016	
Fixed assets	12)				
Intangible Fixed Assets					
Goodwill		1,046		1,046	
Other intangible fixed assets		362		329	
Total Intangible Fixed Assets			1,408		1,375
Tangible fixed assets			162		222
Financial fixed assets					
Subsidiaries		16,580		18,268	
Loan receivable		-		55	
Deferred Tax Asset		-		-	
			16,580		18,323
Total fixed a	ssets		18,150		19,921
Current assets	13)				
Debtors		218		213	
Taxation & Social Security		-		-	
VAT receivable		89		65	
Intercompany debtor		839		1,503	
Cash and cash equivalents		514		193	
Total current a	ssets		1,660		1,974
Total a	ssets		19,809		21,895

Notes	2017		2016	
14)				
	161		159	
	58,719		59,024	
	2,429		2,020	
	75		161	
	(54,241)		(54,282)	
	(2,533)		41	
		4,710		7,123
		45		45
		4,755		7,168
15)				
	-		-	
	649		636	
		649		636
16)				
	14,379		14,091	
	-		-	
	26		-	
		14,405		14,091
,		19 809		21,895
	15)	14)  161  58,719  2,429  75  (54,241)  (2,533)  15)	14)  161  58,719  2,429  75  (54,241)  (2,533)  4,710  45  4,755  15)	14)  161

# Dutch GAAP TIE Kinetix N.V. Income Statement for the year ending September 30, 2017

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Revenues		2017		2016
Revenues		-		-
Other income		-		33
Total Revenue		-		33
Direct Employee Costs		4		83
Gross Margin		(4)		(50)
Operating Expenses				
Employee Benefits	2,591		2,503	
Depreciation and Amortization	153		145	
Other Operating income	4,187		3,776	
Other Operating expense	1,837		1,167	
Total Operating Expenses		394		39
Operating Income/(loss)		(398)		(89)
Interest and other Financial Income		-		-
Interest and other Financial Expense		-		39
Income/(loss) before Tax		(398)		(128)
Corporate Income Tax		-		-
Result shares in subsidiaries		(2,135)		169
Net Income/(loss)		(2,533)		41

#### Notes to the Company Financial Statements

#### **Corporate Information**

The Company financial statements for the year ended September 30, 2017 are authorized for issue through a resolution of the Management Board dated January 29, 2018. The General Meeting of Shareholders, to be held on March 30, 2018, will be requested to approve the Company financial statements.

#### **Basis of Preparation**

These Financial Statements have been prepared in accordance with accounting principles, generally accepted in the Netherlands, as embodied in Title 9 of Book 2 of the Dutch Civil Code. Based on article 2:362(8) of the Dutch Civil Code, the valuation principles applied are based on International Financial Reporting Standards (IFRS), as applied in the preparation of the consolidated financial statements of the Company. Companies are allowed to apply IFRS valuation principles in their financial statements prepared under Title 9 of Book 2 of the Dutch Civil Code. Subsidiaries and associates are accounted for at net asset value determined on the basis of IFRS, as applied in the Consolidated Financial Statements. For details on the accounting policies applied in the Consolidated Financial Statements, please refer to the Notes to the Consolidated Financial Statements, starting on page 66.

#### **Subsequent Events**

On January 15, 2018, the three members of the TIE Kinetix Supervisory Board have resigned from their positions with immediate effect following disagreement with larger shareholders on the growth strategy to be followed by the company and re-appointment of one of the members of the Supervisory Board. The company is searching to fill the vacancies at shortest possible notice.

## Notes to the Company Balance Sheet



TIE KINETIX N V ~ ANNUAL REPORT 2017

#### 12) Fixed Assets

#### Intangible Fixed Assets

Intangible Fixed Assets	Goodwill	Software	Total
Carrying value as per September 30, 2015	1,046	353	1,399
Movements 2016			
Additions	-	44	44
Amortization	-	(69)	(69)
Carrying value as per September 30, 2016	1,046	328	1,374
Accumulated Investments per September 30, 2016	1,046	553	1,599
Accumulated Amortization per September 30, 2016	-	(218)	(218)
Accumulated Impairments per September 30, 2016	-	(7)	(7)
Carrying value as per September 30, 2016	1,046	329	1,375
Useful life	Indefinite	3-7 years	
Movements 2017			
Additions	-	116	116
Amortization	-	(82)	(82)
Carrying value as per September 30, 2017		34	34
Accumulated Investments per September 30, 2017	1,046	669	1,715
Accumulated Amortization per September 30, 2017	-	(218)	(218)
Accumulated Impairments per September 30, 2017	-	(89)	(89)
Carrying value as per September 30, 2017	1,046	362	1,408
Useful life	Indefinite	3-7 years	

Purchased Software consists of purchased third party software used of the My-TIE internal support system. For the purpose of impairment tests the Companies assets are allocated to Cash Generating Units.

# Dutch GAAP TIE Kinetix NV Income Statement for the year ending September 30, 2017

TIE KINETIX N.V. - ANNUAL REPORT 2017

#### Tangible Fixed Assets

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Tangible Fixed Assets	Fittings	Hardware	Total
Carrying value as per September 30, 2015	256	32	288
Movements 2016			
Additions	3	8	11
Depreciation per Statement of (Comprehensive) Income	(57)	(20)	(77)
Carrying value as per September 30, 2016	202	20	222
Accumulated Investments per September 30, 2016	394	116	510
Accumulated Amortization per September 30, 2016	(192)	(96)	(288)
Carrying value as per September 30, 2016	202	20	222
Useful life	4 to 10 years	3 years	
Movements 2017			
Additions	1	10	11
Depreciation per Statement of (Comprehensive) Income	(57)	(14)	(71)
Carrying value as per September 30, 2017	(56)	(4)	(60)
Accumulated Investments per September 30, 2017	395	126	521
Accumulated Amortization per September 30, 2017	(249)	(110)	(359)
Carrying value as per September 30, 2017	146	16	162
Useful life	4 to 10 years	3 years	

The investments in Fixtures & Fittings relate to small investments. Tangible Fixed assets relate to computer equipment.



#### Financial Fixed Assets

Financial Fixed Assets relate to the Company's share in subsidiaries. The movements are summarized below:

	2017	2016
Total subsidiaries as per October 1,	18,268	12,497
Share in Net income	2,135	(169)
Movements of IC funding	(3,836)	5,394
Transfer to (from) provision for Equity Deficit	13	546
Total subsidiaries as per September 30,	16,580	18,268
Loans Receivable	-	55
Total Financial Fixed Assets	16,580	18,323

Funding to subsidiaries is in principle interest bearing with interest rates varying between 0% and 5.5% (2016: 0% and 5.5%). This funding is accounted for as part of the net investment in subsidiaries. There are currently no repayment schedules, nor does management have the intention to recall these funds.

Since 2010 the Capital Contributions, resulting from the stock options, have been booked directly within TIE Kinetix N.V. as this is the issuing Company. The stock option costs over previous periods have been recharged through the intercompany accounts to the relevant subsidiaries.

In 2017 and years prior, some subsidiaries had a negative net investment value. For these subsidiaries, a provision for Equity Deficit was set up as the Company intends to cover all debts arising from legally conducted transactions.

Direct subsidiaries of the Company are:

Name	Statutory Seat	2017	2016
TIE Nederland B.V.	Amsterdam (Schiphol-Rijk), The Netherlands	100%	100%
TIE Product Development B.V.	Hoofddorp, The Netherlands	100%	100%
TIE International B.V.	Hoofddorp, The Netherlands	100%	100%
TIE MamboFive B.V.	Utrecht, The Netherlands	100%	100%
TIE Light B.V.	Amsterdam, The Netherlands	100%	100%
Gordian Investments B.V.	Hoofddorp, The Netherlands	100%	100%
Pingli B.V.	Hoofddorp, The Netherlands	100%	100%
TIE Commerce Inc.	Burlington, MA, USA	100%	100%
TIE Asia-Pacific Ltd	Hongkong, People's Republic of China	100%	100%

The deferred tax asset is discussed on page 87.

# Dutch GAAP TIE Kinetix NV Income Statement for the year ending September 30, 2017

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#### 13) Current Assets

#### Other Receivables

Taxations and Social Security Contributions relate to VAT recoverable.

#### 14) Shareholders' Equity

In 2017 in total 24,577 shares have been issued, bringing the total number of issued shares to 1,617,281 as at September 30, 2017. Shareholders' Equity amounts to  $\le$  4,710k (or  $\le$  2.91 per share) on September 30, 2017 (2016:  $\le$  7,125k, or  $\le$  4.47 per share). The Company's authorized share capital amounts to  $\le$  500k, consisting of 5 million ordinary shares with a nominal value of  $\le$  0.10 each.

Shareholders' Equity is broken down as follows:

Shareholders' Equity	Share Capital	Paid in Surplus	Foreign Currency Translation Reserve	Other Legal Reserves	Retained Earnings	Share- holders Equity
Balance per September 30, 2015	123	57,046	141	1,272	(54,274)	4,308
Shares issued and Share Premium	36	2,726	-	-		2,762
Costs of Shares issued	-	-	-	-	(6)	(6)
Foreign Currency Translation Reserve	-	-	20	-	-	20
Shares Based Payments	-	-	-	-	5	5
Transfers to (from) legal reserve	-	(748)	-	748	-	-
Other movements	-	-	-	-	(7)	(7)
Net Income 2016	-	-	-	-	41	41
Balance per September 30, 2016	159	59,024	161	2,020	(54,241)	7,123
Shares issued and Share Premium	2	204	-	-	-	206
Foreign Currency Translation Reserve	-	-	(86)	-	-	(86)
Shares Based Payments	-	1	-	-	-	1
Transfers to (from) legal reserve	-	(409)	-	409	-	-
Other movements	-	(1)	-	-	-	(1)
Net Income 2017	-	-	-	-	(2,533)	(2,533)
Balance per September 30, 2017	161	58,719	75	2,429	(56,774)	4,710

For the movement in shares, we refer to page 91.

#### Legal reserves:

The Foreign Currency Translation Reserve represents the foreign currency exchange differences from the translation of the financial statements of the foreign subsidiaries.

The Other Legal Reserves pertain to the capitalized software development costs.

#### Equity Settled Share Based Payments

#### **Annual Stock Options Plan**

For the Annual Stock Option Plan for staff members, we refer to page 91, Note 5 of the Consolidated Statement of Financial Position under Annual Stock Options Plan.

#### Other Stock Options

For the Other Stock Options, we refer to page 92, Note 5 of the Consolidated Statement of Financial Position under Other Stock Options.

#### **Convertible Bonds**

For the issued and outstanding Convertible Bonds, we refer to page 94, Note 5 of the Consolidated Statement of Financial Position under Convertible Bonds.

#### 15) Non-Current Liabilities

#### Provision

Provision for Equity Deficit Subsidiaries	2017	2016
Opening Balance as per October 1,	636	90
Movements from (to) Financial Fixed Assets	13	546
Closing Balance as per September 30,	649	636

In 2017 and years prior, some subsidiaries held a negative net investment value. For these subsidiaries, a provision for Equity Deficit was established as the Company intends to cover all debts arising from legally conducted transactions.

The provision resulted from the acquisition of Light B.V. in 2012.

#### 16) Current Liabilities

Current Liabilities		2017	2016
Trade creditors		444	175
Taxations and social security contributions		26	38
Inter-company payable		13,376	13,043
Other payable and accruals		559	836
	Total	14,405	14,091

Bank relates to the overdraft on Rabobank, currently not drawn.

The inter-company payable is an outstanding with TIE International B.V., TIE MamboFive B.V., TIE France SAS, TIE Commerce Inc and the indirect held subsidiary TIE Kinetix GmbH. No interest is due on this balance.

# Notes to the Company Income Statement



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#### The Companies Income

No revenue is included in 2017 (2016: € 33k).

#### The Companies Expenses

Expenses accounted for consist of the ones related to the Companies activities of TIE Kinetix N.V, including allocated employee benefits. TIE Kinetix N.V. had 15 employees during 2017 (2016: 13). The remuneration of the Supervisory Board amounting to € 10k for members and € 20k for the chairman is included in the company's expenses. For a detailed description of the remuneration of the Management Board, we refer to page 103 of the Notes to the Consolidated Financial Statements. Included are Legal and Consultancy fees amounting to € 207k (2016: € 382k) as well as a Stock Option expense, listing fee and amortization charges pertaining to assets. The audit fees from BDO Audit & Assurance B.V. relating to the audit of the financial statements amount to € 180k (2016: € 100k). Other audit related fees from BDO amount to € 0 (2016: € 0). No fees have been paid to BDO for other non audit related services.

#### **Income Tax**

The Company holds unrecognized deferred tax assets with respect to past tax losses amounting to

approximately  $\in$  7.6 mln. All Dutch subsidiaries of TIE Kinetix N.V. and the Company form a tax unit and are jointly and severally liable for all tax liabilities originating within the tax unit.

Commitments and Contingent Liabilities

#### Taxes

The Company has formed a fiscal unit for corporate income tax and VAT with TIE Nederland B.V., TIE International B.V., TIE Product Development B.V., TIE MamboFive B.V., TIE Light B.V. and Gordian Investments B.V. Based on this, TIE Kinetix N.V. is jointly and severally liable for the corporate income tax liabilities of the fiscal unit as a whole.

#### Other

The Company has no issued guarantees. Pending litigations and subsequent events are disclosed on page 112.

Breukelen, January 29, 2018

J.B. Sundelin CEO, TIE Kinetix N.V.

M. Wolfswinkel CFO, TIE Kinetix N.V.

## 20 Other Information

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#### **Appropriation of Net Result**

According to Article 26 of the Company's articles of association, the annual meeting of shareholders determines the appropriation of the company's net result for the year. The Management Board proposes that the net loss of € 2,533k will be added to retained Earnings in Shareholders' Equity. Article 26 of the Articles of Association reads as follows:

- 1. The General meeting of shareholders determines the appropriation of the company's net results.
- The company can only make payments in as much as its shareholders' equity is greater than the paid-up and called-up part of the issued capital, plus the reserves, which must be maintained by law.
- Payment of profits shall not take place until after adoption of the annual accounts, showing that this is authorized.
- 4. Shares or depositary receipts on shares held by the company and shares or depositary receipts on shares which the company holds in usufruct shall not be taken into account in the calculation of the profit distribution.
- 5. The General Meeting can only decide to make interim payments at the proposal of the Supervisory Board. A decision to pay an interim dividend from the profits in the current financial year can be taken by the Executive Board only with the prior approval of the Supervisory Board.

- Payments as referred to in this paragraph may only be made if the provision of par. 2 of this article has been met.
- 6. The General Meeting can decide that dividends shall be paid fully or partially in the form of shares in the Company's capital.
- 7. Unless the General Meeting sets a different term, dividends are paid within fourteen days of being set. Claims for payments in cash shall lapse, in as much as these payments have not been collected within five years and one day of the date on which they became payable.
- 8. A deficit may only be offset against the reserves prescribed by law, if and to the extent permitted by law.

#### Dividend policy

Over the past financial years, TIE Kinetix has not declared or paid dividends to its shareholders. The Executive Board carefully balances the use of future earnings for investment in product development, in the expansion of the Company and for dividend payments. The Company intends to initiate an active dividend policy as soon as its financial position allows. Holders of Ordinary Shares will be fully entitled to any dividends in future financial years.

Payment of dividends can be made either in cash or in stock.

# Independent auditor's report

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To: the shareholders and Supervisory Board of TIE Kinetix N.V.

A. Report on the audit of the financial statements 2017

#### **Our opinion**

We have audited the financial statements for the year ended 30 September 2017 of TIE Kinetix N.V. (the company), based in Breukelen. The financial statements include the consolidated financial statements and the company financial statements.

#### **WE HAVE AUDITED**

30 September 2017;

#### The consolidated financial statements which comprise:

- 1. the consolidated statement of financial position as at
- 2. the following consolidated statements for 2017: statements of profit and loss and other comprehensive income, changes in equity and cash flows for the year then ended; and
- the notes comprising a summary of the significant accounting policies and other explanatory information.

## OUR OPINION

In our opinion the enclosed consolidated financial statements give a true and fair view of the financial position of TIE Kinetix N.V. as at 30 September 2017 and of its result and its cash flows for 2017 in accordance with International Financial Reporting Standards as adopted by the European Union and with Part 9 of Book 2 of the Dutch Civil Code.

The company financial statements which comprise:

- 1. the company balance sheet as at 30 September 2017;
- 2. the company profit and loss account for 2017; and
- the notes comprising a summary of the applicable accounting policies and other explanatory information.

In our opinion the enclosed company financial statements give a true and fair view of the financial position of TIE Kinetix N.V. as at 30 September 2017 and of its result for 2017 in accordance with Part 9 of Book 2 of the Dutch Civil Code.

#### Basis for our opinion

We conducted our audit in accordance with Dutch law, including the Dutch Standards on Auditing. Our responsibilities under those standards are further described in the 'Our responsibilities for the audit of the financial statements' section of our report.

We are independent of TIE Kinetix N.V. in accordance with the EU Regulation on specific requirements regarding statutory audit of public-interest entities, the Wet toezicht accountants-organisaties (Wta), the Verordening inzake de onafhankelijkheid van accountants bij assurance-opdrachten (ViO) and other relevant independence regulations in the Netherlands. Furthermore we have complied with the Verordening gedrags- en beroepsregels accountants (VGBA).

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

#### Materiality

Based on our professional judgment we determined

the materiality for the financial statements as a whole at € 230,000. The materiality has been calculated with reference to a benchmark of revenues (representing 1.25% of reported revenues), which we consider to be one of the principal considerations for members of the company in assessing the financial performance of the company. We have also taken into account misstatements and/or possible misstatements that in our opinion are material for qualitative reasons for the users of the financial statements.

We agreed with the Supervisory Board that misstatements in excess of € 11,500, which are identified during the audit, would be reported to them, as well as smaller misstatements that in our view must be reported on qualitative grounds.

#### Scope of the group audit

TIE Kinetix N.V. is head of a group of entities. The financial information of this group is included in the consolidated financial statements of TIE Kinetix N.V.

Our group audit mainly focused on significant group entities. We consider a component significant when:

- » it is of individual financial significance to the group; or
- » the component, due to its specific nature or circumstances, is likely to include significant risks of material misstatement, whether due to fraud or error of the group financial statements.

#### To this extend we:

- » performed audit procedures ourselves at group entities TIE Kinetix Nederland B.V. (Netherlands), Mambo Five B.V. (Netherlands), TIE Commerce Inc. (US) and TFT GmbH (Germany);
- » performed review procedures or specific audit procedures at other group entities.

By performing the procedures mentioned above at group entities, together with additional procedures

at group level, we have been able to obtain sufficient and appropriate audit evidence about the group's financial information to provide an opinion about the consolidated financial statements.

#### Our key audit matters

Key audit matters are those matters that, in our professional judgment, were of most significance in our audit of the financial statements. We have communicated the key audit matters to the Supervisory Board. The key audit matters are not a comprehensive reflection of all matters discussed.

These matters were addressed in the context of our audit of the financial statements as a whole and in forming our opinion thereon, and we do not provide a separate opinion on these matters.

#### REVENUE RECOGNITION, INCLUDING TIMING OF REVENUE RECOGNITION

The company's businesses continue to evolve with new revenue arrangements. This results in circumstances which require careful consideration which multiple performance obligations exist and what revenue recognition pattern is appropriate.

Refer to the Description of accounting principles on page 77.

New revenue arrangements are material and require management's judgement as the revenue recognition is complex and therefore revenue recognition is considered a key audit matter.

#### **OUR AUDIT APPROACH**

Per individual source of income we have tested whether revenue is recorded when the applicable criteria for revenue recognition under IAS 18 are met. Our main audit procedures for these sources of income are as follows:

- » For Software licence fees we have tested, based on the underlying contract and delivery of the licence to the customer, whether revenue was recorded in the correct period for the price which was agreed in the contract between the company and the client.
- » For Maintenance and Support fees we have tested whether revenue recognition takes place over the contract period in accordance with the underlying contracts and that the prices which are invoiced are in line with these contracts.
- » Regarding Consultancy services, we have tested whether the related revenues are recorded in line with the stage of completion of the transaction.
- » SaaS contracts can include a multiple-element arrangement with clients. For these type of contracts we have performed specific procedures to test the allocation of revenue to the specific identifiable performance obligations.

Furthermore we evaluated and tested processes, procedures and controls regarding the accounting for the various sources of income the company has. For all types of revenue, we performed various substantive testing, including detailed contract reviews, revenue cut-off procedures, journal entry testing and data- and logging analyses. Additionally, we performed analytical procedures.

#### THE ASSESSMENT OF THE CARRYING VALUE OF GOOD-WILL AND ACQUIRED INTANGIBLE FIXED ASSETS

# The company has material amounts of goodwill and other intangible fixed assets resulting from acquisitions in the past. The company is required to perform annual impairment tests for each cash-generating unit ("CGU") or smallest group of CGUs to which a portion of the carrying amount can be allocated on a reasonable and consistent basis. The identification of CGU's is based on the internal reporting structure and did not change compared to prior year.

After conducting the impairment testing management decided that the total goodwill of TIE Germany amounting to

€ 2.3 million needs to be impaired as per 30 September 2017, since the estimated discounted future cash flows of TIE Germany are insufficient to cover the carrying value of goodwill.

Refer to note 1 Intangible fixed assets on page 82 - 85.

The impairment testing is based on significant assumptions and estimates by management and is therefore considered a key audit matter.

#### **OUR AUDIT APPROACH**

We used an auditor's expert to determine the appropriateness of the models and calculations used for the goodwill and intangible fixed asset impairment testing and we determined that the models did not change during this financial year. We challenged management's assumptions for the CGU's (TIE Nederland + International, TIE E-Commerce, TIE France, TIE US, TIE Germany and TIE Product Development) by corroborating them to historical budget achievement rates, available budgets and market trends. Amongst others we focused on the cash flow projections, discount rates (WACC), growth rates, sensitivities used and available headroom.

#### THE CARRYING VALUE OF INTERNALLY DEVELOPED INTANGIBLE ASSETS

The company capitalizes internal development costs if it can demonstrate the technical feasibility of completing the intangible asset, reliably measure costs attributable to the intangible fixed asset during its development and estimate future economic benefits. During the year  $\in$  1.4 million development costs were capitalized, mainly relating to development hours for the Flow proposition.

Refer to note 1 Intangible fixed assets on page 82.

We consider the carrying value of internally developed intangible assets to be a key audit matter due to the nature of the balance and the fact that capitalization of internally developed intangible assets has a direct impact on the profit of the company.

#### **OUR AUDIT APPROACH**

We reconciled capitalized hours to internal time registration and determined adequate distinction in research and development stages. We reconciled the hourly rates used with payroll output and challenged management's assessment as to whether development projects in-progress were still expected to be completed and deliver sufficient positive economic benefits upon their completion, and for completed development projects, considered whether the useful economic lives selected remained appropriate. To this extent we have inquired at appropriate management levels within the company and reviewed sales forecasts and available business cases per project.

## B. Report on other information included in the annual report

Next to the financial statements and our opinion thereon, the annual report consists of other information, including:

- » the management board report;
- » the other information on page 120;
- » the Key Figures, Performance Highlights, Revenue Breakdowns, Key Headlines FY2017, Letter from the Chief Executive Officer, Mr. Jan Sundelin, Our Corporate Story, The Supervisory Board, The Executive Board, Important Information, Report from the Supervisory Board, Report from the Executive Board, Corporate Sustainability and Corporate Governance.

Based on the procedures as mentioned below, we are of the opinion that the other information:

- » is consistent with the financial statements and contains no material deficiencies;
- » includes all information as required by Part 9 of Book 2 of the Dutch Civil Code.

We have read the other information and based on our knowledge and understanding obtained from the audit of the financial statements or otherwise, we have considered if the other information contains material deficiencies.

With these procedures, we have complied with the requirements of Part 9 of Book 2 of the Dutch Civil Code and the Dutch Auditing Standard 720. These procedures do not have the same scope as our audit procedures on the financial statements.

Management is responsible for the preparation of the management board report and the other information on page 120 in accordance with Part 9 of Book 2 of the Dutch Civil Code.

C. Report on other legal and regulatory requirements

#### **Engagement**

We were engaged by the Supervisory Board as auditor of TIE Kinetix N.V. on 27 May 2014, as of the audit for the year ended 30 September 2014 and have operated as statutory auditor ever since that date.

#### No prohibited non-audit services

We have not provided prohibited non-audit services

as referred to in Article 5 (1) of the EU Regulation on specific requirements regarding statutory audit of public-interest entities.

D. Description of responsibilities for the financial statements

#### Responsibilities of management and the Supervisory Board for the financial statements

Management is responsible for the preparation and fair presentation of the financial statements in accordance with EU-IFRS and Part 9 of Book 2 of the Dutch Civil Code. Furthermore, management is responsible for such internal control as management determines is necessary to enable the preparation of the financial statements that are free from material misstatement, whether due to errors or fraud.

As part of the preparation of the financial statements, management is responsible for assessing the company's ability to continue as a going concern. Based on the financial reporting frameworks mentioned, management should prepare the financial statements using the going concern basis of accounting unless management either intends to liquidate the company or to cease operations, or has no realistic alternative but to do so. Management should disclose events and circumstances that may cast significant doubt on the company's ability to continue as a going concern in the financial statements.

The Supervisory Board is responsible for overseeing the company's financial reporting process.

### Our responsibilities for the audit of the financial statements

Our objective is to plan and perform the audit assignment in a manner that allows us to obtain sufficient and appropriate audit evidence for our opinion.

Our audit has been performed with a high, but not absolute, level of assurance, which means we may not have detected all material errors and fraud.

Misstatements can arise from errors or fraud and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

The materiality affects the nature, timing and extent



of our audit procedures and the evaluation of the effect of identified misstatements on our opinion.

We have exercised professional judgment and have maintained professional skepticism throughout the audit, in accordance with Dutch Standards on Auditing, ethical requirements and independence requirements. Our audit included e.g.:

- » Identifying and assessing the risks of material misstatement of the financial statements, whether due to errors or fraud, designing and performing audit procedures responsive to those risks, and obtaining audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from errors, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control;
- » Obtaining an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the company's internal control;
- » Evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management;
- » Concluding on the appropriateness of management's use of the going concern basis of accounting, and based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or. if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the company ceasing to continue as a going concern;
- » Evaluating the overall presentation, structure and content of the financial statements, including the disclosures; and
- » Evaluating whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

Because we are ultimately responsible for the opinion, we are also responsible for directing, supervising and performing the group audit. In this respect we have determined the nature and extent of the audit procedures to be carried out for group entities. Decisive were the size and/or the risk profile of the group entities or operations. On this basis, we selected group entities for which an audit or review had to be carried out on the complete set of financial information or specific items.

We communicate with the Supervisory Board regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant findings in internal control that we identify during our audit. In this respect we also submit an additional report to the audit committee in accordance with Article 11 of the EU Regulation on specific requirements regarding statutory audit of public-interest entities. The information included in this additional report is consistent with our audit opinion in this auditor's report.

We provide the Supervisory Board with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.

From the matters communicated with the Supervisory Board, we determine those matters that were of most significance in the audit of the financial statements of the current period and are therefore the key audit matters. We describe these matters in our auditor's report unless law or regulation precludes public disclosure about the matter or when, in extremely rare circumstances, not mentioning it is in the public interest.

Amstelveen, 29 January 2018

For and on behalf of BDO Audit & Assurance B.V.,

A.P. van Veen RA

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# TIE Kinetix Subsidiaries 8 Offices

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TIE Kinetix delivers Total Integrated E-Commerce solutions that maximize revenue opportunities by minimizing the energy needed to Market, Sell, Deliver and Optimize online.



TIE Commerce Inc – US (St. Paul)

1360 Energy Park Drive, ST 110 St Paul, MN 55108 Tel: 1-651-999-8600



TIE Commerce Inc – US (Boston)

3 Highwood Drive #101-E Tewksbury, MA 01876 Tel: 1-800-624-6354



TIE Kinetix N.V. The Netherlands (Breukelen)

De Corridor 5d - 3rd Floor Breukelen, 3621 ZA Tel: +31-88-369-8000



TIE Kinetix – Germany

Neumarkter Straße 61 81673 München Tel: +49-89-990164-0

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**TIE Kinetix France SAS - France** 

TIE Kinetix UK - United Kingdom

TIE Kinetix Asia-Pacific Ltd. - Australia

Parc de Bellegarde, Bât. B 1 Chemin de Borie 34170 Castelnau-le-Lez Tel: +33-4-11-95-01-00 99 Wycombe Road, Marlow, Bucks, SL7 3JB United Kingdom PO Box 7664 Baulkham Hills NSW 2153 Phone: +61-41-185-8810 Fax: +61-2-9652-1647



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## Glossary

WIP

Work in Progress

AFM Annual General Meeting
Annual Operating Plan
Besloten Vennootschap; private limited liability company
Business to Business
Business to Consumer
Business Integration
Business Integration Platform AGM AOP B.V. Cash Generating Unit Chief Marketing Officer CS **CSP CSR** Corporate Social Responsibility DACH Germany, Austria and Switzerland EC Electronic Data Interchange EDI **EMEA ERP** Enterprise Resource Planning EU FTE FΥ GAAP **GmbH** Gesellschaft mit beschränkter Haftung; company with limited liability HRM IAS **IFRS** Inc. IR LLP Ltd MOU Naamloze Vennootschap; public limited liability company N.V. Public Relations PR R&D ROI RoW Rest of the World RSS Reverse Stock Split SaaS Software as a Service SME United Kingdom United States of America UK US or USA VΡ Weighted Average Cost of Capital Wet Bevordering Speur- en Ontwikkelingswerk WACC WB50



#### **Chief Executive Officer**

Mr. Jan Sundelin T: +31 88 369 8000 E: Jan.Sundelin@TIEKinetix.com

#### **Chief Financial Officer**

Dr. Michiel Wolfswinkel T: +31 88 369 8000

E: Michiel.Wolfswinkel@TIEKinetix.com